

# Dental Assistant-SLO Assessment, Spring 2013

## Results

***Published: 5/14/2013***

### Survey Overview

#### Description

Dental Assistant, Spring 2013

#### Instructions Provided To Respondents

There are four sections in this survey.

- The first section contains two questions about your overall experience in the program. Use this section to identify things you liked, things you would change, and to communicate any other comments about your overall experience in the program. If you have feedback about the instruction or anything else related to the overall program, please address that in one of these questions.
- The second section addresses the college core abilities. The core abilities are overall skills that all graduates should acquire during their experience at Western. Focus on yourself in this section.
- The third section addresses the specific outcomes for your program. Please focus on yourself in this section.
- The conclusion provides a comment section for any additional information you would like to share about your experience with your program and Western Technical College.

Thank you for completing this survey.

#### Respondent Metrics

Respondents: 15  
First Response: 4/26/2013 10:34 AM  
Last Response: 5/2/2013 11:05 PM

## Survey Results

The following is a tabular depiction of the responses to each survey question. Additional comments provided by respondents, if any, are included after each table.

### Section - General Overview of Program

#### Instructions Provided To Respondents

We appreciate your feedback, comments and suggestions. The information you provide will strengthen our program. Thank you.

#### 1. What did you like about this program?

Good information. Helpful to get going in the Dental Assistant career. (0000000442 Anonymous)

I enjoyed clinical rotations, the amount of hands-on work we did, the information covered. (0000000453 Anonymous)

I learned a lot! To go from knowing nothing about dentistry to landing a job in an dental office speaks for its self. (0000000449 Anonymous)

I liked that it was fast pace, and at times challenged me to do my best. I learned a lot of information fast and I feel that it prepared me to work. (0000000444 Anonymous)

I liked that it was hands on. I also enjoyed going to clinicals the whole year. (0000000357 Anonymous)

I liked that there was a lot of hands on experience, the teachers were very open to help whenever we needed it and made the class fun. (0000000441 Anonymous)

I liked the teachers. It was easy to get a long with everyone. I also liked most of the classes. (0000000446 Anonymous)

I really enjoyed the hands on experience. Like going to clinicals was really fun. (0000000443 Anonymous)

I really liked the "structured" lab time. (0000000560 Anonymous)

It was had and fun it kept you bussy (0000000447 Anonymous)

Lab times and clinical experience was great for hands on learning. (0000000448 Anonymous)

That it was hands on. (0000000450 Anonymous)

That there was a lot of hands on learning (0000000445 Anonymous)

This program was a great program! I made so many new life long friends through this program. Barb and Sue are great instructors and were really trying to do what was in our best interest. They were always willing to help and answer questions! (0000000452 Anonymous)

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This program was very helpful and majority of the classes were very organized. I loved how everything is very hands on. It keeps you on your feet and busy every day during class and outside of class.

(0000000451 Anonymous)

## *2. What would you change about this program?*

A lot of the classes need to be structured completely differently. I thought that 2nd semester was a joke and a waste of money. (0000000448 Anonymous)

I did not like "open" labs as they seemed to end up as everyone doing nothing. I also did not like the large gaps in the schedule. I would have 2 or 3 hours inbetween classes and it was not an option for me to go home (too far). (0000000560 Anonymous)

I think some of the grading was rather objective. Also, for parts of our program, the small amount of points in a class was stressful & not necessarily setting us up for success. (0000000453 Anonymous)

I would make sure that the instructors are here most of the time. I feel that you cannot tell students if they miss so many days they will be kicked out but the instructor can miss more than that and it is okay, I don't think that is okay. I also think labs should be more productive than standing around for two hours, wasting our time and money. (0000000446 Anonymous)

I would say that some of the classes had "busy work" and not work that was realted. (0000000444 Anonymous)

I wouldn't change anything. (0000000357 Anonymous)

It would be better if it were more organized (0000000447 Anonymous)

More hands on. (0000000442 Anonymous)

N/A (0000000450 Anonymous)

Not a whole I don't really have anything as a comparison (0000000449 Anonymous)

Probably nothing needs to be changed. (0000000451 Anonymous)

Some of the courses were a semester long and only 1 credit. I would have liked to see them maybe half a semester long and the other half of semester could've been used for more clinical experience or outside experience. (0000000452 Anonymous)

The instructors to be more understanding of things. (0000000445 Anonymous)

There seemed to be a lot of repeated information. (0000000443 Anonymous)

This year things were a little unorganized just because barb and sue hadnt worked side by side before but i think next year will be better because this year was kind of a trial run. (0000000441 Anonymous)

## Section - Western Technical College Core Abilities

### Instructions Provided To Respondents

This section addresses the college core abilities. The core abilities are overall skills that all graduates should acquire during their experience at Western. Focus on yourself in this segment. As a result of this program:

#### *3. I have learned effective communication skills.*

100%            15      Yes

#### *4. Comments on effective communication skills.*

I am able to communicate with patients (000000442 Anonymous)

I learned effective communication skills being in the dental office. (000000357 Anonymous)

Knowing correct dental terminology is instrumental. (000000449 Anonymous)

#### *5. I am able to apply mathematical concepts.*

93.3%            14      Yes

6.7%             1        No

#### *6. Comments on application of mathematical concepts.*

I am able to add totals of procedures well. (000000442 Anonymous)

#### *7. I learned how to transfer social and natural science theories into practical applications.*

100%            15      Yes

#### *8. Comments on transferring social and natural science theories into practical applications.*

#### *9. I learned critical thinking skills.*

100%            15      Yes

#### *10. Comments on critical thinking skills.*

By learning and knowing procedures I am able to assist the dentist proficiently. (000000449 Anonymous)

#### *11. I have learned to use technology effectively.*

100%            15      Yes

#### *12. Comments on effective use of technology.*

Barb has made sure we have a good understanding of the technology used in the dental office such as the dental tools, as well as the computerized system. (000000452 Anonymous)

**13. I have learned to value myself and work ethically with others in a diverse population.**

100%      15      Yes

**14. Comments on valuing self and working ethically in a diverse population.**

We all deserve to be treated equally and fairly (000000449 Anonymous)

Working in clinicals and class in general has really given me opportunities to work in a diverse population (000000452 Anonymous)

**15. I am able to make decisions that incorporate the importance of sustainability.**

100%      15      Yes

**16. Comments on incorporating the importance of sustainability.****Section - Specific Program Outcomes****Instructions Provided To Respondents**

This section addresses the specific outcomes for your program. Please focus on yourself in this section.  
As a result of this program, I learned to:

**17. Perform a variety of advanced supportive dental procedures.**93.3%      14      Yes  
6.7%      1      No**18. Comments about learning this program outcome.****19. Manage infection and hazard control.**

100%      15      Yes

**20. Comments about learning this program outcome.**

The foundation to all our learning. (000000449 Anonymous)

very thorough (000000452 Anonymous)

**21. Produce diagnostic intraoral and extraoral radiographs on a variety of patients.**

100%      15      Yes

**22. Comments about learning this program outcome.****23. Perform advanced dental laboratory procedures.**93.3%      14      Yes  
6.7%      1      No**24. Comments about learning this program outcome.****25. Demonstrate professional behaviors, ethics and appearance.**

100%      15      Yes

**26. Comments about learning this program outcome.**

Everyday! (0000000449 Anonymous)

**27. Perform dental office business procedures.**

100%            15        Yes

**28. Comments about learning this program outcome.****Section - Conclusion****Instructions Provided To Respondents**

Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

**29. Comments**

Do not get moneys worth in this program. (0000000442 Anonymous)

Great program! (0000000451 Anonymous)

I feel this program was a wonderful experience for me and I'm excited to be a dental assistant and is proof to me that I can do anything I put my mind to! (0000000449 Anonymous)

I would recommend this program to others if they are thinking about becoming dental assistants! (0000000444 Anonymous)

Loved how hands on this program was. Also, having the opportunity to have clinical experience, making it feel like you actually work in that dental office! (0000000450 Anonymous)

Overall the program was a really good one and organized and I really enjoyed it. (0000000443 Anonymous)

the program was great. the teachers were both awesome at explaining concepts, answering questions, and overall being there for us as students. They were willing to put extra effort and time forth and had our best interest at heart. (0000000452 Anonymous)

The teachers need to be more understanding that we all have things going on outside of school that may sometimes effect our ability to make it to class (finachial,family emergancy, car issues) they happen from time to time to everyone. ALSO I do not apperchate being put down because I have a learning disability and dont learn the same way as everyone, this was very upsetting to me. (0000000445 Anonymous)