

IT - Computer Support Specialist

Five Year Trend

Five Year Enrollment Change	43.9%		FY 2008 FTEs	37.90
Five Year FTEs Change	34.1%		FY 2009 FTEs	29.73
Five Year Graduate Change	20.0%		FY 2010 FTEs	46.47
FY 2007 Enrollee	57		FY 2011 FTEs	42.50
FY 2008 Enrollee	60		FY 2007 Graduate	5
FY 2009 Enrollee	62		FY 2008 Graduate	6
FY 2010 Enrollee	80		FY 2009 Graduate	7
FY 2011 Enrollee	82		FY 2010 Graduate	7
FY 2007 FTEs	31.70		FY 2011 Graduate	6

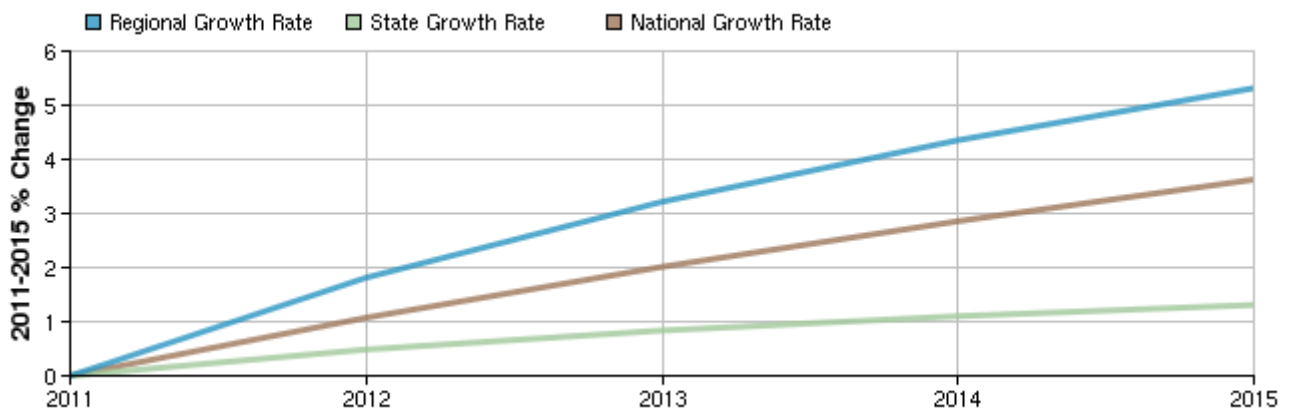
Selected Occupations

Occupation	Education Level
Computer support specialists (SOC 15-1041)	Associate's degree
Computer specialists, all other (SOC 15-1099)	Associate's degree
Computer operators (SOC 43-9011)	Moderate-term on-the-job training

Executive Summary

Basic Information	
2011 Occupational Jobs	489
2015 Occupational Jobs	515
Total Change	26
Total % Change	5.32%
Openings	77
2011 Median Hourly Earnings	\$18.63

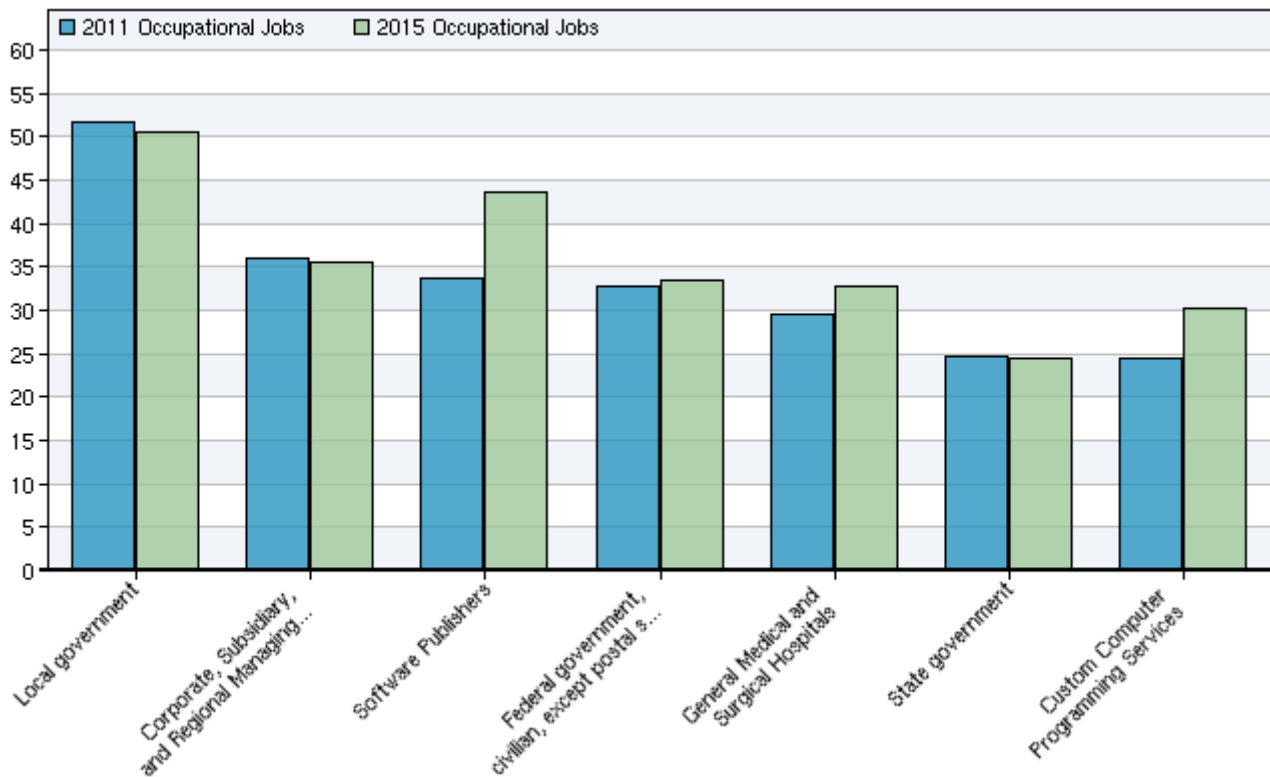
Occupational Change Summary



Region	2011 Jobs	2015 Jobs	Change	% Change	Openings	2011 Median Hourly Earnings
Regional Total	489	515	26	5%	77	\$18.63
State Total	12,010	12,167	157	1%	1,610	\$20.22
National Total	893,614	926,021	32,407	4%	127,001	\$23.99

Source: EMSI Complete Employment - 2011.3

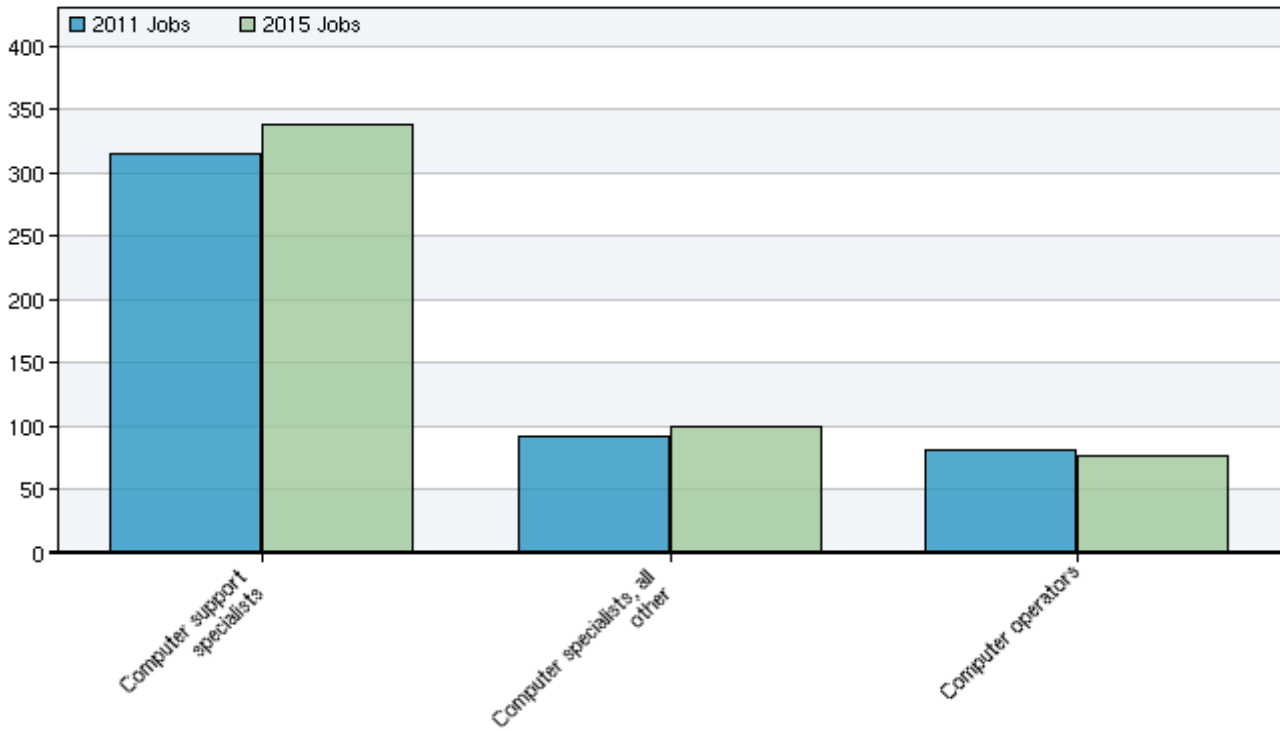
Top Industries for Selected Occupations



NAICS Code	Name	2011 Jobs	2015 Jobs	Change	% Change
930000	Local government	52	51	-1	-2%
551114	Corporate, Subsidiary, and Regional Managing Offices	36	35	-1	-3%
511210	Software Publishers	34	44	10	29%
911000	Federal government, civilian, except postal service	33	33	0	0%
622110	General Medical and Surgical Hospitals	30	33	3	10%
920000	State government	25	24	-1	-4%
541511	Custom Computer Programming Services	24	30	6	25%

Source: EMSI Complete Employment - 2011.3

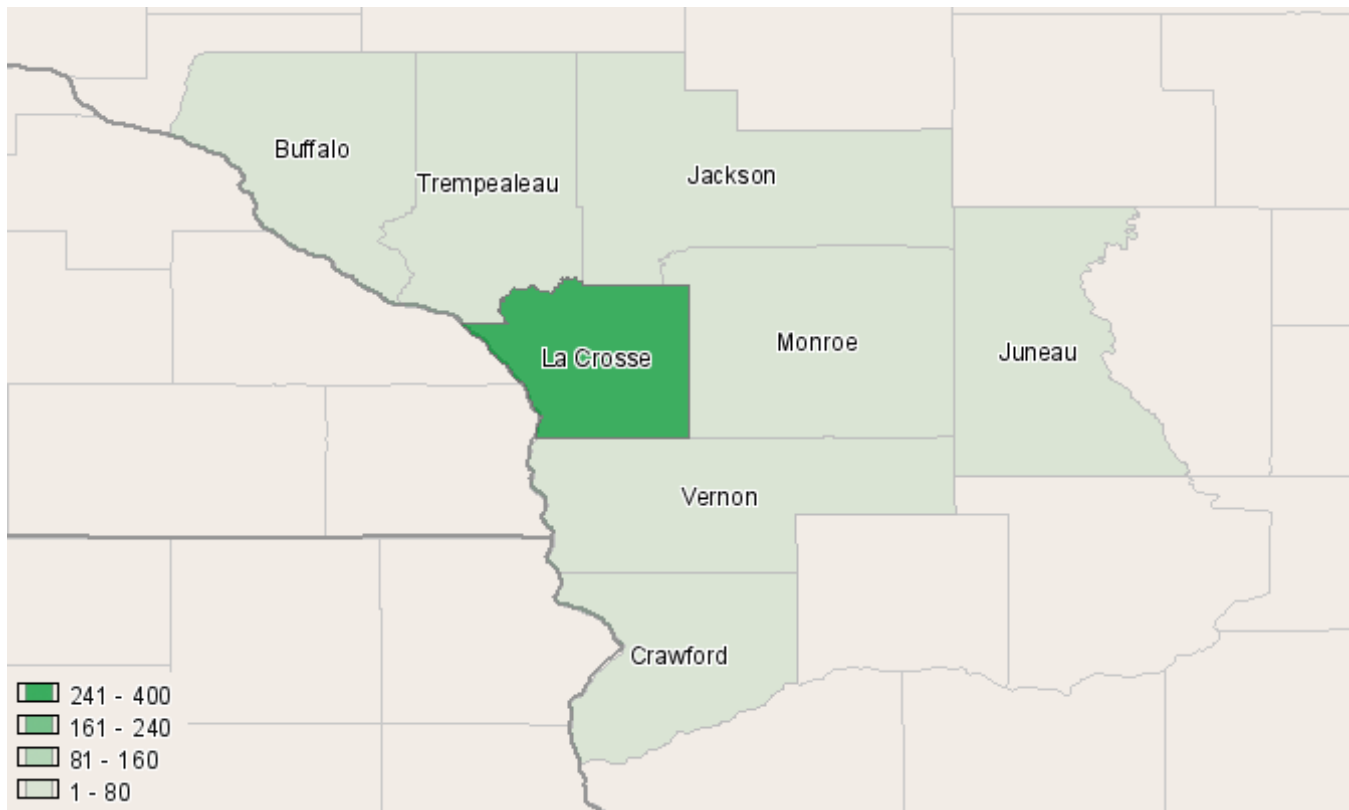
Occupational Breakdown



SOC Code	Description	2011 Jobs	2015 Jobs	Openings	2011 Median Hourly Earnings
15-1041	Computer support specialists	316	338	58	\$17.63
15-1099	Computer specialists, all other	92	99	16	\$25.36
43-9011	Computer operators	81	78	4	\$14.96
	Total	489	515	77	\$18.63

Source: EMSI Complete Employment - 2011.3

Occupation Distribution



County	2011 Jobs
La Crosse, WI (55063)	319
Monroe, WI (55081)	60
Trempealeau, WI (55121)	36
Vernon, WI (55123)	19
Crawford, WI (55023)	18
Juneau, WI (55057)	13
Jackson, WI (55053)	13
Buffalo, WI (55011)	11

Source: EMSI Complete Employment - 2011.3

Three Year Graduate Employers

IT-Computer Support Specialist

2007-2008

Graduates	8
Graduates Responding	8
Employed in Related Occupations	5
Employed in Non-Related Occupations	2
Seeking Employment	0
Not in Labor Market	1

Cell 6 Pc Technician	Dedicated Computing, Waukesha, WI
IT Intern	Organic Valley, La Farge, WI
Service Technician	EO Johnson Co, La Crosse, WI
Software Support Specialist	ECl, La Crosse, WI
Technical Support Specialist	KWIK Trip, Inc, La Crosse, WI

2008-2009

Graduates	7
Graduates Responding	6
Employed in Related Occupations	4
Employed in Non-Related Occupations	0
Seeking Employment	1
Not in Labor Market	1

Computer Maintenance Trainer	City of La Crosse, La Crosse, WI
Help Desk Specialist	Kwik Trip, Inc, La Crosse, WI
IT Retail Systems - IT Support	Kwik Trip, Inc., La Crosse, WI
Problem and Change Coordinator	IBM, Dubuque, IA

2009-2010

Graduates	9
Graduates Responding	7
Employed in Related Occupations	3
Employed in Non-Related Occupations	0
Seeking Employment	2
Not in Labor Market	0
Continuing Education	2

Computer Support Tech	LOCKNet IT Solutions, La Crosse, WI
IT-Technician	Michaels Engineering, La Crosse, WI
IT Retail Systems Junior Analyst	Kwik Trip Inc, La Crosse, WI

Region Information

Region: Western Technical College District

Description: Western District Counties

County Areas: Buffalo, Wisconsin (55011), Crawford, Wisconsin (55023), Jackson, Wisconsin (55053), Juneau, Wisconsin (55057), La Crosse, Wisconsin (55063), Monroe, Wisconsin (55081), Trempealeau, Wisconsin (55121), Vernon, Wisconsin (55123)

Data Sources and Calculations

Industry Data

In order to capture a complete picture of industry employment, EMSI basically combines covered employment data from Quarterly Census of Employment and Wages (QCEW) produced by the Department of Labor with total employment data in Regional Economic Information System (REIS) published by the Bureau of Economic Analysis (BEA), augmented with County Business Patterns (CBP) and Non-employer Statistics (NES) published by the U.S. Census Bureau. Projections are based on the latest available EMSI industry data, 15-year past local trends in each industry, growth rates in statewide and (where available) sub-state area industry projections published by individual state agencies, and (in part) growth rates in national projections from the Bureau of Labor Statistics.

Occupational Data

Organizing regional employment information by occupation provides a workforce-oriented view of the regional economy. EMSI's occupation data are based on EMSI's industry data and regional staffing patterns taken from the Occupational Employment Statistics program (U.S. Bureau of Labor Statistics). Wage information is partially derived from the American Community Survey. The occupation-to-program (SOC-to-CIP) crosswalk is based on one from the U.S. Department of Education, with customizations by EMSI.

State Data Sources

This report uses state data from the following agencies:

- Wisconsin Department of Workforce Development
- Bureau of Workforce Information