

Central Service Technician Spring 2014 Student SLO Report

1. What did you like about this program?

Text Response

Doing things hands on in the clinical setting.
I liked this program because it was easy to follow. All the instructors were very helpful and understanding if you didn't get something.
Introduced me to instruments so I'll be able to better identify and remember them for my surg. Tech. Program

| Statistic | Value |
|-----------------|-------|
| Total Responses | 3 |

2. What would you change about this program?

Text Response

I really liked this program, and Kathy and Steve are awesome!
I think the overall program is just fine. I don't think I would change anything.
Need to examine par level better and ideal CS projects better or more thoroughly

| Statistic | Value |
|-----------------|-------|
| Total Responses | 3 |

3. As a result of this program:

| Question | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|--|-------------------|----------|----------------------------|-------|----------------|-----------------|
| I have learned effective communication skills. | 0 | 0 | 0 | 3 | 0 | 3 |

4. Provide any comments you have on effective communication skills you learned.

Text Response

I have learned how to help problem solve.
I have better communication skills, all thanks to this program. It really made me open up and talk to people.
The quality customer service class could be online waste of ink me going to it when it was very remedial and basic stuff

| Statistic | Value |
|-----------------|-------|
| Total Responses | 3 |

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5. As a result of this program:

| Question | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|---|-------------------|----------|----------------------------|-------|----------------|-----------------|
| I am able to apply mathematical concepts. | 0 | 1 | 1 | 1 | 0 | 3 |

6. Provide any comments you have on mathematical concepts you learned.

Text Response

There really isn't that much math involved.

Par level forced us to do the math for a basic day of or suites

| Statistic | Value |
|-----------------|-------|
| Total Responses | 2 |

7. As a result of this program:

| Question | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|--|-------------------|----------|----------------------------|-------|----------------|-----------------|
| I learned how to transfer social and natural science theories into practical applications. | 0 | 0 | 1 | 2 | 0 | 3 |

8. Provide any comments you have on transferring social and natural science theories into practical applications.

Text Response

It's interesting to see in the clinical setting the theories that we studied in class and to be able to put it in action.

N/a

| Statistic | Value |
|-----------------|-------|
| Total Responses | 2 |

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9. As a result of this program:

| Question | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|-------------------------------------|-------------------|----------|----------------------------|-------|----------------|-----------------|
| I learned critical thinking skills. | 0 | 0 | 0 | 3 | 0 | 3 |

10. Provide any comments you have on critical thinking skills you learned.

Text Response

We learned how to take concepts we've learned in class and how to actually apply to them when they come to us in the work place.

Par level and ideal CS forced me to sit down and analyze what is needed and how it all works

| Statistic | Value |
|-----------------|-------|
| Total Responses | 2 |

11. As a result of this program:

| Question | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|---|-------------------|----------|----------------------------|-------|----------------|-----------------|
| I have learned to use technology effectively. | 0 | 0 | 1 | 2 | 0 | 3 |

12. Provide any comments you have on what you learned about using technology effectively.

Text Response

Working with iPads/computers helps

| Statistic | Value |
|-----------------|-------|
| Total Responses | 1 |

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13. As a result of this program:

| Question | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|--|-------------------|----------|----------------------------|-------|----------------|-----------------|
| I have learned to value myself and work ethically with others in a diverse population. | 0 | 0 | 0 | 3 | 0 | 3 |

14. Provide any comments you have on what you learned about valuing yourself and working ethically with others in a diverse population.

Text Response

Everything we do in the Central Service department have a huge impact on everyone in the surgical field, working ethically is a very big thing.

Many people aren't going on in school makes me value going on

| Statistic | Value |
|-----------------|-------|
| Total Responses | 2 |

15. As a result of this program:

| Question | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|--|-------------------|----------|----------------------------|-------|----------------|-----------------|
| I am able to make decisions that incorporate the importance of sustainability. | 0 | 0 | 0 | 3 | 0 | 3 |

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16. Provide any comments you have on what you learned about incorporating the importance of sustainability in decisions you make.

Text Response

This program has helped me become more confident of doing work independently and not having to ask questions on everything I do.
Have to make sure I do everything right n if not sure ask cause people need to know stuff is sterile

| Statistic | Value |
|-----------------|-------|
| Total Responses | 2 |

17. As a result of this program, I learned to:

| Question | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|---|-------------------|----------|----------------------------|-------|----------------|-----------------|
| prepare and know the specific uses of equipment and supplies used for patient care. | 0 | 0 | 0 | 3 | 0 | 3 |

18. Provide any comments you have about learning this program outcome.

Text Response

During this program we learned a significant amount of instrumentation.
Some of the things I learned are going to be hard to remember, but some items I have already memorized.
If you don't prepare your going to be lost

| Statistic | Value |
|-----------------|-------|
| Total Responses | 3 |

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19. As a result of this program, I learned to:

| Question | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|---|-------------------|----------|----------------------------|-------|----------------|-----------------|
| apply aseptic principles using universal precautions and sterilization methods. | 0 | 0 | 0 | 3 | 0 | 3 |

20. Provide any comments you have about learning this program outcome.

Text Response

We want to keep everything sterile until point of use and we want to wrap items in a way to keep sterility of the item until point of use.

Learned about it in class room and in clinical site

| Statistic | Value |
|-----------------|-------|
| Total Responses | 2 |

21. As a result of this program, I learned to:

| Question | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|---|-------------------|----------|----------------------------|-------|----------------|-----------------|
| maintain a safe and efficient work environment that conforms to industry standards while demonstrating knowledge of the role of central service technician. | 0 | 0 | 0 | 3 | 0 | 3 |

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22. Provide any comments you have about learning this program outcome.

Text Response

Need to do this to make sure everything is sterile and safe

| Statistic | Value |
|-----------------|-------|
| Total Responses | 1 |

23. As a result of this program, I learned to:

| Question | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|---|-------------------|----------|----------------------------|-------|----------------|-----------------|
| recognize the importance of confidentiality in the health care setting. | 0 | 0 | 0 | 2 | 1 | 3 |

24. Provide any comments you have about learning this program outcome.

Text Response

Against law to share patient info

| Statistic | Value |
|-----------------|-------|
| Total Responses | 1 |

25. CONCLUSION - Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

Text Response

Overall, my experience was great. I really would like to come back to Western in the fall or next spring to complete another program.

| Statistic | Value |
|-----------------|-------|
| Total Responses | 1 |