



Student Learning Outcome Assessment

Refrigeration, Heating & Air Conditioning Service Tech
Spring 2015

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Overall Experience.....1

Instructions Provided:

“Use this section to identify things you liked, things you would change, and to communicate any other comments about your overall experience in the program. If you have feedback about the instruction or anything else related to the overall program, please address that in one of these questions.”

Core Abilities.....1

Instructions Provided:

“This section addresses the college core abilities. The core abilities are overall skills that all graduates should acquire during their experience at Western. Focus on yourself in this section.”

Program Outcomes.....5

Instructions Provided:

“This section addresses the specific outcomes for your program. Please focus on yourself in this section.”

Conclusion.....7

Instructions Provided:

“Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.”

OVERALL EXPERIENCE

1. What did you like about this program?

Text Response

Learning the fundamentals of HVACR.

Statistic	Value
Total Responses	1

2. What would you change about this program?

Text Response

Having it more teacher and student one one learning enviornment rather than casting out one person since there is 3 students in one lab class have two people work on labs and the other work by him self pisses me off constantly who arranged this program should be fired. Who ever hired the teacher to teach installation class for 10 hours a week where most time were fart around not really learn anything is waste of time and money so THUMBS DOWN!

Statistic	Value
Total Responses	1

CORE ABILITIES

3. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned effective communication skills.	1	0	0	0	0	1

4. Provide any comments you have on effective communication skills you learned.

Text Response

NONE

Statistic	Value
Total Responses	1

5. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I am able to apply mathematical concepts.	1	0	0	0	0	1

6. Provide any comments you have on mathematical concepts you learned.

Text Response

Super Heat, Sub cooling is the only thing, Static pressure A-B

Statistic	Value
Total Responses	1

7. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I learned how to transfer social and natural science theories into practical applications.	1	0	0	0	0	1

8. Provide any comments you have on transferring social and natural science theories into practical applications.

Text Response

NONE.. Fail

Statistic	Value
Total Responses	1

9. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I learned critical thinking skills.	0	0	0	1	0	1

10. Provide any comments you have on critical thinking skills you learned.

Text Response

If im left alone yeah concentrate and focus use critical thinking

Statistic	Value
Total Responses	1

11. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned to use technology effectively.	1	0	0	0	0	1

12. Provide any comments you have on what you learned about using technology effectively.

Text Response

NONE

Statistic	Value
Total Responses	1

13. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned to value myself and work ethically with others in a diverse population.	1	0	0	0	0	1

14. Provide any comments you have on what you learned about valuing yourself and working ethically with others in a diverse population.

Text Response

I really wasn't able to work with anyone cause all tasks in my class were taken by other class mates or there werent enough people in lab to work with.

Statistic	Value
Total Responses	1

15. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I am able to make decisions that incorporate the importance of sustainability.	1	0	0	0	0	1

16. Provide any comments you have on what you learned about incorporating the importance of sustainability in decisions you make.

Text Response
n/a

Statistic	Value
Total Responses	1

PROGRAM OUTCOMES

17. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
install HVACR systems.	1	0	0	0	0	1

18. Provide any comments you have about learning this program outcome.

Text Response
There were really any hand on stuff for me to do sat and watched other students do it.

Statistic	Value
Total Responses	1

19. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
service HVACR systems.	0	0	0	1	0	1

20. Provide any comments you have about learning this program outcome.

Text Response
Sorta

Statistic	Value
Total Responses	1

21. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
repair HVACR equipment.	0	0	0	1	0	1

22. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

23. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
troubleshoot HVACR systems.	0	0	0	0	0	0

24. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

25. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
analyze HVACR systems.	0	0	0	1	0	1

26. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

CONCLUSION

27. Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

Text Response

We need better teachers

Statistic	Value
Total Responses	1