

Western Student Learning Results (Program Outcomes) for 2012

Source: Student

of Grads: 34

of Responses: 15

Program: Medical Assistant

Outcome	Yes	No	Unk	NA	Result	Feedback
What did you like about this program?	15 100.00%	0	0	0		
					Yes	I liked how fast paced and hands on it was.
					Yes	The instructors are absolutely thorough and helpful.
					Yes	I liked the small class size. I also liked that we basically just had two teachers. It made it seem like we were all working together (classmates and teachers) to make sure everyone was up to pace with the learning material before moving on!
					Yes	I liked the hands on and being able to practice many times before we went out and did our clinicals.
					Yes	Based on the curriculum for this program I feel that I have achieved the learning outcome and will be able to successfully pass the certification exam
					Yes	How ready the teachers got the students for clinicals.
					Yes	I loved the teachers in the program! They are awesome and so caring. They generally care about each and every student as if they were their own child. I felt so comfortable having to talk to them about any issues I had. They are some of the best teachers I have ever had.
					Yes	The instructors. Both Margy and Julie were extremely knowledgeable in the subject.
					Yes	I really loved the instructors. They were will to help you out even when you were not successful on the first attempt on checking out of tasks we needed to do.
					Yes	I loved that we performed skills on each other including phlebotomy. As a student entering the clinical site people were impressed that we already knew how to do that skill so well. I thank Julie for doing that.
					Yes	I liked how the instructors taught us everything we needed to know in getting us ready for clinicals and for entry level MA jobs.
					Yes	I like this program because it is long enough to get competencies done but short enough that students didn't get weary.
					Yes	The instructors were wonderful & I learned so much from them.
					Yes	The hands on experience
					Yes	I loved the knowledge of the teachers. There wasn't anything they taught or told us that wasn't helpful towards our career.
What would you change about this program?	15 100.00%	0	0	0		
					Yes	I would change the fast pace. Sometimes I felt like I could have learned materials and certain chapters more if more time could have been spend on them.
					Yes	I wouldn't change anything.
					Yes	nothing
					Yes	The length of the program. Its doable, but very fast paced and its hard to work to make money to pay your bills when all you do is worry about school and all the tests and homework!

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					Yes	I would start with injections during the first semester to gain more comfort and practice with the needles. And knowing the drugs/gague's/lengths better.
					Yes	I would change the fact that all of the clinicals are at the end of the year. Maybe if it was required to get some job shadows done in different departments, then students wouldn't be completely terrified to start clinicals.
					Yes	I would change the books. I think the VMO was a waste of time. I understand they want to try and get more hands on on doing stuff. But that book was not very helpful and was a waste of money.
					Yes	The only thing I would change is putting more emphasis on injections, or at least reviewing injections completely and practicing before we went out to clinicals.
					Yes	Nothing.
					Yes	If I could change one thing it would be the time that we are out at the rural clinics. I definitely learned more within the first couple weeks in La Crosse than I did in the rural setting. There are less patients and less of a variety of cases. I could have gotten more out of the clinics in La Crosse and spend less money on gas.
					Yes	I wouldn't change anything.
					Yes	I would make clinical throughout the experience and not completely smashed in at the end of the program.
					Yes	WE need to focus more on Professional developement and not just learning skills. There were too many racist comments from fellow students and this is not the field to be entering with personal judgements so more focus on diversity and white privelege so that those barriers can be broken. Ear washing should be taught as a competency since that skill is performed a lot in clinicals. Evaluations should be used for personal/professional growth and development NOT as a graded assignment for points since some evaluators never give students 3's!
					Yes	The class time could have been cut down we got the information we needed and had time left over that I felt we could of been done a hour early some days.
					Yes	Nothing I can think of.
Use effective communication skills.	15	0	0	0	100.00%	
					Yes	I feel at the end of my clinicals I am having a hard time getting a hold of my instructor. I had to email the other to get any sort of reply from the other. Kind of frustrating.
					Yes	I believe I used effective communication skills with my teachers and fellow students. If something was wrong, or I didn't understand, I asked for help.
					Yes	Yes I think I was able to comunicat very will when doing clinicals.
					Yes	Instructors should give students more professional feedback before they enter clinicals so that they can improve on personal skills ahead of time.
					Yes	Yes, I believe I have used effective communication skills.
					Yes	I really enjoyed the friendships I have gained in this program. I also really like doing the work of an MA. I feel we get the right mix of patient care and using other skills we have learned.
					Yes	Yes, I believe I am ready to become a Medical Assistant. I have achieved a lot of knowledge from the teachers and experiences.

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Apply mathematical concepts.	15 100.00%	0	0	0		Yes I feel very strong I can do the math problems. Yes This was fine. Yes Yes, I have had to convert measurements and double check dosages of medications.
Transfer social and natural science theories into practical applications.	15 100.00%	0	0	0		Yes Not sure. Yes This was fine.
Demonstrate ability to think critically.	15 100.00%	0	0	0		Yes I loved the dicussions we had in class. I loved that we really got in to some topics that were very intresting. Yes Yes, I have had many situations in which I need to think critically. Yes No we should do more scenarios and what we would do in those sitations.
Demonstrate ability to value self and work ethically with others in a diverse population.	14 93.33%	1 6.67%	0	0		Yes I feel that I have and will be using this in the realy world. Yes Yes, I have been given the experiences to work with many diverse populations and I really have liked that. It makes the day a lot more interesting and enjoyable. No Developing empathy is a skill that is nessesary in order to value diversity. It should be taught as a course!
Use technology effectively.	14 93.33%	1 6.67%	0	0		Yes This was fine. Would have like some more up to date equipment and supplies in practicing but I understand the college runs on a budget. Yes Epic was a little rough at first but I am now using it more effectively and efficiently. No Need more work with EMR
Make decisions that incorporate the importance of sustainability	15 100.00%	0	0	0		Yes Uh, not really applicable.
Perform medical office administrative functions.	15 100.00%	0	0	0		Yes The curriculum adequately covered this material but I think there could have been more practice for competencies to effectively complete the administrative functions. Yes Boring, but necessary.
Provide patient care in accordance with regulations, policies, laws, and patient rights.	15 100.00%	0	0	0		
Perform medical laboratory procedures.	15 100.00%	0	0	0		Yes Doing the procedures was the most fun!

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Demonstrate professionalism in a healthcare setting.	15 100.00%	0	0	0		
Demonstrate safety and emergency practices in a healthcare setting.	15 100.00%	0	0	0		
<i>Aggregate Assessment of Achievement</i>	208 99.05%	2 0.95%	0	0		