

Medical Assistant Summer 2015 Student SLO Report

1. What did you like about this program?

Text Response

I really enjoyed the program, we had a great group of students and a awesome group of instructors. All the classes were good and we were given the information we needed to be successful.

I liked that a lot of the learning was hands on. It really helped me learn the material.

I liked how hands on everything was and how we got to practice our skills.

the variety in skills learned or performed

hands on activities

I liked the oppurtunity to be able to do hands on things

The hands on experiences

I loved the teachers, and how they would help us with anything we needed. I also liked how to classes were so hands on and you got to practice things and not just stare at a power point all day.

I like it was hands on. Took time with most things. Wish there was more time.

The organization of the program was great.

I liked everything about the program! It was a great experience

All of the experiences we had

I liked that there were 2 options for how long you wanted to attend school. 2 semesters or 3.

Statistic	Value
Total Responses	13

2. What would you change about this program?

Text Response

I really dont think I would change anything about the program I feel that everything was great and set up well.

nothing

I don't have anything that I would change.

giving the option of online courses besides for generals

more online classes available, do not have the same teacher teach all core classes

I think they need to get more up to date equipment

pharmacology - possible an online class or more of a blended class

It is a very intense program. They jam pack all this information in a year time frame and it may help some students better understand things if it was 2 years or a year and a half.

That more course were more hands on in certain classes and less tests. Didnt like it was fast paced sometime. Less lecture..

More in depth study guides, so you know more of what needs to be known.

Nothing! This program was amazing including the teachers

the homework all due in one time

maybe having different teachers for different classes, and making some classes like pharmacology and med office more online or blended.

Statistic	Value
Total Responses	13

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3. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned effective communication skills.	1	0	0	6	6	13

4. Provide any comments you have on effective communication skills you learned.

Text Response

Actually running through situations in class really helped. Talking to class mates as they were patients.

I learned how to appropriately identify myself to patient's.

There was only on class on the administration part of this course, I wish there would have been a little more such as how to answer the phone correctly if needed. The skills we learned how to talk with patients was great.

Instructors were great about getting back to me with any of my questions or concerns.

Statistic	Value
Total Responses	4

5. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I am able to apply mathematical concepts.	1	0	1	5	6	13

6. Provide any comments you have on mathematical concepts you learned.

Text Response

I learned a lot about math, and it really was great to see that I can do it!

Amy taught us great and I learned a lot more with the med math than I thought I would.

I learned how to do medication dosages correctly and efficiently.
medication math only

They did a brief section on med math which you use for the injections. It was a short time and went really fast. Being able to do that though out the course could be beneficial

Need more time with it.

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Statistic	Value
Total Responses	6

7. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I learned how to transfer social and natural science theories into practical applications.	1	0	3	4	5	13

8. Provide any comments you have on transferring social and natural science theories into practical applications.

Text Response

No idea what this means.

Statistic	Value
Total Responses	1

9. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I learned critical thinking skills.	1	0	0	5	7	13

10. Provide any comments you have on critical thinking skills you learned.

Text Response

I learned how to act quick in situations where a decision needs to be made quickly. In the healthcare setting you may have to figure out how to do things yourself and be logical with it. This program prepared me for this in many ways.

Statistic	Value
Total Responses	2

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11. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned to use technology effectively.	0	0	0	6	6	12

12. Provide any comments you have on what you learned about using technology effectively.

Text Response

Working at clinical site really taught me the computer systems. even though we learned how to use EMR's it is still a lot of on the job training. It helped me prepare for it.

Statistic	Value
Total Responses	2

13. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned to value myself and work ethically with others in a diverse population.	1	0	0	5	7	13

14. Provide any comments you have on what you learned about valuing yourself and working ethically with others in a diverse population.

Text Response

in the healthcare field you are always going to be working with people of a different culture. Class prepared me for that.

Statistic	Value
Total Responses	1

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15. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I am able to make decisions that incorporate the importance of sustainability.	0	0	0	5	7	12

16. Provide any comments you have on what you learned about incorporating the importance of sustainability in decisions you make.

Text Response

I am able to make decisions based on the things I learned in this program.

Statistic	Value
Total Responses	1

17. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
perform medical office administrative functions.	1	0	0	6	6	13

18. Provide any comments you have about learning this program outcome.

Text Response

It would be nice to do more accurate computer work on SimChart.
 There was one class, and it helped
 Need more time with it

Statistic	Value
Total Responses	3

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19. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
provide patient care in accordance with regulations, policies, laws, and patient rights.	1	0	1	2	9	13

20. Provide any comments you have about learning this program outcome.

Text Response

I know my limitations and boundaries when it comes to patient education. every facility is different

Statistic	Value
Total Responses	2

21. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
perform medical laboratory procedures.	1	0	1	4	7	13

22. Provide any comments you have about learning this program outcome.

Text Response

you learn it but dont get to apply it much before actually using it

Statistic	Value
Total Responses	1

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23. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
demonstrate professionalism in a healthcare setting.	1	0	0	4	8	13

24. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

25. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
demonstrate safety and emergency practices in a healthcare setting.	1	0	0	4	8	13

26. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

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27. CONCLUSION Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

Text Response

It was a great place to take the program I will for sure be telling everyone what a great program it is. I couldn't be more proud to say I am (almost) a graduate from Western

I liked the program and being able to go to clinics for the 5 week clinicals

The program is a organized and managed wonderfully. The instructors are awesome and very knowledgeable.

This is an amazing program and I am so happy I made this my field of choice.

I enjoyed this course a lot! It was very overwhelming at times but we all got through it and it feels great to be finished!

Statistic	Value
Total Responses	5