

# Medical Assistant Spring 2014 Student SLO Report

## 1. What did you like about this program?

### Text Response

I liked learning about all the new concepts. It was all very interesting. I really liked lab because I liked working with blood and finding out my blood type. I also like that this was a year program. All of the hands on experiences that we were capable to do.

I learned a lot about the medical field and the behind the scenes of health care. I also learned a new side of myself, and that I can set goals for myself and crush them.

I liked how fast paced and hands on it was.

I like that it took less than a year to complete and we were always busy.

in was short

I liked that I learned more about the medical feild and helped me get started in my career. Also help me decided if I want to continue my education in the medical feild.

How much hands on time we had and how we got to do clinicals

I loved everything about this program. I have learned so much from these classes.

I liked the teachers especially who taught this program and the overall aspect of what the program was about. I was surprised at how much a Medical Assistant can do in a healthcare setting.

Interesting. Too much information is too short amount of time

It was great! I loved the instructors and the information was everything I had hoped for.

It kept me interested throughout the program. The teachers were great and really helped you out.

I like that it started at 8:00 am in the morning .

I loved the the teachers, and all the hands on experience. I feel like I was truley prepared for my clinicals.

It was a great experience and an extremely rewarding program!

This program was more than I expected. As an MA, I didn't realize that you can do so much. It has been a great experience and I am so thankful for the oppourtunities I have gotten.

I liked that we were able to learn the skills by doing them hands on as well as learning by viewing videos and powerpoints. I really liked going over competencies and checking them off in the back rooms as if it was the real deal.

Hands on experence

| Statistic       | Value |
|-----------------|-------|
| Total Responses | 19    |

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### 2. What would you change about this program?

#### Text Response

Nothing.  
 Maybe mix the clinical aspect with the in class time.  
 Nothing.  
 I wouldn't really change anything.  
 nothing  
 nothing  
 Nothing  
 Have some classes more organized  
 I would want more time for these classes. Longer program.  
 I really don't think I would change anything.  
 Schedules need to adjusted to students, not the teachers schedules.  
 I wouldn't change anything. The long hours get hard, but I love that it is only 1 year.  
 I would change the evalution forms that are handed out to the clinical sites. I also would change how long the program, is 8 months is not long enough.  
 Nothing really I feel like our program was beneficial.  
 I can't think of anything I would change.  
 I wouldn't change anything; I loved this program.  
 I don't think I would change anything. The program was a little faced paced, but I was able to keep up.  
 Making It a 1 year program

| Statistic       | Value |
|-----------------|-------|
| Total Responses | 18    |

### 3. As a result of this program:

| Question                                       | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|--|-------------------|----------|----------------------------|-------|----------------|-----------------|
| I have learned effective communication skills. | 1                 | 1        | 1                          | 5     | 10             | 18              |

### 4. Provide any comments you have on effective communication skills you learned.

#### Text Response

Always be courteous.  
 I learned to be a better speaker with the presentations we did. I also learned all the skills to be an MA by doing competencies in class.  
 I learned better communication skills

| Statistic       | Value |
|-----------------|-------|
| Total Responses | 3     |

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### 5. As a result of this program:

| Question                                  | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|---|-------------------|----------|----------------------------|-------|----------------|-----------------|
| I am able to apply mathematical concepts. | 2                 | 2        | 0                          | 5     | 10             | 19              |

### 6. Provide any comments you have on mathematical concepts you learned.

#### Text Response

n/a

The mathematical concepts were explained in our text.

#### Statistic

Total Responses

#### Value

2

### 7. As a result of this program:

| Question   | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|--|-------------------|----------|----------------------------|-------|----------------|-----------------|
| I learned how to transfer social and natural science theories into practical applications. | 2                 | 0        | 4                          | 5     | 8              | 19              |

### 8. Provide any comments you have on transferring social and natural science theories into practical applications.

#### Text Response

n/a

#### Statistic

Total Responses

#### Value

1

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### 9. As a result of this program:

| Question                            | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|-------------------------------------|-------------------|----------|----------------------------|-------|----------------|-----------------|
| I learned critical thinking skills. | 2                 | 0        | 2                          | 5     | 10             | 19              |

### 10. Provide any comments you have on critical thinking skills you learned.

#### Text Response

As a Medical Assistant it's always important to think critically.

| Statistic       | Value |
|-----------------|-------|
| Total Responses | 1     |

### 11. As a result of this program:

| Question                                      | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|---|-------------------|----------|----------------------------|-------|----------------|-----------------|
| I have learned to use technology effectively. | 2                 | 0        | 5                          | 3     | 9              | 19              |

### 12. Provide any comments you have on what you learned about using technology effectively.

#### Text Response

Didn't really use much technology  
 A lot of computer work as a Medical Assistant.  
 I learned to use technology better when I had my online class.  
 They need up dated equipment

| Statistic       | Value |
|-----------------|-------|
| Total Responses | 4     |

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### 13. As a result of this program:

| Question   | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|--|-------------------|----------|----------------------------|-------|----------------|-----------------|
| I have learned to value myself and work ethically with others in a diverse population. | 2                 | 0        | 0                          | 4     | 13             | 19              |

### 14. Provide any comments you have on what you learned about valuing yourself and working ethically with others in a diverse population.

#### Text Response

n/a

I worked with a diverse group of people at my clinicals.

#### Statistic

#### Value

Total Responses

2

### 15. As a result of this program:

| Question   | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|--|-------------------|----------|----------------------------|-------|----------------|-----------------|
| I am able to make decisions that incorporate the importance of sustainability. | 2                 | 0        | 1                          | 7     | 9              | 19              |

### 16. Provide any comments you have on what you learned about incorporating the importance of sustainability in decisions you make.

#### Text Response

n/a

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| Statistic       | Value |
|-----------------|-------|
| Total Responses | 1     |

### 17. As a result of this program, I learned to:

| Question   | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|--|-------------------|----------|----------------------------|-------|----------------|-----------------|
| perform medical office administrative functions. | 2                 | 1        | 1                          | 8     | 7              | 19              |

### 18. Provide any comments you have about learning this program outcome.

Text Response

Not really. It seemed it like it was too crammed

| Statistic       | Value |
|-----------------|-------|
| Total Responses | 1     |

### 19. As a result of this program, I learned to:

| Question   | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|--|-------------------|----------|----------------------------|-------|----------------|-----------------|
| provide patient care in accordance with regulations, policies, laws, and patient rights. | 2                 | 0        | 1                          | 7     | 9              | 19              |

### 20. Provide any comments you have about learning this program outcome.

Text Response

| Statistic       | Value |
|-----------------|-------|
| Total Responses | 0     |

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### 21. As a result of this program, I learned to:

| Question                               | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|--|-------------------|----------|----------------------------|-------|----------------|-----------------|
| perform medical laboratory procedures. | 2                 | 0        | 2                          | 4     | 11             | 19              |

### 22. Provide any comments you have about learning this program outcome.

#### Text Response

This class was very helpful and so was the teacher

| Statistic       | Value |
|-----------------|-------|
| Total Responses | 1     |

### 23. As a result of this program, I learned to:

| Question   | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|--|-------------------|----------|----------------------------|-------|----------------|-----------------|
| demonstrate professionalism in a healthcare setting. | 2                 | 0        | 2                          | 3     | 12             | 19              |

### 24. Provide any comments you have about learning this program outcome.

#### Text Response

| Statistic       | Value |
|-----------------|-------|
| Total Responses | 0     |

### 25. As a result of this program, I learned to:

| Question  | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Total Responses |
|---|-------------------|----------|----------------------------|-------|----------------|-----------------|
| demonstrate safety and emergency practices in a healthcare setting. | 2                 | 0        | 1                          | 3     | 12             | 18              |

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### 26. Provide any comments you have about learning this program outcome.

Text Response

| Statistic       | Value |
|-----------------|-------|
| Total Responses | 0     |

### 27. CONCLUSION - Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

Text Response

It was a fun program but im glad its over  
This is a great program, your literally in and out and looking for a job within 9 months.  
I would highly recommend this program to anyone who is looking to start in the medical field and develop their skills.  
It was a great program and a great experience.  
Dont ever get rid of this program or the teachers. This program is amazing and very rewarding. I cant wait to graduate and get an MA job  
i liked the MA program  
I would highly recommend this program to someone else. It was a fun program, now I'm glad its over!  
I think this is a great program to be apart of!  
I have been here for 3 years and I belive that western is a great school. My brother is going to go here due tyo the feedback that i have gave him. The teachers here are great they want to work with you and help you with your future!  
I enjoyed the program!  
Western Technical College has been a great experience for me. I loved every bit of this year and I am so thankful for my experiences.  
I really loved this program I learned all the skills because the teachers were great and taught me well.  
The instructors are very helpful

| Statistic       | Value |
|-----------------|-------|
| Total Responses | 13    |