



Student Learning Outcome Assessment

ESIM – Field Installation & Customer Service
Spring 2015

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Overall Experience.....1

Instructions Provided:

“Use this section to identify things you liked, things you would change, and to communicate any other comments about your overall experience in the program. If you have feedback about the instruction or anything else related to the overall program, please address that in one of these questions.”

Core Abilities.....1

Instructions Provided:

“This section addresses the college core abilities. The core abilities are overall skills that all graduates should acquire during their experience at Western. Focus on yourself in this section.”

Program Outcomes.....5

Instructions Provided:

“This section addresses the specific outcomes for your program. Please focus on yourself in this section.”

Conclusion.....10

Instructions Provided:

“Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.”

OVERALL EXPERIENCE

1. What did you like about this program?

Text Response

I really enjoyed all of the hands on material, and the amount of class time that was given. The teachers were very knowledgeable in the topics and went above and beyond to make sure everyone had a chance to understand the material.

1. I liked the fact that everything that we learned will actually be used day tot day on the job. 2. The class was as orginized as it could be for the fact that it was the first time the class has ever been run. 3. We were given very very discriptive and well written powerpoints that delivered the material very clearly.

Statistic	Value
Total Responses	3

2. What would you change about this program?

Text Response

I would include more hands on, and interactive learning for the A+ and Net+ classes. The program should have enough equipment to let each person work on a trainer individually. I believe this would help everyone understand the fundamentals of the program more fully. If possible more time in lab

Statistic	Value
Total Responses	3

CORE ABILITIES

3. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned effective communication skills.	0	0	0	2	1	3

4. Provide any comments you have on effective communication skills you learned.

Text Response

Statistic	Value
Total Responses	0

5. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I am able to apply mathematical concepts.	0	0	1	1	1	3

6. Provide any comments you have on mathematical concepts you learned.

Text Response

Statistic	Value
Total Responses	0

7. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I learned how to transfer social and natural science theories into practical applications.	0	0	1	2	0	3

8. Provide any comments you have on transferring social and natural science theories into practical applications.

Text Response

Statistic	Value
Total Responses	0

9. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I learned critical thinking skills.	0	0	0	3	0	3

10. Provide any comments you have on critical thinking skills you learned.

Text Response

Statistic	Value
Total Responses	0

11. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned to use technology effectively.	0	0	0	2	1	3

12. Provide any comments you have on what you learned about using technology effectively.

Text Response

Statistic	Value
Total Responses	0

13. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned to value myself and work ethically with others in a diverse population.	0	0	0	2	1	3

14. Provide any comments you have on what you learned about valuing yourself and working ethically with others in a diverse population.

Text Response

Statistic	Value
Total Responses	0

15. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I am able to make decisions that incorporate the importance of sustainability.	0	0	0	1	2	3

16. Provide any comments you have on what you learned about incorporating the importance of sustainability in decisions you make.

Text Response

The renewable course should have had more hands on materials to work with. The renewable course should have been worked with the PLC course to utalized technologies that can be used together effectivley

Statistic	Value
Total Responses	1

PROGRAM OUTCOMES

17. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
evaluate and use information technology effectively.	0	0	0	3	0	3

18. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

19. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
demonstrate basic knowledge of applied science related to mechanical drives.	0	0	1	2	0	3

20. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

21. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
adhere to proper safety practices and procedures.	0	0	0	2	1	3

22. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

23. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
exhibit professionalism.	0	0	0	1	2	3

24. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

25. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
perform preventative maintenance.	0	0	0	2	1	3

26. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

27. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
maintain parts and equipment inventory including service documentation.	0	0	0	2	1	3

28. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

29. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
maintain electrical and electronic devices and systems.	0	0	0	2	1	3

30. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

31. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
maintain mechanical devices and systems.	0	0	0	2	1	3

32. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

33. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
build or assemble electrical, electronic and mechanical hardware under the guidance of a journeyman electrician or electromechanical technician.	0	0	0	2	1	3

34. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

35. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
demonstrate the basic skills required to install/modify/repair personal computer hardware, operating system software and small-scale networking functions.	0	0	0	3	0	3

36. Provide any comments you have about learning this program outcome.

Text Response

There needs to be equipment to use to build and practice networking skills. Learning out of the book with very little lab work does not give people the confidence they need to put the skill on a resume.

Statistic	Value
Total Responses	1

37. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
develop the skills required for site assessment and installation of small-scale, solar and wind power renewable energy sources.	0	0	0	1	2	3

38. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

CONCLUSION

39. Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

Text Response

I really enjoyed my experience here at Western, and I have really enjoyed being a part of this program. My Instructors did a wonderful job, and I am very satisfied with the outcomes. I only wish that I had more time, and that it didn't go by so fast.

My time at western has been nothing short of great and I am looking forward to coming back and learning more in a related feild

Statistic	Value
Total Responses	2