



Student Learning Outcome Assessment

Associate Degree Nursing Program
Fall 2013

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Table of Contents

Overall Experience.....1

Instructions Provided:

“Use this section to identify things you liked, things you would change, and to communicate any other comments about your overall experience in the program. If you have feedback about the instruction or anything else related to the overall program, please address that in one of these questions.”

Core Abilities.....4

Instructions Provided:

“This section addresses the college core abilities. The core abilities are overall skills that all graduates should acquire during their experience at Western. Focus on yourself in this section.”

Program Outcomes.....9

Instructions Provided:

“This section addresses the specific outcomes for your program. Please focus on yourself in this section.”

Conclusion.....14

Instructions Provided:

“Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.”

OVERALL EXPERIENCE

1. What did you like about this program?

Text Response

I liked how I was pushed to my best ability and my full potential. The instructors are very supportive. I liked the variety of clinical sites and units available to us.

I enjoyed the encouragement that the instructors gave and the wealth of knowledge and experience that they had to share with me and my fellow students

Close to home. Some classes available in outreach campuses through ITV.

That it is 2 years versus 4. Friendliness of the staff and willingness to help when asked.

I liked that you learn so much about yourself, along with friends that you will have a lifetime.

N/A

I thought almost all the instructors truly cared and wanted the students to succeed.

hands on from day one! I also like the way you pattern all of your tests to be similar to the NCLEX and really try to teach us about that test.

The faculty for the nursing program are great. They are knowledgeable and dependable when you have questions. I feel many of them go out of their way to help the students be successful. I really enjoyed the sim labs and feel like I came out with a great lesson learned from each one.

The instructors were wonderful. They were always helpful and giving us every opportunity to learn as much as we could.

Instructors were very knowledgeable, supportive of students, and wanted each of us to succeed. The Syllabus clearly stated all due dates and expectations for the semester. Every attempt was made to ensure that our tests in each class were not scheduled on the same day or even week (at times) I felt that the admissions staff really advocated for my transfer into the program and the Associate Dean kept me very informed about my status. My advisor was very helpful and prepared me well for course loads. Having come from another Nursing Technical program in the area, I couldn't be happier to graduate from Western and the experiences that I received from my education at this school.

It has a reputation for a high pass rate on the NCLEX.

Great faculty that and knowledgeable and dedicated to make successful students and future nurses.

A majority of the instructors were excellent. I also really liked that there were more online classes available during the semester and over the summer.

The classes were tough, but set you up with the real life world of nursing. Most of the instructors were wonderful

the instructors were knowledgeable

variety of classes at different times and online available classes

The instructors have a passion for the nursing career and care for creating new nurses for the future. Clinical opportunities were perfect.

Statistic	Value
Total Responses	18

2. What would you change about this program?

Text Response

The program is very demanding.

Nothing

Make more classes available ITV in the outreach campuses; this option would be the green way to go.

I would like to see more online classes as a nontraditional student. I am in independent learner and it would save me 1 1/2 hour drive. Maybe 2nd-4th semesters can be like transition where you get all you info in and then go to the hospital so you can have a daily experience instead of once a week...it feels like you have to start all over again with getting comfortable.

It's deceiving to call it a 2 year program when no one can ever complete all the requirements in 2 years.

N/A

More online class options.

night before prep work required for out of town clinicals. Certain instructors that are condescending...mainly Rose and Cindy. I didn't like the way there was two instructors for CHA 2

I would change the clinical prep so it doesn't require multiple hours of work the night before clinical, especially when a lot of people are traveling and then having to drive back and forth in less than 24 hrs.

Change to year round classes.

It would be nice to have an opportunity to do Clinicals at both hospitals. It would be nice to have open "Skills Lab" time to practice skills outside of class time prior to test outs.

The teachers need to be more understanding and supportive. They should not be there to intentionally intimidate you and then later teach you about how nurses need to stop "eating their young". Students shouldn't cry or want to drop the program because of the way a teacher talks to you or the things they said. It also does not reflect well on the program or TC when staff at the institutions we are guests in hear the teachers talking to students like that. I have been in a situation where a nurse has questioned me if the teacher treats us like that all the time and I have heard from other students of numerous other incidents. As students we are expected to be perfect so the teacher should lead by example and be perfect to. Students do not get to be late, forget things, have spelling or grammar errors yet the teachers do those things all the time and it is very frustrating as a student. Students should have a warning about class changes and meetings, I know we were told that our life should revolve around school but that is not realistic so coming to school the first day of classes and finding out that you have a whole new schedule and no one even sent you an email is not OK.

We spend a lot of time, dedication and hard work in the program and it would be nice to see pictures from all semesters on the slide show at the pinning ceremony and not pictures that were taken quickly by an instructor before right before an exam on exam day to be your main picture on the slide show portion with your name on it.

There was too much paper work for second semester's clinical. It was particularly difficult, because a lot of work had to be done the night before the clinical, which prevented us from getting the proper amount of sleep. It would be safer for the patients if this could be fixed.

The lack of organization on WTC's part regarding paperwork. Many times students have dropped off paperwork in the welcome center to have the paperwork missing. Also, we should find out who are preceptors for transition are, earlier. We do have a family and jobs that we need to rearrange and 2 weeks notice is unacceptable. Some of the clinical instructors have different homework requirements than others. Some students were told that they could share med cards in 1-2 semesters, which is wrong. Also during transition when working on our teaching project, I was told the proposal and teaching paper portion were to be in APA format.

The rubric did not state this, and other students did not have to do this. I had to redo this portion and it was frustration because others did not.

One of my instructors in med/surg at Mayo took a very long time returning paperwork so that we would have feedback for future assignments.

In the beginning some instructors (Mary and Elizabeth) are quick to say how "crazy" or "intense" the program is. This sets you up for anxiety even before you get started. I think if there were a more calm approach to first semester I would not have been such a mess.

Statistic	Value
Total Responses	17

3. How many of your nursing classes did you choose to take in an online format?

Answer	Response	%
None	2	11%
Less than 5	14	74%
5 or more	3	16%
Total	19	100%

CORE ABILITIES

4. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned effective communication skills.	2	0	2	5	8	17

5. Provide any comments you have on effective communication skills you learned.

Text Response

N/A

Therapeutic Communication was reviewed.

I've learned that you will use these skills with every patient, not just mental health patients. It's helpful to practice on family members, too.

Because I am a non-traditional student, worked in the Medical Field, and am very involved in the community; I feel that those experiences made me the communication skills needed to be successful in Nursing. However, tools we have learned (such as SBAR) for reporting off to the next shift have been useful and effective.

During clinical completing SBAR with other nurses was good practice, also calling pharmacy was a good opportunity.

I feel that my therapeutic communication skills improved greatly. I am also able to talk to more people at once (speeches/presentations) with more confidence.

Statistic	Value
Total Responses	6

6. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I am able to apply mathematical concepts.	2	0	0	7	7	16

7. Provide any comments you have on mathematical concepts you learned.

Text Response

N/A

Great review of mathematical concepts.

They are challenging at first, but they make sense. It's an important skill to maintain.

Math should be reviewed through out all four semesters. Instead of telling us "you should be getting this by now", take time to explain to us how that kind of problem is solved. Often times we all have the same hang up or question.

we need more complex math problems to set us up for practice. Such as mg/kg/min drug doses.

Statistic	Value
Total Responses	5

8. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I learned how to transfer social and natural science theories into practical applications.	2	1	0	6	6	15

9. Provide any comments you have on transferring social and natural science theories into practical applications.

Text Response

N/A

CLT project was great, especially the individual portion.

Statistic	Value
Total Responses	2

10. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I learned critical thinking skills.	2	0	0	5	9	16

11. Provide any comments you have on critical thinking skills you learned.

Text Response

N/A

When I first came into the nursing program in my first semester, I had to take a critical thinking entrance exam. I scored a 57.7% on that exam. Now that I am leaving my program in the fourth semester I was required to take another critical thinking exit exam and I received a 77.5%. I think this is a huge jump in my critical thinking skills and I am expecting to increase my critical thinking skills as I become a more experienced nurse.

I believe that I had good critical thinking skills which were reviewed in this coursework.

Jackie Riels did an amazing job during clinical in Viroqua. She would make us put pathophysiology together for each patient. She did this in a non-threatening way, which made for a perfect learning environment. She taught our class a lot. I feel she was the best clinical instructor that we had. You could tell she just really wanted us to learn and not be scared of asking questions.

My critical thinking skills were just not there in the beginning and now I am able to think through and act as needed. This skill takes practice and will continue to improve with experience in the field.

Statistic	Value
Total Responses	5

12. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned to use technology effectively.	2	1	0	7	6	16

13. Provide any comments you have on what you learned about using technology effectively.

Text Response

N/A

I have learned about computer charting and EMR.

ATI adds a lot to the learning experience.

Medical Technology

We were told the school would attempt to keep us in one system or another, as in, if you started at GL the school would try to keep your clinicals at GL. This was not true. It's tough to learn each computer system. It's also very frustrating and annoying.

Statistic	Value
Total Responses	5

14. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned to value myself and work ethically with others in a diverse population.	2	0	2	4	8	16

15. Provide any comments you have on what you learned about valuing yourself and working ethically with others in a diverse population.

Text Response

N/A

Through these clinical experiences I had the opportunity to work with and care for a diverse population.

I feel that my life experience have already given me this knowledge.

Although we learned about it in class, because the class itself was not terribly diverse, there wasn't really an opportunity to practice.

I value my input when it comes to working with other members of the interdisciplinary team.

Statistic	Value
Total Responses	5

16. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I am able to make decisions that incorporate the importance of sustainability.	2	0	1	6	8	17

17. Provide any comments you have on what you learned about incorporating the importance of sustainability in decisions you make.

Text Response
N/A

Statistic	Value
Total Responses	1

PROGRAM OUTCOMES

18. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
implement my role as a nurse in ways that reflect integrity, responsibility, ethical practices, and an evolving identity as a nurse committed to caring, advocacy, and quality care while adhering to evidence-based practice.	2	0	0	6	9	17

19. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

20. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
demonstrate appropriate written, verbal, and nonverbal communication in a variety of clinical contexts.	2	0	0	6	8	16

21. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

22. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
integrate knowledge of social, mathematical, and physical sciences, pharmacology, and disease processes while participating in clinical decision making.	2	0	0	6	9	17

23. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

24. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
provide patient centered care under supervision by participating in the nursing process across diverse populations and healthcare settings.	2	0	0	4	10	16

25. Provide any comments you have about learning this program outcome.

Text Response

In some clinical areas, our nurse we were placed with for the day, was extremely new. I would have like to be with an experienced RN.

Statistic	Value
Total Responses	1

26. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
minimize risk of harm to patients, members of the healthcare team and self through safe individual performance and participation in system effectiveness.	2	0	0	5	10	17

27. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

28. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
collaborate as an active member of the multidisciplinary health care team to provide effective patient care throughout the lifespan.	2	0	0	6	8	16

29. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

30. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
use information and technology to communicate, manage data, mitigate error, and assist with decision-making.	2	0	1	6	8	17

31. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

CONCLUSION

32. Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

Text Response

I am a proud student of this program.

I am very thankful for the education that I received at Western. I feel that I received just as good of quality of nursing education than if I went to one of the area Universities. I will always be thankful to the instructors at Western for their guidance and education and for molding me into a great nurse.

Great program in our area, glad that I have chosen Western Technical College for my educational experience!

I would have liked to have a complete list of textbooks (for all 4 semesters) at the beginning of the program. I ended up selling a book back that I needed for a later semester. 95% of the instructors were AWESOME, very helpful and wanted us to succeed.

N/A

I cannot tell you how many times I received incorrect information from my instructors, whether it was incorrect information in the syllabus or incorrect information in emails, etc.,. We are told so much of how we need to be on the ball, but there is an unexcusable amount of errors I have seen from the nursing faculty. Even typos on test questions are rampant! There was one time I could not decipher what the test question was asking because of all the typos. Also, it is annoying to get emails that do not apply to me. For example, if I am a third semester student, I will get emails for 2nd and 4th semester students, or this semester as a 4th semester student I get emails for other semesters.

From the bottom of my heart, I deeply THANK - YOU for the opportunity to transfer into your Nursing Program and for the superior level of education and Clinical experiences that you delivered! The staff you have at this school are highly educated professionals and very knowledgeable in their fields! Having attended another local Technical school for Nursing (and leaving their program as the top student in my class), it is obvious why there is such a high demand to attend this school and the reason that you have received National Accreditation! Thank-You again for this awesome experience!!

It would be very helpful if books like the Mosby's dictionary were taken off the list of books to buy. We have to buy enough books and talking with other students in class today the majority never even opened the book and the bookstore does not buy books like that back. As a student any money that can be saved is helpful. I feel the nursing program has a good reputation for education but a really bad reputation for how students are treated. I personally did not have too many bad experiences but my classmates had a lot of experiences that are not acceptable. Because of that when someone asks me about the nursing program I will tell them the stories of how students were treated and that is unfortunate because the program can provide a good education but if a potential student is choosing between somewhere where you are treated with respect as a student and the TC nursing program they will not choose TC.

3 exams in Management and Professional Concepts in 4th semester instead of only 2.

Very good but excellent program.

This was a wonderful experience due to all instructors that helped me grow and make it to my goals. I feel that the program at WTC is a wonderful one and a person in the nursing programs grows tremendously in the 2 years. I have become a changed person and am ready to continue to grow from a novice to a professional nurse in the next couple of years. The nursing program is tough but it is well worth it and I feel that it met all of my needs and state requirements.

Statistic	Value
Total Responses	11