

## QRPDS



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Tracy Dryden

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Program Profile	Analysis Summary	Improvement Plan	Best Practices and Innovations	References	Comments	Scorecard
Plan		Results		Tracking		
College	02 Western Technical College	Program	31-106-8-OFFICE SUPPORT SPECIALIST	Evaluation Start Year	2011	

## Plan

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 Participate in New Student Orientation and Advising  
**Mandatory New Student Orientation and Advising - Second Year Retention**

Faculty will participate in student orientation and advising.

**Timeframe:** 07/01/2011 to 06/30/2014 **Cost:**  
**Goal:** 1.0  
**Primary Person Responsible:** Gary Brown  
**Secondary Person Responsible:**  
 Tracy Dryden 02/01/2011

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 Support Online Student Readiness Initiative  
**Online Student Readiness Initiative - Second Year Retention**

Model will require students to complete online readiness training.

**Timeframe:** 07/01/2011 to 06/30/2014 **Cost:**  
**Goal:** 1.0  
**Primary Person Responsible:** Linda Duffy  
**Secondary Person Responsible:**  
 Tracy Dryden 02/01/2011