

# Central Service Technician-SLO Assessment, Spring 2013 Results

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## Survey Overview

### Description

Central Service Technician, Spring 2013

### Instructions Provided To Respondents

There are four sections in this survey.

- The first section contains two questions about your overall experience in the program. Use this section to identify things you liked, things you would change, and to communicate any other comments about your overall experience in the program. If you have feedback about the instruction or anything else related to the overall program, please address that in one of these questions.
- The second section addresses the college core abilities. The core abilities are overall skills that all graduates should acquire during their experience at Western. Focus on yourself in this section.
- The third section addresses the specific outcomes for your program. Please focus on yourself in this section.
- The conclusion provides a comment section for any additional information you would like to share about your experience with your program and Western Technical College.

Thank you for completing this survey.

### Respondent Metrics

Respondents: 6  
First Response: 4/30/2013 12:19 AM  
Last Response: 4/30/2013 10:34 PM

## Survey Results

The following is a tabular depiction of the responses to each survey question. Additional comments provided by respondents, if any, are included after each table.

### Section - General Overview of Program

#### Instructions Provided To Respondents

We appreciate your feedback, comments and suggestions. The information you provide will strengthen our program. Thank you.

#### 1. What did you like about this program?

I enjoyed being able to take the knowledge I learned in the classroom to the clinical settings. It was a lot of hand of stuff. (000000402 Anonymous)

I liked how things were explained so that we could put what we were learning into specific situations. Not only were we taught instruments and cleaning procedures and everything, we were given situations that we could apply our knowledge to. (000000405 Anonymous)

I liked the clinical experiance I have gotten through this program. I also liked learning about the different instruments and there use's. (000000404 Anonymous)

I liked the teacher and how organized it was. She was very friendly and very willing to help. (000000407 Anonymous)

I really enjoyed everything about the program. The instrument exams were helpful and I really enjoyed clinicals and learned a lot. (000000403 Anonymous)

Its only 2 days of class and 2 days or 1 day of clinicals so that gives you time to do homework and study (000000406 Anonymous)

#### 2. What would you change about this program?

I might change some of the format for clinical and use more time in the departments more relevant to the core principals. (000000407 Anonymous)

I would change the course meeting times. Four hours of lecture is rather long I belive so if they were spaced out, I think that would be better. (000000404 Anonymous)

I would have the days be shorter classes with more days, not two days with a long stretch in class. It becomes difficult to pay attention after awhile if you're sitting in class for so long. If you only sit in class for shorter periods of time for more days, it's easier to pay attention and take in all of the information. (000000405 Anonymous)

I wouldn't change anything about this program. (000000402 Anonymous)

## Section - Western Technical College Core Abilities

### Instructions Provided To Respondents

This section addresses the college core abilities. The core abilities are overall skills that all graduates should acquire during their experience at Western. Focus on yourself in this segment. As a result of this program:

#### *3. I have learned effective communication skills.*

100%          6      Yes

#### *4. Comments on effective communication skills.*

I learned better ways to present myself so I seem more welcoming to talk to and not so closed off. I also learned more ways to solve problems by communicating. (000000405 Anonymous)

#### *5. I am able to apply mathematical concepts.*

100%          6      Yes

#### *6. Comments on application of mathematical concepts.*

We were taught to be sure we knew the metric system so we could easily be able to apply that to our skills which I picked up quickly. (000000405 Anonymous)

#### *7. I learned how to transfer social and natural science theories into practical applications.*

100%          6      Yes

#### *8. Comments on transferring social and natural science theories into practical applications.*

#### *9. I learned critical thinking skills.*

100%          6      Yes

#### *10. Comments on critical thinking skills.*

I was able to look at a problem and be able to identify problems and come up with solutions for the problem based on the knowledge I had gained in class. (000000405 Anonymous)

#### *11. I have learned to use technology effectively.*

100%          6      Yes

#### *12. Comments on effective use of technology.*

I was taught how to use the different technology and was able to operate things properly and know if I made a mistake what to do to fix it. (000000405 Anonymous)

#### *13. I have learned to value myself and work ethically with others in a diverse population.*

100%          6      Yes

#### *14. Comments on valuing self and working ethically in a diverse population.*

Clinicals was a big part of this. (000000403 Anonymous)

I was comfortable working with anyone. (000000405 Anonymous)

#### *15. I am able to make decisions that incorporate the importance of sustainability.*

100%          6      Yes

#### *16. Comments on incorporating the importance of sustainability.*

## Section - Specific Program Outcomes

### Instructions Provided To Respondents

This section addresses the specific outcomes for your program. Please focus on yourself in this section.

As a result of this program, I learned to:

#### *17. Prepare and know the specific uses of equipment and supplies used for patient care.*

100%          6          Yes

#### *18. Comments about learning this program outcome.*

We were taught what equipment and instruments were and how to handle them and what they were used for. (0000000405 Anonymous)

#### *19. Apply aseptic principles using universal precautions and sterilization methods.*

100%          6          Yes

#### *20. Comments about learning this program outcome.*

We discussed the precautions for sterilization and how to keep ourselves safe. (0000000405 Anonymous)

#### *21. Maintain a safe and efficient work environment that conforms to industry standards while demonstrating knowledge of the role of central service technician.*

100%          6          Yes

#### *22. Comments about learning this program outcome.*

We learned about all of it in class and were able to apply what we learned at the clinical settings. (0000000405 Anonymous)

#### *23. Recognize the importance of confidentiality in the health care setting.*

100%          6          Yes

#### *24. Comments about learning this program outcome.*

We discussed why it is so important to keep that information confidential and how to keep that information confidential. (0000000405 Anonymous)

## Section - Conclusion

### Instructions Provided To Respondents

Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

#### *25. Comments*

I made an hour and a half drive every day to come to school here. The program isn't offered any closer but I was glad I did. The instructor was very knowledgeable and very willing to assist in any way possible. (0000000407 Anonymous)

it was a great experience, i learned alot during this course in such a short period of time! (0000000406 Anonymous)