

Primary contact regarding this plan: **no name listed**

Identify indicators from your scorecard and elements from your student feedback that should receive your “focus” or attention. Brainstorm the possible solutions, preliminary completion date, and the person/people that will be responsible for the activity.

<p>Best Practices and Innovations</p> <ul style="list-style-type: none"> • Mentor program • Academic advising • Field study • Community service • Members of Phi Theta Capp • Real life case solution • Up-to-date technology • Program decentralized throughout the district 	<p>Trends, Future Trends, and External Factors</p> <ul style="list-style-type: none"> • AP graduates have increased from 2007 • Spending more time at college to get be • Large companies are employing gradua • Western hires our graduates • Reaching students throughout Western • 2011 jobs – 9,950; 2015=10,433 increa
<p>Administrative Professional</p> <p>Reviewer: Tracy Dryden Reviewer Comments: An analysis of the 5-year QRP scorecard trends (2007-2011) for the Administrative Professional program shows solid performance in course completion, 2nd year retention, 3rd year retention, and 3rd year graduation.</p> <p>The feedback from students in the Student Learning Outcomes survey indicated that students are pleased with faculty. There was mixed feedback on whether or not the second year of the program should be offered online or F2F.</p> <p>An analysis of program trends shows steady job growth, steady enrollment patterns, steady FTE generation, and steady graduation rates.</p> <p>A review of the curriculum status report shows that 15 WIDS files are more than three years old.</p>	<p>Reviewer Suggestions</p> <p>Congruent with the items suggested by the pro be important to keep the Technical Skill Attainm be modified later on in the TSA process. I woul early adopters of the new web-enabled curricul</p> <p>The office support specialist program is a nice la formal WTCS-recognized certificate that ladder: in the Accelerating Opportunity initiative and d</p> <p>Together with the research department, we can online classes.</p>
<p>Office Support Specialist</p> <p>Student Learning Outcomes results look good.</p> <p>An analysis of the 5-year program trends shows a decrease in enrollees, FTES, and graduates.</p> <p>A review of scorecard trends shows a dip in graduation and second year retention (may want to make sure these students are going onto Admin Professional)</p>	<p>Reviewer Suggestions</p> <p>Verify that students are laddering into the Adm</p>

Indicator Name or	List possible ideas or solutions to improve the indicator.	Briefly describe how this “best idea” will improve t
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Course completion	Study student success of 2 - year online classes	
Course retention		