

# Electronic Systems Installation and Maintenance Program Student Survey - Spring 2013 Results

***Published: 3/22/2013***

## Survey Overview

### Description

This survey is designed to inform the Quality Review Process for the Electronic Systems Installation and Maintenance Program .

### Instructions Provided To Respondents

This survey will provide information that will be used to improve the experiences of Electronic Systems Installation and Maintenance Program students at Western Technical College. Please note: this survey is confidential and will not affect your grade in the program. Results will strictly be used for program improvement efforts.

Your responses should reflect your college experiences in your entire program; and, should not be based on a single class. Using the scale provided, please select the answer that best describes how you feel. You will have the opportunity to comment at the end of the survey.

### Respondent Metrics

Respondents: 6  
First Response: 2/11/2013 02:14 PM  
Last Response: 2/22/2013 11:58 AM

## Survey Results

The following is a tabular depiction of the responses to each survey question. Additional comments provided by respondents, if any, are included after each table.

### Section - Readiness

#### Instructions Provided To Respondents

Please select the choice that best describes your response. Before starting this program:

#### *1. I was able to access program information.*

83.3%	5	Strongly Agree
16.7%	1	Agree

#### *2. I received assistance from Western staff in selecting the program that best fits my needs.*

50.0%	3	Strongly Agree
33.3%	2	Agree
16.7%	1	Unknown

#### *3. I was comfortable using computers.*

50.0%	3	Strongly Agree
33.3%	2	Agree
16.7%	1	Disagree

#### *4. I was comfortable using software such as Microsoft Office.*

50.0%	3	Strongly Agree
33.3%	2	Agree
16.7%	1	Disagree

#### *5. I understood the financial implications of going to college (cost of books, student loan debt, etc.).*

50.0%	3	Agree
50.0%	3	Strongly Agree

### Section - Instruction

#### Instructions Provided To Respondents

Consider all of your past and current instructors at Western. In general, these instructors:

#### *6. Are available to meet with me when needed.*

66.7%	4	Strongly Agree
33.3%	2	Agree

#### *7. Are attentive to my learning needs.*

50.0%	3	Agree
50.0%	3	Strongly Agree

#### *8. Treat me with respect.*

83.3%	5	Strongly Agree
16.7%	1	Agree

**9. Answer my questions clearly.**

50.0%	3	Strongly Agree
33.3%	2	Agree
16.7%	1	Unknown

**10. Appear to be knowledgeable in course content.**

83.3%	5	Strongly Agree
16.7%	1	Agree

**11. Grade according to the standards set forth in the syllabus.**

66.7%	4	Strongly Agree
33.3%	2	Agree

**12. Use a variety of teaching methods (hands-on, group discussions, etc.)**

66.7%	4	Strongly Agree
33.3%	2	Agree

**13. Keep me informed of my academic progress.**

83.3%	5	Agree
16.7%	1	Strongly Agree

**14. Provide feedback on my performance in a timely manner.**

50.0%	3	Agree
50.0%	3	Strongly Agree

**15. Encourage me to actively participate in class.**

50.0%	3	Agree
50.0%	3	Strongly Agree

**16. Use a variety of assignments, activities, or exams to assess my learning.**

50.0%	3	Agree
50.0%	3	Strongly Agree

**17. Provide instruction at an understandable level.**

66.7%	4	Agree
33.3%	2	Strongly Agree

**18. Offer suggestions for supplemental learning (tutoring, Academic Success Center, study groups, etc.)**

50.0%	3	Strongly Agree
33.3%	2	Agree
16.7%	1	Unknown

**19. Model professional behavior.**

50.0%	3	Agree
33.3%	2	Strongly Agree
16.7%	1	Unknown

**20. Connect the coursework to my career field.**

50.0%	3	Agree
50.0%	3	Strongly Agree

## Section - Courses

### Instructions Provided To Respondents

Consider all of your past and current courses. In general, these courses:

#### *21. Provide a syllabus with clear expectations.*

83.3%	5	Strongly Agree
16.7%	1	Agree

#### *22. Use textbooks that support my learning.*

50.0%	3	Agree
50.0%	3	Strongly Agree

#### *23. Integrate modern technology (Blackboard, software, simulations, etc.).*

50.0%	3	Agree
50.0%	3	Strongly Agree

#### *24. Are offered at convenient times.*

50.0%	3	Strongly Agree
33.3%	2	Agree
16.7%	1	Disagree

#### *25. Are offered at convenient locations.*

66.7%	4	Agree
33.3%	2	Strongly Agree

## Section - Student Support Services

### Instructions Provided To Respondents

Are you aware that Western offers the following services for students?

#### *26. Academic advising (through the Welcome Center).*

100%	6	Yes
------	---	-----

#### *27. Academic advising (through instructors).*

100%	6	Yes
------	---	-----

#### *28. Counseling services (through the Welcome Center).*

83.3%	5	Yes
16.7%	1	No

#### *29. Financial aid (through the Welcome Center).*

100%	6	Yes
------	---	-----

#### *30. Library services on the La Crosse campus.*

100%	6	Yes
------	---	-----

#### *31. Online library services.*

83.3%	5	Yes
16.7%	1	No

**32. Disability support services (through the Welcome Center).**

83.3%	5	Yes
16.7%	1	No

**33. Multi-cultural center (second floor of Academic Resource Center).**

83.3%	5	Yes
16.7%	1	No

**Section - Additional Feedback****34. What do you like about the program?**

- All of the hands on activities are really helpful. (000000241 Anonymous)
- concise, focused coursework without excess classes that are outside the realm of desired learning (000000242 Anonymous)
- I like the labs and I like the staff. I relate to all of them well and understand the material they teach. (000000307 Anonymous)
- Interesting, and challenging. (000000243 Anonymous)
- It's very well put together and delves deeply into many areas that will help me a great deal in my career of choice. The instructors are excellent and most seem to have a knack for teaching you things without you even realizing you're learning. (000000239 Anonymous)

**35. What would you like to see improved?**

- Extended open lab times to improve the ability to take extra time with hands on portions of the classes (000000242 Anonymous)
- Longer Fluid power/mech drive lecture (000000307 Anonymous)
- Maybe a slight bit more time on each subject. (000000243 Anonymous)
- More lab time. (000000241 Anonymous)
- Newer equipment. Much of it(transformers and variacs) are 30+ yrs old. (000000239 Anonymous)

**36. Where did you hear about the program?**

- Past Student. (000000243 Anonymous)
- Ron Petersen (000000307 Anonymous)
- The program had what I was looking for and was the only one I could find. (000000241 Anonymous)
- Through the Viroqua campus. (000000239 Anonymous)

**37. Please add any general comments about your experience at Western.**

- I graduated high school over twenty years ago and wasn't much of a student. Now I'm carrying close to a 4.0 GPA and it's not all me. The instructors are great! (000000239 Anonymous)
- I like Ron Petersen's purple shirts (000000242 Anonymous)
- I think over all the information on the website was easy to access and find. I liked how we met with the profs before we chose our program side, that helped. (000000241 Anonymous)

**Section - Additional Information*****38. What is your enrollment at this point in time?***

100%	6	Enrolled in twelve credits or more this semester.
------	---	---

***39. Are you on the Wait List for this program?***

100%	6	No
------	---	----

***40. Are you a Prep Student for this program?***

83.3%	5	No
16.7%	1	Yes

***41. Is this your first semester at Western?***

100%	6	No
------	---	----

***42. How many semesters have you completed at Western?***

83.3%	5	1 semester
16.7%	1	2 semesters