

# Central Service Technician Fall 2014 Student SLO Report

## 1. What did you like about this program?

### Text Response

I enjoyed that this program went very quickly and that everything was accelerated.

I liked that this program is kind of tied to the Surg. Tech. Program, and the fact that it is a good base if you want to move onto Surg. Tech. later.

I like that it is focused and fast-paced.

I liked that this program is very hands on. It is easier to learn instruments when you can put them in your hands.

I like that the program length is short. I like the small class size. I like they way tests are set up for the most part. I liked how the instrument tests are set up. I like that the theory part is over in the first half. I like the instructors way's of teaching.

It's a fast program to take. Nice class size. Good instructors.

I liked the length. It worked into my work schedule. The instructors were great and very helpful.

Statistic	Value
Total Responses	7

## 2. What would you change about this program?

### Text Response

I would possibly change having less clinicals.

Maybe the Quality Customer Service class I would direct more towards Central Service. It doesn't really apply to this program at all...

I would either do away with the "Quality Customer Service" class or I would have it more job specific.

More in class time with the instruments and their usage. Just to have a better understanding of the instruments.

The most important thing that should be changed setting up the instrument tests in a different room so people can come in anytime even if there is a class and study. I think for some tests it would be nice to have maybe a work sheet that would highlight some of the key factors on tests. With the powerpoint's that you must use to study they're over a 100 slides long. I do have to say that they teachers did point out the important parts of the powerpoint thought. Having all clinical's be 4 hours would be best as well.

The Quality Customer Service requirement.

It would be nice if there was some kind of financial aid available even though this is such a short program.

Statistic	Value
Total Responses	7

## 3. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned effective communication skills.	0	0	0	2	5	7

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### 4. Provide any comments you have on effective communication skills you learned.

#### Text Response

Clinical experience has helped a lot!

It is nice to learn how to use communication for our work in a more professional manner.

Definitely corresponding with the teacher and students.

Statistic	Value
Total Responses	3

### 5. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I am able to apply mathematical concepts.	0	0	3	3	1	7

### 6. Provide any comments you have on mathematical concepts you learned.

#### Text Response

I understand what the mathematical concepts consist of and how to apply them.

We did nothing with math.

Statistic	Value
Total Responses	2

### 7. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I learned how to transfer social and natural science theories into practical applications.	0	0	2	2	3	7

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### 8. Provide any comments you have on transferring social and natural science theories into practical applications.

#### Text Response

I agree!

We learned more than just the how for our jobs but also the why we do it that way.

Statistic	Value
Total Responses	2

### 9. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I learned critical thinking skills.	0	0	0	1	6	7

### 10. Provide any comments you have on critical thinking skills you learned.

#### Text Response

I have learned a lot from this program.

When being asked for an instrument the person asking may not be saying the name right or may call it a different name. It is a benefit to be able to ask the right questions to help them get the right instruments.

Statistic	Value
Total Responses	2

### 11. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned to use technology effectively.	0	0	1	2	4	7

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### 12. Provide any comments you have on what you learned about using technology effectively.

#### Text Response

At clinicals we learned much about the different technology that was used. we were shown how important the use of technology is as it relates to our work.

Statistic	Value
Total Responses	2

### 13. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned to value myself and work ethically with others in a diverse population.	0	0	0	2	5	7

### 14. Provide any comments you have on what you learned about valuing yourself and working ethically with others in a diverse population.

#### Text Response

Clinical experience has helped a lot!  
There is no grey area in this course. It is definitely black and white.

Statistic	Value
Total Responses	2

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### 15. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I am able to make decisions that incorporate the importance of sustainability.	0	0	0	4	3	7

### 16. Provide any comments you have on what you learned about incorporating the importance of sustainability in decisions you make.

#### Text Response

I understand that the concept of sustainability and how to incorporate it into my own personal decisions.

#### Statistic

Total Responses

#### Value

1

### 17. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
prepare and know the specific uses of equipment and supplies used for patient care.	0	0	0	2	5	7

### 18. Provide any comments you have about learning this program outcome.

#### Text Response

I am well prepared!

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Statistic	Value
Total Responses	1

### 19. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
apply aseptic principles using universal precautions and sterilization methods.	0	0	0	2	5	7

### 20. Provide any comments you have about learning this program outcome.

#### Text Response

I am able to very successfully apply aseptic principles using universal precautions and sterilization methods.

Statistic	Value
Total Responses	1

### 21. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
maintain a safe and efficient work environment that conforms to industry standards while demonstrating knowledge of the role of central service technician.	0	0	0	2	5	7

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### 22. Provide any comments you have about learning this program outcome.

#### Text Response

I understand the role of the Central Service Technician.

Statistic	Value
Total Responses	1

### 23. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
recognize the importance of confidentiality in the health care setting.	0	0	0	1	6	7

### 24. Provide any comments you have about learning this program outcome.

#### Text Response

I understand and recognize the importance of confidentiality. Especially because of the fact that I would want someone to do the same for myself.

Statistic	Value
Total Responses	1

### 25. CONCLUSION - Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

#### Text Response

Thought it was a great experience.  
 This was a great program with great instructors and now I am able to take what I have learned and continue on in the health care field.  
 It was overall a very enjoyable experience.  
 I strongly advise if someone is going to Surgical Technician that they take this course. All thought this course should be covered more with financial aid.  
 Very good instructors.

Statistic	Value
Total Responses	5