

Western Student Learning Results (Program Outcomes) for 2012

Source: Student

of Grads: 12

Program: Central Service Technician

of Responses: 11

Outcome	Yes	No	Unk	NA	Result	Feedback
What did you like about this program?	11 100.00%	0	0	0		
					Yes	I liked the instruments the best. I enjoyed to see which instrument was used to perform specific procedures. I also felt the instructor did very well to explain each one appropriatly
					Yes	I strongly feel as if the Central Service program should be a REQUIRED class to be taken prior to the Surgical Tech program. Just as the Certified Nursing Assistant (CNA) is a requirement for the nursing program. It is benefecially in many different aspects to what would be not only quality assuring the safety of patients, staff and family. The Central Service is a critical and essential part of asecpis technique that is important to keep the spread of infectious disease at a minimum.
					Yes	I found the information learned in class and the experience gained in clinicals to be a great asset in my future job search. Instructor is very knowledgable and personable.
					Yes	Yes, in the class and from my clinical experiences I felt that everything I learned will help me prepare for my CS technician certificate and apply and use my skills and knowledge to do a better job in the CS field.
					Yes	I very much enjoyed this program. It was straight to the point and effectivly taught me the skills needed to be employed in this area. I enjoyed that fact that time was not wasted on unnecessary material.
					Yes	I liked that we got to go to clinicles and get that experience. It was very fun and helpful becuase you can relate what you are leaning in class back to what you did in clinicles.
					Yes	The fact that it was fast and to the point with out much non-sence learning that is dealt with at other 4 year colleges.
					Yes	I liked the clinicals a lot. They really help with the learning process and help you better understand the important job central service technicians have.
					Yes	I liked that what we were learning about drectly related to the job. I like the fact that what we learned could be used at clinical, so we learned and used it during the class.
					Yes	I thought the program was extremely informative about the whole sterilization process. The clinicals were awesome! The instructor was very attentive to most issues.
					Yes	I felt it was a strong program.
What would you change about this program?	11 100.00%	0	0	0		
					Yes	I liked the clinicles but i think we had to go for too long on the night shifts, 3pm untill 11pm. I think thats too long for a student to be at clinicles especially if you have a job, homework, studying, ect.
					Yes	I would spred out that last assingments that we had throughout the semester. Insted of having them all at the end.

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					Yes	I don't think it requires any changes. Maybe if the surgical tech students got some more of this training it would help in their career and studies.
					Yes	I would allow students to spend more time at the clinical sites. I feel the hand-on learning was extremely beneficial and that students would learn more about actual practice if they had more time in the clinical settings.
					Yes	None.
					Yes	It would be a required class for the Surgical Tech program.
					Yes	There really isnt anything i would change, except for maybe allied health, it was a good class. but it covered alot on patient communication and i wont deal with many patients in my feild so thats just how i feel.
					Yes	Question of the week assignements due on the same day each week would make those easier to keep track of.
					Yes	I would change the way the clinicals were handled. I thought they were not as well organized as they could and should have been. Sometimes there was not a well trained personel available to train the students. This lead to confusion and often not a balanced experience.
					Yes	I would change the grading scale. All the other courses I've taken at TC have the cut off for a C being 75% to 76%. In this course a 78% is a C and a 76% is a D.
					Yes	That the teacher excepts people asking questions better.
Use effective communication skills.	11	100.00%	0	0	0	
					Yes	I have learned proper terminology that will aid in the workplace
					Yes	There was good communication between students and instructor. I was comfortable bringing up any issues when necessary not matter how uncomfortable it could have been.
					Yes	Our instruator did use good communication skills, she was always open to you comming into her office or calling her at home if you had a question or were confused about something.
					Yes	If I feel as though I need further explanation of a subject or matter, I do not hesitate to ask for help, or questions.
					Yes	None.
					Yes	yes
					Yes	Communication in a strong vocal group can sometimes be a challenge. I feel that not every opertunity was taken to treat the group in an equal manner. This was an observation from teacher to student, and also student to teacher.
					Yes	I though that both the teacher and I both use effective communication skills.
					Yes	This program really helps with communication skills, especially at clinicals because if you do not understand you must ask questions so you don't do something wrong that could potentially harm a patient or make a big mistake for the employee who's name you are working under.
					Yes	I feel this program helps with communication skills un a learning environment. The clinical setting allows for communication in asking questions and working with new people. Because the people you work with changes everyweek, my communication has improved in unfamiliar situations.

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Apply mathematical concepts.	11 100.00%	0	0	0		<p>Yes There was not a lot of math courses in the program, but what is need to get into the program was enough for any math that is needed in the classroom or clinical site.</p> <p>Yes Use of math in an assignment about maintaining an inventory was used.</p> <p>Yes The only math I really remember was when we were assigned the PAR level assignment. The PAR level assignment was helpful because it helped you better understand the amount of supplies a one department in the hospital can go through in only one day.</p> <p>Yes none.</p> <p>Yes I was able to calculate and keep track of my grade throughout the program, which helped me take notice and a part of the learning process</p> <p>Yes I had no math classes.</p> <p>Yes The only mathematical concept necessary is the use of the metric system. I have greatly improved with my understanding of metric reading and conversions.</p> <p>Yes no</p>
Transfer social and natural science theories into practical applications.	11 100.00%	0	0	0		<p>Yes The important skills needed to work in a hospital setting were met very well from the book and class lectures back to the clinical setting.</p> <p>Yes Yes, because we were using the theories at clinical after using them, so we could see and understand why we do the thing we do them.</p> <p>Yes Yes, when applying those theories into the clinical experiences.</p> <p>Yes yes</p> <p>Yes I have definatly been able to apply what I learned in the classroom to a work setting. Application of practices was much easier after classroom instruction</p> <p>Yes I was not only able to understand but to explain in reports and projects delivered in the classroom.</p> <p>Yes Learning about microorganisms and how they can be killed, and trasmission, and other applicable stuff about microbes</p> <p>Yes All of the theories and ideas we studied in class were helpful and I was able to apply them and see them applied on the clinical site.</p> <p>Yes In this program you learn a lot about microbes and the type of infections they can cuase and why it is important to eliminate them from surgical equiptment as well as other hospital supplies. You lean about how the numerous sterilization machines kill microbes and the proper temperatures the machines must be to properly do their jobs.</p>
Demonstrate ability to think critically.	11 100.00%	0	0	0		<p>Yes I was given many oppertunities to practice critical thinking, both in school setting as well as the clinical setting.</p> <p>Yes At clinicals, there were situations where problem solving came into play</p> <p>Yes This was definatly needed when it came to the exams. A lot of the questions required you to use critical thinking.</p>

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					Yes	Yes, it is very important to think critically because if there is something that I think it's seems wrong. I would act upon it by asking them about it and fixing the problem. If I don't think critically, it would really impact the whole CS department and espically the patients.
					Yes	I have achieved this skill thanks to the clinical setting. Thinking critically is essential in this field and I learned to do that more effectivly in the clinical setting than in the classroom.
					Yes	Yes, you have to think critically at the clinical site to apply what you are learning to the job.
					Yes	We had a few assignments and projects that made you thing deeply about the questions to get the answer. The answer wasnt just right in the book. Some things we learned you had to apply what you had already learned to that to get the answer.
					Yes	yes
					Yes	There is alot of critical thinking in this program, every test you take, paper you write, assignment you do and clinical you attend requires critical thinking. That is an extremely good thing though considering a cs technician has a very important job and role in keeping patients safe.
					Yes	I am a strong critical thinker and feel as if I excel in this department. In doing this during clinical, I could problem solve
Demonstrate ability to value self and work ethically with others in a diverse population.	11	100.00%	0	0	0	
					Yes	I understand the ethics of working in healthcare and was able to demenstrate that throughout the program.
					Yes	Everything is flowing well. I get to work with others in a diverse population in my classes and clinicals.
					Yes	For sure. There was a lot of diversity in our group and many different personailities.
					Yes	We had to work with all of the employees at the Mayo and Gunderson hospital, therefor we had to have a good work ethic, act appropriatly, and be responisble
					Yes	I work well with others.
					Yes	yes
					Yes	In the program classes you can encounter people of different races and with different personalities than you and different beliefs. But those things do not change how you interact kindly and helpfully with everyone you meet and treat everyone with respect.
					Yes	yes the whole CS department depends on teamwork so if you are not do what you need to do then it effects everone around you.
					Yes	yes, I feel it was a wonderful experience in the clinicals.
					Yes	The course gave me a clearer perspective on what it takes to work in a hospital setting
					Yes	There were different ethnicities within our classroom and my communication skills were acknowlegable in addressing people with the correct ediquette
Prepare and know the specific uses of equipment and supplies used for patient care.	22	100.00%	0	0	0	
					Yes	The class covers all the information needed.

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					Yes	Yes, I was introduced to many different types of equipment and supplies. This program can open a lot of doors.
					Yes	We did this through different instrument exams and unit exams. All this information we learned was reinforced at the clinical site.
					Yes	I was able to listen, learn and demonstrate this task during my clinicals. I received exceeds on most evaluations with comments stating this fact
					Yes	Many different pieces of equipment of varying levels of technology were used during clinicals
					Yes	During class time, the instructor would inform us what various instruments are used for while we learned them
					Yes	yes
					Yes	In our class we never really had to use technology, but our instructor always kept everything posted on blackboard, and updated our grades right away. She also sent us emails if something changed.
					Yes	In this program you must know how to use blackboard because that is where you find information for many of your assignments.
					Yes	You needed computer skills to complete this course and even offered a nice review of them with differing assignments and projects.
					Yes	yes we were instructed how to use the things we needed to use.
					Yes	yes we had to work effectively because if we did not things could end up being wrong and cost others money.
					Yes	Rely upon blackboarding alot to do assignments, informations, discussion board and etc.
					Yes	Kathy did a great job in explaining what the equipment and supplies are used for when we're in instruments units.
					Yes	Every week we had an instrument test and she would introduce us to the next set of instruments. we also learned alot about the instruments, how to care for them, and their use at the clinicle site.
					Yes	The instrument tests really do a good job in helping you understand what the instruments are used for and so when you see them in the clinicals in decontamination or when you are making up a case cart you have a better idea of what a patient had or is going to have performed on them.
					Yes	I was able to navigate around on black board and present presentations and papers in class with great progress and capability
					Yes	I have definalty reached this goal. I am more knowledgable of instrumentation and procudre than ever before thanks to this program.
					Yes	The use of Black Board has helped me use technology effectivly. However, I think the smart boards should be renamed.
Make decisions that incorporate the importance of sustainability	22	0	0	0	100.00%	
					Yes	I was able to achieve this by using the designated areas needed for recycling all paper products, using black board most often for reviews rather than print hard copies to study from
					Yes	We learned about asepsis in class and also while at clincles
					Yes	I have also reached this goal. Sustainability is a common theme in this program and I have learned the importance of making things last.
					Yes	I achieved this with the highest of ability, not only because it was the core of the program but the knowledge of being able to physically perform this task at clinicals and also in the classroom

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					Yes	yes
					Yes	This was done in the clinical setting also learned this in the classroom.
					Yes	My time at the clinical site allowed me to put principles in to practice.
					Yes	yes everything was treated to the same way.
					Yes	You not only have to do this at your clinicals but in almost every class discussion this topic comes up and throughout the program, from day one the importance of proper aseptic technique is learned and stressed to you.
					Yes	None.
					Yes	
					Yes	Yes I think so
					Yes	I will be able to use these even as I go on to the surgical tech program. I think this knowledge will benefit me in maintaining aseptic technique.
					Yes	yes
					Yes	current instruction has been adequate
Maintain a safe and efficient work environment that conforms to industry standards while demonstrating knowledge of the role of central service technician.	11	100.00%	0	0	0	
					Yes	yes
					Yes	None.
					Yes	yes
					Yes	I was able to complete four months without a work related injury while during my clinical rotations. When something was broken, I notified my supervisor or trainee immediately to ensure a safe work environment during a classroom setting and during my clinicals
					Yes	We went over so many policies and procedures and how things differ at different sites. The basic knowledge we attained about the standards were able to help us to make good decisions.
					Yes	yes safety is the key issue.
Recognize the importance of confidentiality in the health care setting.	11	100.00%	0	0	0	
					Yes	We learned right at the beginning of the class about HIPAA and we were told again and again about it before we started clinicals
					Yes	This has been repeated many times. There is not one of us who isn't aware of HIPAA
					Yes	Big and important thing when working in the health care setting!
					Yes	Going over HIPAA regulations helped with this very much, just knowing what should never be repeated.
					Yes	I understood the importance of HIPAA and how to protect patient confidentiality during clinicals and while in the classroom setting
					Yes	The confidentiality was reinforced over and over again so we got to learn just how important that is.
					Yes	yes
					Yes	This is also stressed to you over and over again in the program. The patient always comes first and all their information is to be kept confidential.

<i>Outcome</i>	<i>Yes</i>	<i>No</i>	<i>Unk</i>	<i>NA</i>	<i>Result</i>	<i>Feedback</i>
<i>Aggregate Assessment of Achievement</i>	143 100.00%	0 0.00%	0	0		