

# Western Student Learning Results (Program Outcomes) for 2012

Source: Student

# of Grads: 4

Program: Health Information Technology

# of Responses: 4

Outcome	Yes	No	Unk	NA	Result	Feedback
What did you like about this program?	4 100.00%	0	0	0		
					Yes	I experienced some accomplishments
					Yes	My favorite thing about the course was definitely that most of the course can be taken online. Also, the instructor/student communication was awesome!
					Yes	I feel this program teaches students a lot about the rules and regulations of the medical field, and gives them many opportunities to be leaders within the medical field. Even if you don't want to be a leader, there are also many different types of behind the scenes jobs that need to be done as well.
What would you change about this program?	4 100.00%	0	0	0		
					Yes	I think no matter how the courses are configured, either all online or blended, someone will have a problem with it, but I think the things I would change are more class time for the harder classes (coding, healthcare stats & research) and make some of the other classes that are easier with no class time (HIM organizational resources). That's just my opinion!
					Yes	Different clinical sites
					Yes	I was able to see what went on behind the scenes of the medical process.
					Yes	Not sure if I would change anything about this program. I feel they covered everything to completely prepare us for the medical workforce.
Use effective communication skills.	4 100.00%	0	0	0		
					Yes	However, I always want to try to improve them.
					Yes	I feel I have learned how to word the things I want to say in the proper way to get my point across effectively.
					Yes	The communication was awesome! I've gotten replies on every single one of my emails in 12 hrs or less, depending on if the instructor was at school or not. The instructors are very approachable and I felt very comfortable with them.
Apply mathematical concepts.	4 100.00%	0	0	0		
					Yes	The math was not really that difficult, so I guess I achieved this outcome.
					Yes	Yes for budgeting
					Yes	I hate math, but we got through all math concepts fairly well. I thought all the math we did was 100% relevant and was a great learning opportunity.
					Yes	Yes, I feel I have learned how to use mathematical skills in documents to save time and create effective/thorough documents/information to present to others.

<b>Outcome</b>	<b>Yes</b>	<b>No</b>	<b>Unk</b>	<b>NA</b>	<b>Result</b>	<b>Feedback</b>
Transfer social and natural science theories into practical applications.	3 75.00%	1 25.00%	0	0		
					Yes	Great outcome.
					Yes	I feel they have covered this area well to give us a complete scope of how theories came into play from the past to the future, and how they still apply in everyday situations.
					No	I do not think I had any exposure to social or natural science theories.
Demonstrate ability to think critically.	4 100.00%	0	0	0		
					Yes	I do always want to improve this aspect.
					Yes	Thinking critically was essential in all classes in this program and I feel that I am better prepared for future employment by improving these skills from this program.
					Yes	This program gave me the skills to look at a situation and make a decision within a reasonable amount of time, and to be as accurate as possible. Look at the whole picture before making any kind of decisions.
					Yes	Many assignments you had to really think to find the solution.
Demonstrate ability to value self and work ethically with others in a diverse population.	3 75.00%	1 25.00%	0	0		
					Yes	This program places a large amount of value on the concepts of self values, work ethics, and being able to work with others in a diverse population. This is very important to know and understand when working with the public.
					Yes	Outcome was great in this area.
					No	No mention about valuing myself was ever made in any course.
Use technology effectively.	4 100.00%	0	0	0		
					Yes	I would like to have had a little more exposure to HIT software packages.
					Yes	Technology use was one of the most important thing in this class and I feel with out the proper technological knowledge, there would be no way of completing this program. My technology skill have come a long way since the beginning of this course.
					Yes	My technology skills have increased greatly since I have enrolled in this program. Its amazing what I can do that I didn't know I could!
Make decisions that incorporate the importance of sustainability	3 75.00%	1 25.00%	0	0		
					Yes	Great outcome.
					Yes	with the assignments you had to think .
					Yes	Being able to make decisions that incorporate the importance of sustainability is very important in the Health Information Technology field.
					No	The word sustainability never came up in any class.
Manage health data	4 100.00%	0	0	0		
					Yes	This was essential.

<b>Outcome</b>	<b>Yes</b>	<b>No</b>	<b>Unk</b>	<b>NA</b>	<b>Result</b>	<b>Feedback</b>
					Yes	I love working with health data and this program really gives me the opportunity to do what I love. I feel that I can manage health data with accuracy.
					Yes	Some assignments were really detailed and helpful.
Apply coding and reimbursement systems	3 75.00%	1 25.00%	0	0		
					Yes	The clinical is where I learned about the coding process because I was actually doing the process in a real life situation. the learning I had in class helped me to be able to know what to do.
					Yes	I thought this was the hardest area that I improved the most in this program because of the complexity of what needed to be learned. The hardest courses are the most educational!
					Yes	I think if I had to do this I could, but it definately isn't what I love. Did they teach it well? Yes, definately.
					No	I would have liked more exposure to reimbursement systems.
Model professional behaviors and ethics	4 100.00%	0	0	0		
					Yes	This program teaches a lot about model professional behaviors and ethics, which I feel is very important in any field.
					Yes	Great.
					Yes	However, this is a subjective issue because everyone can have a bad day and not be 100% professional.
Maintain electronic applications to manage health information	4 100.00%	0	0	0		
					Yes	Great.
					Yes	However, again I would like to have had more exposure to different applications.
					Yes	I have learned a lot about how to manage and maintain electronic applications to manage health information.
Apply organizational management techniques	4 100.00%	0	0	0		
					Yes	Great.
					Yes	Yes, I feel I can apply organizational management techniques in a medical field.
					Yes	A lot of the concepts taught in class will NOT apply to the real world.
<b>Aggregate Assessment of Achievement</b>	<b>52 92.86%</b>	<b>4 7.14%</b>	<b>0</b>	<b>0</b>		