

Refrigeration, A/C, and Heat Service Technician-SLO Assessment, Spring 2013 Results

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Survey Overview

Description

Refrigeration, A/C, and Heat Service Technician, Spring 2013

Instructions Provided To Respondents

There are four sections in this survey.

- The first section contains two questions about your overall experience in the program. Use this section to identify things you liked, things you would change, and to communicate any other comments about your overall experience in the program. If you have feedback about the instruction or anything else related to the overall program, please address that in one of these questions.
- The second section addresses the college core abilities. The core abilities are overall skills that all graduates should acquire during their experience at Western. Focus on yourself in this section.
- The third section addresses the specific outcomes for your program. Please focus on yourself in this section.
- The conclusion provides a comment section for any additional information you would like to share about your experience with your program and Western Technical College.

Thank you for completing this survey.

Respondent Metrics

Respondents: 1
First Response: 5/8/2013 12:55 AM
Last Response: 5/8/2013 11:41 PM

Survey Results

The following is a tabular depiction of the responses to each survey question. Additional comments provided by respondents, if any, are included after each table.

Section - General Overview of Program

Instructions Provided To Respondents

We appreciate your feedback, comments and suggestions. The information you provide will strengthen our program. Thank you.

1. What did you like about this program?

hands on labs (0000000681 Anonymous)

2. What would you change about this program?

more lab & trouble shooting (0000000681 Anonymous)

Section - Western Technical College Core Abilities

Instructions Provided To Respondents

This section addresses the college core abilities. The core abilities are overall skills that all graduates should acquire during their experience at Western. Focus on yourself in this segment. As a result of this program:

3. I have learned effective communication skills.

100% 1 Yes

4. Comments on effective communication skills.

5. I am able to apply mathematical concepts.

6. Comments on application of mathematical concepts.

7. I learned how to transfer social and natural science theories into practical applications.

100% 1 Yes

8. Comments on transferring social and natural science theories into practical applications.

9. I learned critical thinking skills.

10. Comments on critical thinking skills.

11. I have learned to use technology effectively.

100% 1 Yes

12. Comments on effective use of technology.

13. I have learned to value myself and work ethically with others in a diverse population.

100% 1 Yes

14. Comments on valuing self and working ethically in a diverse population.

15. I am able to make decisions that incorporate the importance of sustainability.

100% 1 Yes

16. Comments on incorporating the importance of sustainability.

Section - Specific Program Outcomes

Instructions Provided To Respondents

This section addresses the specific outcomes for your program. Please focus on yourself in this section. As a result of this program, I learned to:

17. Install HVACR systems

100% 1 Yes

18. Comments about learning this program outcome.

19. Service HVACR systems.

100% 1 Yes

20. Comments about learning this program outcome.

21. Troubleshoot HVACR systems.

100% 1 Yes

22. Comments about learning this program outcome.

23. Repair HVACR equipment.

100% 1 Yes

24. Comments about learning this program outcome.

25. Analyze HVACR systems.

100% 1 Yes

26. Comments about learning this program outcome.

Section - Conclusion

Instructions Provided To Respondents

Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

27. Comments