

IT Computer Support Specialist Spring 2014 Student SLO Report

1. What did you like about this program?

Text Response

The program touches a little in other programs (i.e., programming, networking, etc.)
The program taught me the area between dealing with customers and dealing with IT.

Statistic	Value
Total Responses	2

2. What would you change about this program?

Text Response

More flexible schedule.
Require a little more networking courses.

Statistic	Value
Total Responses	2

3. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned effective communication skills.	0	0	0	0	0	0

4. Provide any comments you have on effective communication skills you learned.

Text Response

Statistic	Value
Total Responses	0

5. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I am able to apply mathematical concepts.	0	0	0	0	0	0

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6. Provide any comments you have on mathematical concepts you learned.

Text Response

Statistic	Value
Total Responses	0

7. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I learned how to transfer social and natural science theories into practical applications.	0	0	0	0	0	0

8. Provide any comments you have on transferring social and natural science theories into practical applications.

Text Response

Statistic	Value
Total Responses	0

9. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I learned critical thinking skills.	0	0	0	0	0	0

10. Provide any comments you have on critical thinking skills you learned.

Text Response

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Statistic	Value
Total Responses	0

11. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned to use technology effectively.	0	0	0	0	0	0

12. Provide any comments you have on what you learned about using technology effectively.

Text Response

Statistic	Value
Total Responses	0

13. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned to value myself and work ethically with others in a diverse population.	0	0	0	0	0	0

14. Provide any comments you have on what you learned about valuing yourself and working ethically with others in a diverse population.

Text Response

Statistic	Value
Total Responses	0

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15. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I am able to make decisions that incorporate the importance of sustainability.	0	0	0	0	0	0

16. Provide any comments you have on what you learned about incorporating the importance of sustainability in decisions you make.

Text Response

Statistic	Value
Total Responses	0

17. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
manage information technology hardware.	0	0	0	0	0	0

18. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

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19. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
manage software.	0	0	0	0	0	0

20. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

21. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
support computer networks.	0	0	0	0	0	0

22. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

23. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
provide end user support.	0	0	0	0	0	0

24. Provide any comments you have about learning this program outcome.

Text Response

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Statistic	Value
Total Responses	0

25. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
solve information technology problems.	0	0	0	0	0	0

26. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

27. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
demonstrate customer service skills as an IT professional.	0	0	0	0	0	0

28. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

29. CONCLUSION - Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

Text Response

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Statistic	Value
Total Responses	0