

Western Student Learning Results (Program Outcomes) for 2011

Source: Student

of Grads: 13

Program: Central Service Technician

of Responses: 12

Outcome	Yes	No	Unk	NA	Result	Feedback
What did you like about this program?	12 100.00%	0	0	0		
					Yes	Liked the focus on the main topic of the subject matter & technical aspects you need to know.
					Yes	Kathy was a great teacher. She tried to make it so that everyone could understand the material.
					Yes	I thought it was a well taught program
					Yes	The clinicals were very good and a excellent learning process.
					Yes	Clinical experience is invaluable. Med Term and Body Structure and Function courses are also needed. I like how the microbiology is structured just for the Surg Tech / Central Processing programs. There is a good balance between lab time and class time for the Central Service classes. I feel I am well prepared to enter into the workforce with this well rounded curriculum.
					Yes	On hands experience
					Yes	I liked everything. Everything was easy to understand and fun.
					Yes	Taking this program helped me learn a lot about the hospital and their expectations. But what I liked most was my Operating Room Observation because not a lot of students get a chance to do that and I am glad I got the chance to.
					Yes	I liked the clinical experiences, microbiology, body structure and function, and medical terminology.
					Yes	I liked how everything way always related back to real world and on the job situations. It really made me realize how what I was learning would be applied in those situations.
What would you change about this program?	12 100.00%	0	0	0		
					Yes	Not much. I did not mind the two hour classes. Perhaps not to necessarily use, but to make known to the students, the wealth of other resources out there (mostly online) like Bio Alive, the UW Med website, the websites from the book companies, even You Tube videos of medical subjects.
					Yes	More discussion in class
					Yes	There really isn't much of anything that I would change about the program. I think if anything, I would have liked to have a little more experience in the clinical setting.
					Yes	I would not change anything, I think everything we went through was needed.
					Yes	Time of the classes, classes should be spread out and not bunched up so close together.
					Yes	I wouldn't change anything.
					Yes	More interactive learning
					Yes	Keep classes to 1 hour blocks
					Yes	Maybe not so many extra projects.

Outcome	Yes	No	Unk	NA	Result	Feedback
					Yes	I wouldn't change anything about this program. Joan asked a couple of us if we think we would be able to do this program in 8 weeks and I personally think that would be a bad idea. You would have to have several tests a week and I think by doing that you wouldn't retain the information that we would need to know.
Use effective communication skills.	12	100.00%	0	0	0	<p>Yes I think all of the courses provided direction in becoming more effective in communicating. I do feel that my communication skills have improved.</p> <p>Yes This outcome was achieved in all classes through written assignments and presentations that were required.</p> <p>Yes Effectively communicated well throughout course</p> <p>Yes I think I have always had good communication skills, but this helped to work on them even further.</p> <p>Yes I think the effective communication skills is common sense. The only thing would be how to properly report things.</p> <p>Yes Overall yes, but some of the information was contradicting at times. Not the clinical learnings, the lecture information.</p> <p>Yes Yes, in class, out of class and e-mail.</p> <p>Yes I communicate just fine</p>
Apply mathematical concepts.	12	100.00%	0	0	0	<p>Yes Basic microbiology and metrics helped with that.</p> <p>Yes We really did not use mathematical concepts.</p> <p>Yes Not much but used it for our par level assignment.</p> <p>Yes Math is a strong point for me</p> <p>Yes Some math was used in all courses, and the metrics unit of the Microbiology class is a great idea and should be continued.</p> <p>Yes N/A</p>
Transfer social and natural science theories into practical applications.	12	100.00%	0	0	0	<p>Yes The courses provided good examples of using the information in practical applications, and clinical experience provided the opportunity to actually do it.</p> <p>Yes Not much science theories</p> <p>Yes yes</p> <p>Yes We touched on both and I think it was a good and practical outcome.</p> <p>Yes I dont quite understand the question</p> <p>Yes This outcome was achieved through the clinicals and in the lab setting.</p>
Demonstrate ability to think critically.	12	100.00%	0	0	0	<p>Yes I am always critical</p> <p>Yes Yes we did have to think critically</p> <p>Yes The tests were very challenging and helped accomplish this goal. Thinking critically in the classroom prompted many questions that were professionally answered by the instructors.</p>
Demonstrate ability to value self and work ethically with others in a diverse population.	12	100.00%	0	0	0	

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					Yes	This objective was very thoroughly covered in the Allied Health Communication class, but was also evident in other classes as well.
					Yes	i am able to do that
					Yes	I'm used to working in a mixing pot of ethnicities, so it comes natural to me
					Yes	Yes we also had to do these.
Use technology effectively.	12	100.00%	0	0	0	
					Yes	I can dig it
					Yes	This objective was marginally met by me. Since I am older, I'm a little behind the power curve with all this techno stuff.
					Yes	Through our clinicals and our readings we kept up with this.
					Yes	Very well demonstrated
Make decisions that incorporate the importance of sustainability	12	100.00%	0	0	0	
					Yes	Yes we did this.
					Yes	Sustainability comments were made by instructors in all classes of this program. I'm not sure if I "made decisions" to incorporate anything.
					Yes	Sustainability is the key factor in keeping items sterilized
					Yes	This came into play during clinicals
Apply the principles of aseptic technique in a safe and knowledgeable manner so that the patient will have optimum care.	12	100.00%	0	0	0	
					Yes	To meet this outcome, the principles were defined and explained in class, and also demonstrated at the clinical sites.
					Yes	Definitely
					Yes	I think this program really stressed the importance of maintaining sterility and an aseptic environment.
					Yes	This keeps getting easier every day
					Yes	Yes we also had to do this.
					Yes	Very well!
					Yes	central service and basic microbiology helped with that.
Apply principles of universal precautions and use personal protective gear in the decontamination of instruments and equipment.	12	100.00%	0	0	0	
					Yes	it was pounded into our head
					Yes	Strongly stressed the importance of
					Yes	This was definitely stressed throughout the program as well as in other classes.
					Yes	Yes we did this.
					Yes	I don't remember doing this in lab. This would have been a very good objective to do in the lab before going to clinicals. But the outcome was met.
					Yes	PPE is pretty self explanatory
					Yes	Excellent

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Recognize the importance of teamwork, cooperation and having consideration of each other.	12 100.00%	0	0	0		
					Yes	I already rely on teamwork, this is nothing new to me
					Yes	Our group project used a lot of these qualities
					Yes	Yes our ideal CSD project helped with this.
					Yes	This was apparent in all classes for this program.
Demonstrate knowledge of sterilization and disinfecting processes.	12 100.00%	0	0	0		
					Yes	This gets drilled into your brain throughout the semester
					Yes	excellent
					Yes	Yes we had to this for our tests, and for clinicals
					Yes	I believe this was the most difficult, yet essential outcome for this program. The thorough instruction is needed first, but more hands on lab time would help.
Develop and improve skills in work organization using economy of time, motion and materials.	12 100.00%	0	0	0		
					Yes	All good
					Yes	Yes we did this
					Yes	Outcome met. Again, more lab time would be beneficial.
Relate Central Service role to the entire hospital environment.	12 100.00%	0	0	0		
					Yes	It seems unfortunate that alot of hospital staff dont have much knowledge of what the CS are responsible for and what they actually do for the hospital.
					Yes	Our clinicals helped with this.
					Yes	It is very clear how it effects the rest of the hospital
					Yes	The instructors of all classes in the program made an effort to emphasize this.
Prepare and know the specific uses of equipment and supplies used for patient care.	12 100.00%	0	0	0		
					Yes	The more you handle them the easier it gets
					Yes	Outcome met.
					Yes	Yes we did this.
Demonstrate initiative in expanding one's knowledge of the Central Service field.	12 100.00%	0	0	0		
					Yes	Instructor (Kathy) really knows a lot in this field
					Yes	Yes we did this
Demonstrate knowledge in the care and maintenance of instruments and equipment.	12 100.00%	0	0	0		
					Yes	Very basic and cursory knowledge was obtained.
					Yes	This was important in order to maintain saftey and care of the patients. And it was cost effective

Outcome	Yes	No	Unk	NA	Result	Feedback
					Yes	VERY important
					Yes	Very well
					Yes	Yes we did this through our testing and clinicals
Recognize the appropriate sterilization processes used for different instruments and supplies.	12 100.00%	0	0	0		
					Yes	A huge unit that was broken up into smaller parts to make it more managable.
					Yes	very well
					Yes	We did this through our clinicals and our testing
Maintain a safe work environment in all aspects of the Central Service role.	12 100.00%	0	0	0		
					Yes	Yes we did this.
					Yes	Extremely
Identify the importance of confidentiality in the health care setting.	12 100.00%	0	0	0		
					Yes	Yes. Emphasis was placed on this.
					Yes	Stressed very well
					Yes	I new this but it was really pointed out in this class how easy it can be to make a mistake. Examples really help me
					Yes	We did this through the web sites of our clinicals and at our clinicals.
Identify conditions that will compromise sterility of a sterile item.	12 100.00%	0	0	0		
					Yes	Yes we did this.
					Yes	YES!
					Yes	Yes.
Maintain an adequate inventory of supplies and equipment.	12 100.00%	0	0	0		
					Yes	Another large outcome objective that was broken down to help grasp the differnet concepts.
					Yes	We did this through our clinicals
Aggregate Assessment of Achievement	276 100.00%	0	0.00%	0	0	