

10 Components of Career Pathways Assessment

IT - Computer Support Specialist

Select your role within program

#	Answer	Bar	Response	%			
1	Program Faculty/Full-time	0	0	0			
2	Program Faculty/Adjunct						
3	Other Faculty	0	0	0			
4	Advisory Member	0	0	0			
5	Dean/Associate Dean	1	2	1			
6	Western Staff (non Faculty)	0	0	0			
7	School District Representative	0	0	0			
8	Program Graduate						
9	Current Program Student	0	0	0			
10	Academic Advisor	0	0	0			
11	Community Member	0	0	0			
	Total	0	2	1			

Course progression:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	Individual courses and competencies align and reinforce progression to the College Core Abilities.	1	1					2	1.5
2	Individual courses and competencies align and reinforce progression to the Program Outcomes.	2						2	1
3	There is a logical order to the progression of courses that build competence or skill.	1	1					2	1.5
4	Students typically follow prescribed course sequencing (including General Studies coursework) throughout the program.		2					2	2
5	The program faculty identify and integrate appropriate core abilities throughout course progression.	1	1					2	1.5

Course sequencing:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	The program includes first term coursework that high school students may complete while in their junior or senior year.				2			2	4
2	The course sequencing delivers short-term credentials that embed AND ladder within the culminating degree.	1	1					2	1.5
3	Course sequencing provides multiple entry points to meet a variety of student (traditional, adult, etc..) needs.	1		1				2	2
4	Course sequencing provides re-entry points to meet student needs.	1	1					2	1.5
5	Courses offerings (technical studies and/or general studies) are available in flexible delivery formats.		1	1				2	2.5

6	Program course sequencing offers multiple exit points that align with regional employment needs.		2					2	2
---	--------------------------------------------------------------------------------------------------	--	---	--	--	--	--	---	---

Student options:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	Students are able to enter the program with articulated credit agreements from district high schools.			1	1			2	3.5
2	Students are able to enter the program with Credit for Prior Learning through systematic opportunities.		1	1				2	2.5
3	Students are able to transfer all or most credits from the program to a four-year institution.	1	1					2	1.5
4	Students are able to transfer to four-year institutions that allow credit for Technical Courses.	1	1					2	1.5
5	Students who complete Business and Industry Services (BIS) coursework can receive program credit.		1		1			2	3
6	Incoming students often enter the program with credit for General Studies courses or electives earned outside of Western.	1	1					2	1.5

Faculty responsibilities:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	The program reviews all credit agreements annually to ensure validity and maintain standards.		1	1				2	2.5
2	Program faculty collaborate with high school teachers to maintain college level standards and coordination through the K-12 Relations Office.		1	1				2	2.5
3	Program faculty are consistent in extending Credit for Prior Learning to incoming students.		1		1			2	3

Internal partnerships:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	The program coordinates with Business and Industry Services at Western to offer courses to meet the customized training needs of the local labor market.			1	1			2	3.5
2	The program has established scholarship opportunities with the Western Foundation.						2	2	6
3	The program coordinates with Career Services to provide students with employment information.	1		1				2	2
4	The program connects with Learner Support and Transition to support student success and progression into program coursework.			1	1			2	3.5

External partnerships:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	The program effectively uses Advisory Committee recommendations.	1	1					2	1.5
2	The program has established partnerships (outside of advisory committee support) that directly impact cost per credit hour.	1		1				2	2
3	The program faculty are aware of Department of Workforce Development needs.			1			1	2	4.5

Advisory committee representation:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	Committee size is within recommended guidelines (12-15 people) or is an appropriate size based upon other factors.	1	1					2	1.5
2	Committee consists of employers who hire program graduates.	1	1					2	1.5
3	Committee consists of employees (a mix of Western graduates and/or other college graduates) in jobs related to the fie	2						2	1
4	Committee has current student representation.	1			1			2	2.5
5	Committee has other related businesses representing an appropriate cross section of the industry or per accreditation	1	1					2	1.5

Advisory committee responsibility:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	Committee regularly discusses the impact on Western's Key Results		1	1				2	2.5
2	Committee has reviewed the curriculum and instructional practices within the past three years.		2					2	2
3	Committee reviews alignment of job skills and competencies.	1	1					2	1.5
4	Committee regularly address the equipment and facility needs of the program.	1		1				2	2
5	Committee is regularly updated with program evaluation data (enrollment trends, course completion, retention and/or graduation rates)	1	1					2	1.5
6	Committee is committed to support student success through grants, scholarships, internships or employment opportunities.	1		1				2	2
7	Committee provides input on market trends and local factors affecting the program.	1	1					2	1.5
8	Committee is involved in planning, promotion or recruitment efforts.			1				1	3

Learning Opportunities

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	Learning activities include Service Learning Projects.	1	1					2	1.5
2	Learning activities include attendance at Career Fairs and/or Trade Shows.	1	1					2	1.5

3	Student Club activities include learning experiences.	1		1				2	2
---	-------------------------------------------------------	---	--	---	--	--	--	---	---

Full-time Program Faculty

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	Full-time instructors use appropriate technology to facilitate student learning.	1	1					2	1.5
2	Full-time instructors employ diverse or varied instructional strategies to meet individual student needs.	1	1					2	1.5
3	Full-time instructors use appropriate instructional strategies for course/program content and delivery modality (F2F, Online, Blended or Accelerated).	1	1					2	1.5
4	Full-time instructors create a structured learning environment and clearly communicate classroom expectations.	1		1				2	2
5	Full-time instructors employ instructional strategies that encourage incremental skill and knowledge development.	1	1					2	1.5

Adjunct Program Faculty

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	Adjunct instructors use appropriate technology to facilitate student learning.		1	1				2	2.5
2	Adjunct instructors employ diverse or varied instructional strategies to meet individual student needs.		1	1				2	2.5
3	Adjunct instructors use appropriate instructional strategies for course/program content and delivery modality (F2F, Online, Blended or Accelerated).		1	1				2	2.5
4	Adjunct instructors create a structured learning environment and clearly communicate classroom expectations.		1	1				2	2.5
5	Adjunct instructors employ instructional strategies that encourage incremental skill and knowledge development.		1	1				2	2.5

Western is an open access college. With that in mind, what makes a student ready for your course...

Western is an open access college. With that in mind, what makes a student ready for your coursework?

Text Entry
A lack of fear regarding technology, problem solving skills, an open mind, and a desire to work with people.

Proactive advising:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	Instructors have identified various student target audiences and participate in marketing efforts including planning, promoting and recruiting.	1		1				2	2
2	The program provides all students including prep, wait-list and program enrolled with an opportunity for frequent engagement with full-time faculty.	2						2	1

3	Incoming students attend a program orientation session.	2						2	1
4	The program has a process in place to assist program students who do not exhibit program-readiness.		1	1				2	2.5
5	Faculty know how to make student referrals to support services and other resources.	1	1					2	1.5
6	The program has a process in place to help students be aware of alternate funding sources such as Financial Aid or Western Foundation Scholarships.	1		1				2	2

Career counseling:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	First term program coursework clearly identifies workplace expectations.	2						2	1
2	Students have multiple opportunities to interact with employers and professionals within the context of coursework.	2						2	1
3	Employability type of skills are integrated throughout the coursework.	2						2	1
4	The program has a process in place to assist program students in finding employment.	1		1				2	2
5	The program helps connect students to Career Services.	2						2	1

Assessment of students:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	The program incorporates performance-based assessment items where students must demonstrate the application of their knowledge and skills.	2						2	1
2	Instructors communicate timely assessment results to promote student learning.	1	1					2	1.5
3	The program has a process to measure student attainment of technical skill proficiencies at multiple points during a student's educational experience.	1	1					2	1.5
4	The program uses summative assessments to evaluate a student's competence of the College Core Abilities within technical courses.	1		1				2	2

Program/Instructor use of assessment:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	Instructors use student assessment results to improve teaching strategies.		2					2	2
2	Instructors employ a variety of formative assessment strategies that focus on improved student learning.		2					2	2
3	Instructors employ a variety of appropriate summative assessment strategies that involves students demonstrating their learning.	1	1					2	1.5
4	Instructors have utilized constructive feedback to improve teaching methods.	1		1				2	2

The program has an organized and consistent approach to serve at risk student populations:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	Nontraditional Occupations (NTO)		1				1	2	4
2	Students of color		1				1	2	4
3	Economically disadvantaged		1				1	2	4
4	Non-native English speakers		1				1	2	4
5	Veterans		1				1	2	4
6	First generation college students		1				1	2	4
7	Multi-generational learners		1				1	2	4

Support

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	Faculty are aware of college resources and support services available to program students.	1	1					2	1.5
2	Faculty take advantage of college resources and support services available to program students.	1	1					2	1.5
3	The program pursues unconventional funding sources or partnerships.		1	1				2	2.5

Faculty:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	Faculty participate with external stakeholders in various activities such as, training, consulting, technical assistance related to their occupational area and convey discoveries back to students.	1	1					2	1.5
2	Faculty stay up-to-date in their respective occupational areas through various means such as field-based experiences, trade journals, workshops or other employer-based learning opportunities.		2					2	2
3	Instructors have utilized constructive feedback to improve teaching methods.		1	1				2	2.5

Program general information:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	Faculty/student ratio is appropriate for the number of students in program.	1	1					2	1.5
2	The program utilizes a quality review process to validate curriculum.	1	1					2	1.5
3	All course curriculum for this program is up-to-date in Instructional Design System (WIDS) and includes course competencies, performance standards and learning objectives.		2					2	2

Trends:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	Program enrollment consistently reaches capacity.		1	1				2	2.5
2	A program student headcount or FTE goal has been determined.	1	1					2	1.5
3	Program student headcount or FTE have remained steady over the past five years.		1	1				2	2.5
4	Graduation rates have remained steady or improved over the past five years.		2					2	2
5	Retention rates have remained steady or improved over the past five years.		2					2	2
6	This program places graduates in related fields at a rate of 90% or higher.			1			1	2	4.5

Program planning and improvement uses appropriate data sources:

#	Question	Strongly Agree	Agree	Neither Agree / Nor Disagree	Disagree	Strongly Disagree	Unknown	Response	Average Value
1	WTCS Comparative Data (QRP)	2						2	1
2	Entrance Assessment Data	1					1	2	3.5
3	Student Learning Outcomes Assessment Data	1					1	2	3.5
4	Student Satisfaction (Noel-Levitz)	1					1	2	3.5
5	Employer satisfaction Results	1					1	2	3.5
6	Completion Rates	1					1	2	3.5
7	Labor Market Data (EMSI; O-NET)	1					1	2	3.5
8	Graduate Follow-up Reports		1				1	2	4
9	Instructor Evaluations	1	1					2	1.5
10	Course Evaluations	1	1					2	1.5