

Nursing Program Student Survey Spring 2013 Results

Published: 3/21/2013

SURVEY OVERVIEW

Description

This survey is designed to inform the Quality Review Process for the Nursing Program.

Instructions Provided To Respondents

This survey will provide information that will be used to improve the experiences of Nursing Program students at Western Technical College. Please note: this survey is confidential and will not affect your grade in the program. Results will strictly be used for program improvement efforts.

Your responses should reflect your college experiences in your entire program; and, should not be based on a single class. Using the scale provided, please select the answer that best describes how you feel. You will have the opportunity to comment at the end of the survey.

Respondent Metrics

Respondents:	96
First Response:	2/11/2013 02:14 PM
Last Response:	3/5/2013 07:17 PM

Survey Results

The following is a tabular depiction of the responses to each survey question. Additional comments provided by respondents, if any, are included after each table.

Section - Readiness

Instructions Provided To Respondents

Please select the choice that best describes your response. Before starting this program:

1. I was able to access program information.

56.3%	54	Agree
34.4%	33	Strongly Agree
8.3%	8	Disagree
1.0%	1	Strongly Disagree

2. I received assistance from Western staff in selecting the program that best fits my needs.

35.4%	34	Agree
28.1%	27	Strongly Agree
20.8%	20	Disagree
10.4%	10	Unknown
5.2%	5	Strongly Disagree

3. I was comfortable using computers.

54.2%	52	Strongly Agree
41.7%	40	Agree
3.1%	3	Disagree
1.0%	1	Unknown

4. I was comfortable using software such as Microsoft Office.

57.3%	55	Strongly Agree
39.6%	38	Agree
2.1%	2	Disagree
1.0%	1	Unknown

5. I understood the financial implications of going to college (cost of books, student loan debt, etc.).

51.0%	49	Strongly Agree
41.7%	40	Agree
5.2%	5	Strongly Disagree
2.1%	2	Disagree

Section - Instruction

Instructions Provided To Respondents

Consider all of your past and current instructors at Western. In general, these instructors:

6. Are available to meet with me when needed.

55.2%	53	Agree
35.4%	34	Strongly Agree
6.3%	6	Disagree
2.1%	2	Unknown
1.0%	1	Strongly Disagree

7. Are attentive to my learning needs.

61.5%	59	Agree
32.3%	31	Strongly Agree
5.2%	5	Disagree
1.0%	1	Unknown

8. Treat me with respect.

50.0%	48	Agree
42.7%	41	Strongly Agree
6.3%	6	Disagree
1.0%	1	Strongly Disagree

9. Answer my questions clearly.

56.3%	54	Agree
32.3%	31	Strongly Agree
10.4%	10	Disagree
1.0%	1	Strongly Disagree

10. Appear to be knowledgeable in course content.

54.2%	52	Agree
37.5%	36	Strongly Agree
8.3%	8	Disagree

11. Grade according to the standards set forth in the syllabus.

55.2%	53	Agree
42.7%	41	Strongly Agree
1.0%	1	Disagree
1.0%	1	Unknown

12. Use a variety of teaching methods (hands-on, group discussions, etc.)

50.0%	48	Agree
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37.5%	36	Strongly Agree
12.5%	12	Disagree

13. Keep me informed of my academic progress.

51.0%	49	Agree
37.5%	36	Strongly Agree
9.4%	9	Disagree
1.0%	1	Strongly Disagree
1.0%	1	Unknown

14. Provide feedback on my performance in a timely manner.

55.2%	53	Agree
33.3%	32	Strongly Agree
9.4%	9	Disagree
1.0%	1	Strongly Disagree
1.0%	1	Unknown

15. Encourage me to actively participate in class.

58.3%	56	Agree
35.4%	34	Strongly Agree
5.2%	5	Disagree
1.0%	1	Unknown

16. Use a variety of assignments, activities, or exams to assess my learning.

54.2%	52	Agree
35.4%	34	Strongly Agree
9.4%	9	Disagree
1.0%	1	Strongly Disagree

17. Provide instruction at an understandable level.

60.4%	58	Agree
32.3%	31	Strongly Agree
6.3%	6	Disagree
1.0%	1	Strongly Disagree

18. Offer suggestions for supplemental learning (tutoring, Academic Success Center, study groups, etc.)

55.2%	53	Agree
39.6%	38	Strongly Agree
4.2%	4	Disagree
1.0%	1	Unknown

19. Model professional behavior.

45.8%	44	Agree
41.7%	40	Strongly Agree
12.5%	12	Disagree

20. Connect the coursework to my career field.

50.0%	48	Agree
45.8%	44	Strongly Agree
4.2%	4	Disagree

Section - Courses**Instructions Provided To Respondents**

Consider all of your past and current courses. In general, these courses:

21. Provide a syllabus with clear expectations.

53.1%	51	Strongly Agree
45.8%	44	Agree
1.0%	1	Disagree

22. Use textbooks that support my learning.

46.9%	45	Agree
42.7%	41	Strongly Agree
8.3%	8	Disagree
2.1%	2	Strongly Disagree

23. Integrate modern technology (Blackboard, software, simulations, etc.).

50.0%	48	Strongly Agree
46.9%	45	Agree
3.1%	3	Disagree

24. Are offered at convenient times.

52.1%	50	Agree
26.0%	25	Strongly Agree
19.8%	19	Disagree
2.1%	2	Strongly Disagree

25. Are offered at convenient locations.

52.1%	50	Agree
29.2%	28	Strongly Agree
15.6%	15	Disagree
3.1%	3	Strongly Disagree

Section - Student Support Services

Instructions Provided To Respondents

Are you aware that Western offers the following services for students?

26. Academic advising (through the Welcome Center).

89.6%	86	Yes
10.4%	10	No

27. Academic advising (through instructors).

81.3%	78	Yes
18.8%	18	No

28. Counseling services (through the Welcome Center).

77.1%	74	Yes
22.9%	22	No

29. Financial aid (through the Welcome Center).

97.9%	94	Yes
2.1%	2	No

30. Library services on the La Crosse campus.

94.8%	91	Yes
5.2%	5	No

31. Online library services.

74.0%	71	Yes
26.0%	25	No

32. Disability support services (through the Welcome Center).

80.2%	77	Yes
19.8%	19	No

33. Multi-cultural center (second floor of Academic Resource Center).

75.0%	72	Yes
25.0%	24	No

Section - Additional Feedback

34. What do you like about the program?

- Affordable (0000000198 Anonymous)
- Availability to complete courses online (0000000154 Anonymous)
- Cheaper than 4 year, get gen ed's out of the way before main classes (0000000137 Anonymous)
- Everything. I transferred from the nursing program at SE Tech. in Winona and am SO glad that I did. Everything about the program at WTC is so amazing. All of the staff and faculty, the facilities and the clinical sites far exceed my expectations. I feel like I will be a much more competent nurse when finished with this program than I would have if I'd continued at SE Tech. (0000000174 Anonymous)
- Flexibility of the program (0000000131 Anonymous)
- Friendly and helpful academic staff who are enthusiastic in helping me meet my professional goals, as a current LPN, now studying for A.D.N. (0000000163 Anonymous)
- Great instructors (0000000210 Anonymous)
- Haven't started yet. (0000000211 Anonymous)
- I am on the extremely long waiting list for this program and have not been able to start the actual program yet. (0000000187 Anonymous)
- I don't start the program until Spring of 2014, but I'm glad that I finally got off of the waiting list. (0000000166 Anonymous)
- I feel like I will be prepared to work as a nurse when I graduate. (0000000215 Anonymous)
- I feel that the program is well structured. Having the regional campuses is very important to me. Most instructors are knowledgeable and approachable. (0000000217 Anonymous)
- I have the same students in my skills class as I do in my clinicals. (0000000149 Anonymous)
- I just like that I'm preparing for my future. Too early on in program to say there's any notable likes. (0000000302 Anonymous)
- I like that it is in the evening, it works with my schedule. (0000000202 Anonymous)
- I like that it is just a couple days a week and I like all the instructors. I like the opportunity for more clinical locations in a bigger area like here. (0000000148 Anonymous)
- I like that some courses are offered in Tomah. (0000000180 Anonymous)
- I like that there are on-line options available for people who have to work. I like that we get hands on experiences in clinical. (0000000177 Anonymous)
- I like that topics in class are intertwined into clinical experience so that we can practice what we learn soon after we learn it. (0000000159 Anonymous)
- I like the diversity of clinical sites that I have been able to visit and the experiences that I have been able to have. (0000000173 Anonymous)
- I like the hands on learning in the skills courses and clinicals. (0000000199 Anonymous)
- I like to learn about taking care of people that need or do not need help. (0000000155 Anonymous)
- I'm still in the program but I like that my first semester classes play right into my clinical I have every week. (0000000150 Anonymous)
- I think we have great teachers and a good tutor that really helps us want to learn. (0000000182 Anonymous)
- I'm currently not in the program yet. (0000000306 Anonymous)
- instructors (0000000304 Anonymous)
- Instructors and advisors are there when you need them to help with anything you have questions with. (0000000157 Anonymous)

- It is helping me to achieve my goals. (000000188 Anonymous)
- It's going good so far (000000175 Anonymous)
- quick, inexpensive (000000134 Anonymous)
- Sim Lab, class sizes, ability to meet or talk with instructors if needed (000000169 Anonymous)
- Some of the instructors and how hands on it is. (000000193 Anonymous)
- strong academics, high expectations, two-year graduation, good NCLEX passing rates (000000196 Anonymous)
- Supports my career goals (000000209 Anonymous)
- Teachers are helpful (000000135 Anonymous)
- Teachers seem knowledgeable. (000000170 Anonymous)
- teaches practical need to know information (000000143 Anonymous)
- That I may be able to get a job straight out of the gates. (000000151 Anonymous)
- That I will complete my RN in 2 years, and the affordability of the program. (000000218 Anonymous)
- That the instructors are also nurses actually working so they know what is actually happening in the "real world" instead of what we are just being taught out of a book. (000000184 Anonymous)
- that the lottery system is gone & you actually look at where we are with our requirements. thank you! (000000189 Anonymous)
- The friendliness of instructors and seeing their passion for the subjects they teach. (000000214 Anonymous)
- The instructors are great and do everything they can to help with the course content. (000000204 Anonymous)
- The Nursing Program is well organized and I like how they really want to connect with all of the nursing students, especially, the first semester nursing students. (000000160 Anonymous)
- The price (000000138 Anonymous)
- The program itself. (000000197 Anonymous)
- The sense of camaraderie between classmates helping each other to understand concepts and feel more positive. (000000194 Anonymous)
- The staff and instructors are wonderful at reminding the nursing students about our goals and where we are heading, meaning, they are great at making the 'light at the end of the tunnel' visible!! I feel less like a number, more like a person/student. (000000186 Anonymous)
- The staff are very knowledgeable. (000000168 Anonymous)
- The tutoring hours and help. (000000161 Anonymous)
- The willingness of everyone to help out when needed & answering any questions I may have. (000000195 Anonymous)
- Very hands on and instructors are great. (000000146 Anonymous)

• *35. What would you like to see improved?*

- A few of the instructors, I feel, are very unprofessional. It was brought to the attention of a few instructors the irresponsibility of another nursing student and nothing was done about it. (000000193 Anonymous)
- A shorter waiting list to get in. (000000135 Anonymous)
- Advisement could improve, maybe an email from an advisor offering a contact to go to with questions about enrollment. (000000211 Anonymous)
- all teachers should teach to the same level, exams for several classes being all in the same week or day, make a one year RN to BN program, no night before clinical prep! (you get 0 sleep and in the real world you come to work and have to figure it out) (000000137 Anonymous)

- Availability of classes days evening and over summer semester. (0000000201 Anonymous)
- Better communication (0000000209 Anonymous)
- Better organization of pertinent course information. In all semester 1 courses, information is disorganized, hard to follow at times, and difficult to keep track of. Seems to be across the board for all instructors, information, and courses. I'd like to see standard organization for all courses, easy to understand due dates for assignments, quizzes, discussion boards, etc. Consistency is important. Having information available at specific times and all assignments are due on specific days at specific times would be helpful. Weekly schedules are poorly laid out. Juggling 4 different courses with 4 different instructors proves challenging. (0000000154 Anonymous)
- Better use of first week. All we did was talk about how hard its going to be rather than getting started and teaching us. (0000000170 Anonymous)
- Class dates and times should not be changed once students register for them. We register for classes based on day care and work and when we get to class the first day of the semester and find out for the first time that a class time and day has been changed that is not OK. We have prepared for one day/time and work does not care if the nursing program changed a class date/time so then we have to decide if we should miss class or work. We need to be prepared so the people who make the class layout should be too. (0000000215 Anonymous)
- Communication (0000000157 Anonymous)
- Communication between clinical instructors and students. I would also like to see some better clinical instructors. It is hard to go to clinical if you cannot count on your instructors to be able to answer your questions, because they do not know the answer. (0000000177 Anonymous)
- Fundamentals of Nursing, the whole course and teacher. (0000000149 Anonymous)
- I don't think it's quite fair or facilitates effective learning to have Clinical at 6:30 AM when you can only get your assignment the night before and roughly 6 hours of paperwork are required for the next day. I feel students would learn better by being less stressed and coming to clinical on more than 4 hours of sleep if either the times were changed, or for the weeks that a student is on a MedSurg floor, there is less paperwork involved. (0000000199 Anonymous)
- I have not heard anything about my status on the waiting list for about a year... The people at the welcome center seem annoyed when I call and ask about it. I have also heard through the student grapevine that the waitlist might be increased in length due to students being taken from southwestern tech in Winona. The fact that the school did not tell us this as soon as it was found our is frustrating. (0000000187 Anonymous)
- I think better nursing textbooks would be good and if the instructors could give not only feedback on what you're doing wrong but also encouragement (0000000138 Anonymous)
- I wish there was more time for clinical prep work (not just the night before). In first semester we had about one week to prepare for the next clinical. That applies to other situations or special events. We would like to have more information on certain major projects or events more than one or two nights before. It sounds like there may be 1 or 2 optional summer courses available this summer. If that is true, I would love to take one class during the summer, to keep me in the "school" mode, and also to take some of the load off of me for 3rd semester next fall. Summer school options are good to have. (0000000159 Anonymous)
- I would like a nursing program based in Tomah instead of Lacrosse. I also would like to see the wait list shortened. (0000000180 Anonymous)
- I would like the Bb to be a little more organized, I'm not sure if this is even possible, since there is so much information. (0000000160 Anonymous)

- i would like the clinicals that start at 7am to start at 7:30am. A lot of daycares do not open until 7am and that leaves me counting on other people to take my children to daycare at 7am. I feel like I am bothering other people. (000000185 Anonymous)
- I would like to see more classes at all campuses not just LaCrosse. (000000155 Anonymous)
- I would like to see more classes offered ITV so as I could access at rural locations and not travel to LaCrosse. This would be "Green" as it would save time, fuel, and energy. Need more ITV or online classes. Set classes should not be changed without giving advanced notice to students. We all have lives and it is difficult to rearrange our lives with a days notice, it would be more considerate of all involved if changes in class schedules were announced a minimum of two weeks in advance. (000000188 Anonymous)
- I would like to see nursing fundamentals improved. I've had a chance to learn from both instructors face to face and neither can explain the content very well. (000000150 Anonymous)
- I would like you to tell incoming nursing students that there is a 2 year waitlist. Had I known this when I began, I would have gone elsewhere instead of hanging around forever and wasting my financial aid. Now I am on suspension for the next semester and have to explain why to get my aid reinstated. (000000197 Anonymous)
- Instructors should always respond to emails that they receive from students. A few of my instructors were good about this, but the majority of them would never respond to emails. One of my instructors didn't respond to a single email of mine throughout the entire semester. (000000134 Anonymous)
- Instructors that have a better understanding of the material they are presenting. (000000131 Anonymous)
- It is widely acknowledged that our planet is experiencing major climate change. It is high time, in my view, to make better use of blended/online/televised class time so that we in Mauston, Tomah, Viroqua, etc. are not MANDATED to drive to La Crosse for all of our class time. Gas will never again be \$ 1.15 per gallon, and our wages are NOT keeping up w/REAL inflation (that includes gas and food). I'm shocked that I have to drive sooo much, as if this were still the 1990's when I last studied at WWTC. Let's get up to date and become more in-tune w/global climate change and the real economics that face us students and LPN's now going for RN. (000000163 Anonymous)
- It would have been nice to have a more determined start date for the program sooner than 6 months before starting the program. I don't know if that is possible though. (000000303 Anonymous)
- less clinical preparation (paperwork)..mainly the night before paperwork. (000000206 Anonymous)
- Less time wasted in class. More organization between classes on Black Board. The program does a good job at relating each course and its material to the other, but this is not reflected on Black Board and the documents on it. For example. "Worksheets" are printed off and turned in at class in Skills; in Intro to Pharm, "Worksheets" are submitted on BB and are more like quiz's because they are graded. BB is very misleading. Assignment information is listed in different places and not under the Assignments tab. For example directions for the assignment could be in the syllabus, due dates are on the weekly schedule, Textbook readings which should be considered an assignment are under the Learning Plans. All this info should be in one convenient spot; as to spare flipping or clicking between countless pages. If each class was structured the same it would be a lot easier to organize binders for each class; there is so much info to cover and teach yourself that wasting time navigating around blackboard is frustrating. (000000302 Anonymous)
- More class offerings. (000000174 Anonymous)
- More classes offered in summer and other campuses besides lacrosse (000000200 Anonymous)
- MORE NURSING OPENINGS IN THIS PROGRAM!!!! (000000158 Anonymous)
- More on-line classes. I like them as I can fit them around my schedule ~ those that can't learn from on-line can do face-to-face. (000000184 Anonymous)

- More optional group study sections with the instructor before tests. (0000000218 Anonymous)
- More Sim Lab (0000000169 Anonymous)
- More spots available per semester/year. (0000000192 Anonymous)
- More than one tutor. (0000000161 Anonymous)
- more tutors (0000000140 Anonymous)
- More variety in class times (0000000204 Anonymous)
- n/a (0000000306 Anonymous)
- Not such a long waiting list to get into the program (0000000176 Anonymous)
- Nothing that I can think of off hand, possibly just better hours but to get into this program so quick and get it done is not a big deal. (0000000148 Anonymous)
- Offer more classes at the regional learning centers so students don't have to drive all the way to La Crosse. (0000000214 Anonymous)
- Online instructors are often so far behind that by the time assignments are returned to us, they cannot be used or learned from as that exam content has already been passed. So, basically, many of the assignments turn out to be worthless busy work. (0000000151 Anonymous)
- Organization. Sometimes the syllabus/weekly schedules/ and information relayed by the instructor are not in sync. (0000000194 Anonymous)
- Patience and respect to student questions overall. I have worked with staff to problem solve in situations where I was requesting a specific teacher, looking for assistance with scheduling classes or to simply get feedback on the status of the application process. Some people were very helpful while others were disrespectful causing me anxiety. I was often left wondering if I had done or said something wrong by simply asking questions and requesting more information. (0000000168 Anonymous)
- Program wait time, I am contemplating a switch to Viterbo (0000000198 Anonymous)
- Shorter wait list (0000000314 Anonymous)
- Some instructors need to make up their mind on how to do things (0000000175 Anonymous)
- Some of the instructors are not very clear in their lectures and don't share the concise information they expect you to learn for the exams. Organization is KEY to my learning ability. (0000000130 Anonymous)
- some of the syllabi are so complex - especially the first weeks, getting started it is very overwhelming and I thought many times about dropping out because I could not see my way clear to accomplishing all the many tasks the first couple weeks. There were/are so many layers of the tasks it was/is hard to know when I have really completed all the tasks/assignments. (0000000196 Anonymous)
- Some of the teachers don't seem very well versed in what they are teaching. Three hour classes that spend at least 45 minutes looking at youtube videos not related to the content or a teacher not knowing what certain abbreviations in her power point mean or not knowing the material well enough to teach it and then to teach the incorrect information and have students correct her are a few examples of this. It would also be different if it was a one time deal. Everyone has bad days, but this was consistently throughout the semester. (0000000173 Anonymous)
- The amount of time that I have to spend on Wait List. There is a two year wait to get into the program after you have met all of the requirements. It would be nice if the program could be expanded somehow to allow more students to enter the program at a time. (0000000179 Anonymous)
- The wait time for getting in to your core classes cut down. More spots in the Fast track program in Black River Falls (0000000203 Anonymous)
- The waiting list- it's been the same for the last ten years (0000000152 Anonymous)
- Uniform (0000000146 Anonymous)

- Utilizing the regional campuses to their full potential. The BRF nursing program promised either online course work/ITV or travel to LaCrosse as options for many courses. Many courses were then not offered ITV or online. This was misleading and really made a huge financial impact on myself. There are a few instructors that have taught course work that seemed to be beyond their area of expertise. Remind instructors to always model behavior becoming of a professional. (000000217 Anonymous)
- wait time to get into the program (000000143 Anonymous)
- wait times for entry. (000000189 Anonymous)
- Waiting list time. (000000190 Anonymous)

36. Where did you hear about the program?

- A former co-worker who was in the program. (000000217 Anonymous)
- a girl from work. (000000189 Anonymous)
- A letter in the mail. (000000182 Anonymous)
- acquaintances (000000302 Anonymous)
- co-worker (000000304 Anonymous)
- Co-workers (000000134 Anonymous)
- Co-workers (000000303 Anonymous)
- friend (000000174 Anonymous)
- Friend was in program (000000137 Anonymous)
- friends (000000140 Anonymous)
- Friends at work told me that Mauston offered nursing classes. (000000214 Anonymous)
- From a past student (000000135 Anonymous)
- From my school (000000168 Anonymous)
- From your website (000000197 Anonymous)
- High school (000000146 Anonymous)
- High school (000000149 Anonymous)
- High School (000000166 Anonymous)
- High School. (000000199 Anonymous)
- I do not remember (000000194 Anonymous)
- I had gotten an e-mail to come to a inservice, attended and was in the course right away. Which is very good. (000000202 Anonymous)
- I heard about the program from Alumni of the Western Program. (000000188 Anonymous)
- I live in the area. (000000173 Anonymous)
- I live near a campus. (000000177 Anonymous)
- I looked into the program online before I applied to the school. I liked that the entire program, including class schedule was outlined and available for me to see online, including estimated program fees. (000000159 Anonymous)
- I searched on-line. I have heard of others that have gone to other technical colleges in Wisconsin. (000000184 Anonymous)
- I'm a WWTC, now WTC, alum: Paralegal Class of 1993 (000000163 Anonymous)
- I've been trying to get into this program for years :) I always knew that Western had a nursing program (000000160 Anonymous)
- Internet (000000187 Anonymous)
- My high school. (000000150 Anonymous)
- N/A (000000209 Anonymous)

- Not sure--everyone knows the options are either WTC, Viterbo, or Winona. (0000000151 Anonymous)
 - On-line (0000000169 Anonymous)
 - Online (0000000138 Anonymous)
 - Online (0000000161 Anonymous)
 - online (0000000306 Anonymous)
 - online resources (0000000143 Anonymous)
 - Online while doing research into schools near my home that offered nursing. (0000000211 Anonymous)
 - Online. (0000000190 Anonymous)
 - other students (0000000200 Anonymous)
 - Past students (0000000210 Anonymous)
 - School website (0000000201 Anonymous)
 - Students (0000000192 Anonymous)
 - TC (0000000131 Anonymous)
 - That it is a hard program but you learn a lot. That the student is just a number and the program does not care about the students, just their ranking. (0000000215 Anonymous)
 - Through Onalaska High School. (0000000218 Anonymous)
 - through WTC. (0000000193 Anonymous)
 - Web (0000000175 Anonymous)
 - Website (0000000157 Anonymous)
 - Welcome Center when going to apply for nursing program wait list. (0000000148 Anonymous)
 - Western (0000000204 Anonymous)
 - While in High School I learned about the program. (0000000180 Anonymous)
 - word of mouth (0000000198 Anonymous)
 - word of mouth (0000000206 Anonymous)
 - Workforce Connections (0000000155 Anonymous)
- ***37. Please add any general comments about your experience at Western.***
 - Again I think it is unprofessional that any change that could effect students status on the waitlist was not communicated directly to us. In addition my college algebra professor spent the first 15 minutes of our first class trashing the math program at UWL; calling the professors lazy and telling us that we better get used to teaching ourselves math. If I could have switched teachers at this point I would have. This was my first experience with a WTC teacher and it did not give me a good taste in my mouth. (0000000187 Anonymous)
 - Caring community, nice facilities, convenient to home (0000000196 Anonymous)
 - Disappointed. Between wait times, clinical sites, two instructors in particular, switching classes at the last minute, etc, I'm just not thrilled. (0000000151 Anonymous)
 - Guidance before entrance to the program is vague. Everyone is supposed to be different but each one should get equal treatment. Along the journey as I have talked to other students, they have different versions of what is required and when, according to what their advisor has told them. I fear Western is losing students to other area schools because of this and the waiting list. I myself considered switching due to the long waiting period. (0000000216 Anonymous)
 - I have been to many colleges and it is pretty nice here. I think that the library hours could be extended... I go to viterbo's because they are open later. And a vending machine in the school would be nice. (0000000148 Anonymous)

- I have felt that for the most part my teachers have not at all been supportive to students. It almost seems like they try to make you fail in certain situations. I have also noticed that some teachers play favorites and it doesn't matter if you know anything it matters how you dress and if you get along with the teacher. There are however, some very wonderful teachers Laureen Love, Char Hopkins, and Jackie Riels are absolutely wonderful and very capable teachers. (000000173 Anonymous)
- I have had an over all good experience so far, but felt as though I was on my own to figure out how to pick and enroll in classes and my program. (000000211 Anonymous)
- I have not heard good things about either of the dev chemistry teachers through the bridges program, I currently do not like mine. I feel I learn better from Bob the tutor (000000140 Anonymous)
- I just feel that we as student nurses are taught that we need to be advocates for our patients, and our instructors are supposed to model that for us. I feel that a few instructors do not care about our success in this program and do not care that they are sending a specific person out in the field that could kill someone. I think the Western instructors need to be advocates for their students and not be intimidated by others. (000000193 Anonymous)
- I love my school (000000304 Anonymous)
- I love WTC with the sole exception noted above: the need to modernize how information is conveyed....face to face classroom is not necessary for lecture when we in the out lying counties could have lecture via Regional Learning Center close circuit tv. I love WTC's committment to diversity which includes men in nursing, non-traditional career pathways, multi-cultural diversity that includes acceptance of LGBTQ members of our community (many of us work in healthcare already!). (000000163 Anonymous)
- I over all love coming to class each day. I feel that the instructors really do care about me not only that I pass and get out of their class, but that they really feel like they are vested in my future and they really do want to succeed. I feel that my instructors are very easy to contact, and if you have a question they go above and beyond to answer it. (000000218 Anonymous)
- I really like being part of the nursing program and I hope to be successful at completeing the program! :) (000000160 Anonymous)
- I think that western needs to get their information correct before they decide to do academic advising because I have gotten about 3 different answers to every questions I have ever asked. Also, the welcome center needs to start returning the phone calls they receive. I don't even call there anymore because it doesn't pay. No one answers their phone, you leave a message and they will NEVER call you back. I just end up going there and still end up with no answers to any of my questions. (000000150 Anonymous)
- It is a great school and I recommend it to anyone who wants to get a higher education. (000000202 Anonymous)
- it's a tough program, but i know it'll be worth it. (000000189 Anonymous)
- Most has been positive, but there has been one instructor who (though personal experience and from current students and past grads) who has not been a favorite due to not teaching properly and being rude to students. (000000137 Anonymous)
- Most of the instictors are great about keeping the gradebook updated but the one I had horrible experience with along with many others is still doing her way after many complaints(Annie) (000000203 Anonymous)
- My experience has been for the most part pleasant but I do feel overly stressed at the moment with my Clinical Across the Lifespan. I can't tell if its the instructor or the amount of work I have to complete the night before but I really can't wait to be done with MedSurg. I feel that my opinions are being formed by stress and for that, I don't have any desire to work on a MedSurg Unit once I graduate and I don't know that its good that I'm already developing these feelings. (000000199 Anonymous)

- None (0000000157 Anonymous)
- Overall I would rate my experience as excellent, but please see comments above. (0000000217 Anonymous)
- Overall my experience has been amazing. I have had awesome teachers, support, and financial help. Above all I have been surrounded by people attempting to achieve the same goal as me, which is a college education. (0000000180 Anonymous)
- Overall, I am very pleased with my experience. All the instructors that I have had are people who believe in practicality and reality based learning/practice. They have been understanding, and if they weren't able to completely understand, they at least put forth good effort to be empathetic. I am proud to be a Western TC student. I am very much looking forward to getting my associate's degree. This nursing program is challenging, and that is how it should be; it's the right program for me. (0000000159 Anonymous)
- Overall, the program is great. I wish that the students in the regional campuses had the same experiences as the LAX groups do. Clinicals are not the same for the groups in each semester. (0000000197 Anonymous)
- Sometimes, especially at the beginning, trying to become part of the nursing program at TC was really discouraging. It felt like if you were not a full time student, or in a specific program you were put to the "back burner". Student services (especially in LaX) were not very supportive or helpful to the newbies. Often I have heard stories and even experienced myself, some of the staff in the Welcome center (cashier, financial Aide) not being so welcome. I wish they had better customer service, especially for those people going back to school for the first time in years, I could see someone becoming disinterested because they were not treated as well as they should have by the staff. Overall, there have been many ups and downs while attending Western. I hope to have more ups in the future. (0000000303 Anonymous)
- The 2 year wait list was a joke. I waited 2 years, and since being in the program a handful of students have already dropped out. Why weren't new students implemented into those seats when it was earlier in the semester? Also, registration for 1st semester nursing classes was the most unorganized event I have ever witnessed. If you wanted certain classes, it came down to who could run the fastest across 7th street to the 2nd floor of the Coleman. (0000000149 Anonymous)
- There is one instructor who I cannot believe is still teaching there. She is literally mean to students. I recently talked with a newer nurse who never even went to WTC, and when she told me that when she saw how this instructor was talking to her students at the nursing home where she worked, she went to her supervisor and told him/her that she didn't think this instructor should come to their facility. Another newer nurse said he left the program because he could not tolerate paying money to be treated so unprofessionally by this same instructor. I think WTC needs to look into teachers like this and deal with them. Talking down to students with little or no respect does not help us learn! And it does no good for the appearance of WTC in the community, as in the first scenario I mentioned above. (0000000206 Anonymous)
- Unorganized. Possibly not enough advisers to handle the demand of student needs. Records have been lost before. (0000000302 Anonymous)
- Western is a good school and I am having a very positive experience. (0000000179 Anonymous)
- When I call with a question, either about financial aid, classes, enrollment, changing to trimesters, etc. it all depends on who I talk to. Everyone gives me a different answer. Making asking questions VERY frustrating and a feeling like no one knows whats going on. (0000000170 Anonymous)

- When I used to have to meet with academic advisors, it was a horrible experience dealing with the older front desk woman. She is horribly rude and negative, and impossible to deal/work with. (000000209 Anonymous)
- WTC should ensure that students entering the associate degree nursing program are aware ahead of time they will more than likely need to continue with more schooling to obtain a bachelor's degree as this is going to eventually be considered a requirement for entry level nursing positions around the country. Some of us cannot or do not desire to attend 4 more years of school after high school. I understand this is a fairly recent change but students might be better off knowing ahead of time to expect they will need continuing education after they acquire a two year degree at WTC. (000000194 Anonymous)

Section - Additional Information

38. What is your enrollment at this point in time?

77.1%	74	Enrolled in fewer than twelve credits this semester.
22.9%	22	Enrolled in twelve credits or more this semester.

39. Are you on the Wait List for this program?

71.9%	69	No
28.1%	27	Yes

40. Are you a Prep Student for this program?

68.8%	66	No
31.3%	30	Yes

41. Is this your first semester at Western?

93.8%	90	No
6.3%	6	Yes

42. How many semesters have you completed at Western?

35.4%	34	More than 4 semesters
17.7%	17	3 semesters
15.6%	15	1 semester
12.5%	12	2 semesters
8.3%	8	4 semesters
6.3%	6	0 - this is my first semester
4.2%	4	Uncertain