

Western Student Learning Results (Program Outcomes) for 2012

Source: Student

of Grads: 3

of Responses: 1

Program: IT - Computer Support Tech

Outcome	Yes	No	Unk	NA	Result	Feedback
What did you like about this program?	1 100.00%	0	0	0	Yes	Excellent instructors
What would you change about this program?	1 100.00%	0	0	0	Yes	More time given to troubleshooting and repair systems.
Use effective communication skills.	1 100.00%	0	0	0	Yes	In communication with instructors
Apply mathematical concepts.	1 100.00%	0	0	0	Yes	In calculations esp binary numbers and IP addresses
Transfer social and natural science theories into practical applications.	1 100.00%	0	0	0	Yes	Not applicable since I'm international
Demonstrate ability to think critically.	1 100.00%	0	0	0	Yes	In answering exam questions
Demonstrate ability to value self and work ethically with others in a diverse population.	1 100.00%	0	0	0	Yes	I did this in a strange environment far away from home. Was an international student
Use technology effectively.	1 100.00%	0	0	0	Yes	In completing assignments
Make decisions that incorporate the importance of sustainability	1 100.00%	0	0	0	Yes	Yes
Utilize appropriate application software to facilitate efficient business operations.	1 100.00%	0	0	0	Yes	yes
Provide entry level technical support for a Help Desk	1 100.00%	0	0	0	Yes	yes
Set up and support a basic network.	1 100.00%	0	0	0	Yes	yes

Outcome	Yes	No	Unk	NA	Result	Feedback
Install, configure, and support computer hardware and operating systems.	1 100.00%	0	0	0	Yes	yes
Demonstrate a strong work ethic, utilize time management skills, display initiative, and work cooperatively as part of an effective team.	1 100.00%	0	0	0	Yes	yes
Aggregate Assessment of Achievement	14 100.00%	0 0.00%	0	0		