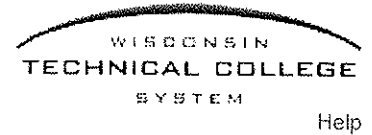


QRPDS



View Improvement Plan

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Program Profile	Analysis Summary	Improvement Plan	Best Practices and Innovations	References	Comments	Scorecard
Plan		Results		Tracking		
College	02 Western Technical College	Program	31-154-6-IT-COMPUTER SUPPORT TECHNICIAN	Evaluation Start Year	2011	
<input type="button" value="Edit"/>						

Plan

- **Participate in New Student Orientation and Advising** 
Mandatory New Student Orientation and Advising - Second Year Retention

Faculty will participate in student orientation and advising.

Timeframe: 07/01/2011 to 06/30/2014 **Cost:**
Goal: 1.0
Primary Person Responsible: Gary Brown
Secondary Person Responsible:
Tracy Dryden 02/01/2011

- **Support Online Student Readiness Initiative** 
Online Student Readiness Initiative - Second Year Retention

Model will require students to complete online readiness training.

Timeframe: 07/01/2011 to 06/30/2014 **Cost:**
Goal: 1.0
Primary Person Responsible: Linda Duffy
Secondary Person Responsible:
Tracy Dryden 02/01/2011

- **Optimize program through program design activities** 
PROGRAM DESIGN - Second Year Graduation

This program will create a plan to shape its program to better meet the needs of employers and students.

Timeframe: 07/01/2011 to 06/30/2014 **Cost:**
Goal: 1.0
Primary Person Responsible: Gary Brown
Secondary Person Responsible:
Tracy Dryden 02/01/2011

- **Develop and participate in comprehensive IT student readiness model** 
Comprehensive Student Readiness - Second Year Retention

This program and its faculty will participate in the identification, development, pilot, and implementation of several readiness tools that can be used to increase student success in IT programs.

Timeframe:	07/01/2011 to 06/30/2014	Cost:	
		Goal:	1.0
Primary Person Responsible:	Dawn Fread		
Secondary Person Responsible:	Gary Brown		
Tracy Dryden	02/01/2011		

[Edit](#)