

Supervisory Management Spring 2014 Student SLO Report

1. What did you like about this program?

Text Response

I liked how the program is tailored to working adults and the skills that are needed in the business world.

I liked the availability to complete some of it online. Another point I found positive about the program was the length to complete it. The core teachers were excellent and I did learn from them. I think they are very passionate about what the program is all about.

Online feature

The availability of courses and the ease at how I could work around my work schedule.

I liked that what I learned in the classroom I could apply to real life situations inside and outside of the work place.

I thought the program covered all of the essential topics needed to be a good supervisor.

The accelerated option, the classes were very educational based on the degree. Teachers were knowledgeable in the courses

The method on how the core classes where taught. I learned more with hands on and discussions, then with tests.

I learned so many essential things regarding being a good supervisor

I really liked my core class instructors and I really enjoyed having the support of a cohort group.

The amount of personal and professional development training involved and the experience of the instructors in their respective fields. I also liked the amount of team projects and the fact that it was not evaluated by written exam, but by practical project results.

Statistic	Value
Total Responses	11

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2. What would you change about this program?

Text Response

Nothing that I can think of right now.

The only thing I would change is a point I have no control over. I would change the dedication of other students. There were some students that obviously went through this course to simply go through the motions. That was the only negative experience I had, other student's dedication.

nothiing

Open up more face to face Technical Communications options.

I would emphasize more that this program is more so for people who are already in management positions within an organization. Although I have acquired a great deal of skills from this program, the job outlook (despite my four months of looking) is not great for those who do not have management experience but have a degree in this program. I do not regret picking this program, though I do think that this program should be made aware that this is geared more for people who are already in the workplace in management positions looking to advance. I currently am at an employer where I cannot just advance to the next level, as the only way there would be for me to advance to the next level would be for that person to leave or be relieved from his/her position.

The computer apps for business was a little much for what is needed for supervision. I think it is good to have to teach the office programs but it was much more in depth than it needed to be. I think the instructor for the class gave too many repetitive assignments which made it difficult as a student to really grasp the concepts when so much time was spent just making sure all of the assignments were completed in time. Less time should have been devoted to busy work and more time spent on really learning the applications.

nothing

I liked at the beginning when your advisors where more assessable. Later it seem they accumulated more of a workload with extra classes.

I think it is great as is

I didn't feel support from my adviser at all. My adviser changed 3 times and the last one i had i never heard from the entire last semester. I just envisioned more guidance through my journey and more help with my transition to my bachelor program.

Nothing, keep as is and continue to improve the minds of those who seek it.

Statistic	Value
Total Responses	11

3. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned effective communication skills.	0	0	0	2	8	10

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4. Provide any comments you have on effective communication skills you learned.

Text Response

I was able to improve my skills.

I improved verbal, written, and technological skills. I didn't realize I needed these until the course opened my eyes to it.

I've learned more so how essential communication is and how you really need to be clear and concise on what you're saying. It's almost like you have to talk to people as if you are giving them step-by-step instructions, but have to do so in a way that is respectful and not sound like you are demeaning or degrading him or her.

Instructors should make sure to demand communication with content. Many discussion boards lacked thought on the part of some students. Since I did not see their grades the instructors may be commenting on it back to students.

I learned many better ways to communicate with a person depending on their communication styles

Statistic	Value
Total Responses	5

5. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I am able to apply mathematical concepts.	0	2	1	4	3	10

6. Provide any comments you have on mathematical concepts you learned.

Text Response

I'm good at math but still picked up necessary skills and knowledge of business math.

Math with Business Applications, although a useful course, did not prepare me for Managing For Quality or for Business Budgeting and Finance whatsoever. I struggled insanely with those classes. Or, perhaps it is not the Math with Business Applications course that is at fault, but perhaps the extensiveness or demanding requirements of those two courses. Either way, something needs to be adjusted, whether that is adding an additional math course or currently changing what topics Math with Business Applications covers.

I think the math topics were sufficient.

I thought the class math with business apps is an absolutely ridiculous class that was of no value to me or any other student I talked to. This class needs to be re evaluated or the curriculum needs to be reviewed.

Statistic	Value
Total Responses	4

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7. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I learned how to transfer social and natural science theories into practical applications.	0	0	3	3	4	10

8. Provide any comments you have on transferring social and natural science theories into practical applications.

Text Response

The sociology and psychology class really helped me learn about people which is a big part of being a supervisor.

With society changing at a rapid rate, it's good to get the newest and freshest lessons on it.

Statistic	Value
Total Responses	2

9. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I learned critical thinking skills.	0	0	0	4	6	10

10. Provide any comments you have on critical thinking skills you learned.

Text Response

I used critical thinking in many things I already did but keeping on top of it and using it more often is just a bonus.

Statistic	Value
Total Responses	1

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11. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned to use technology effectively.	0	0	1	4	5	10

12. Provide any comments you have on what you learned about using technology effectively.

Text Response

Learning how to use the latest and greatest is vital. I learned from the school and classmates. I have avoided using Excel for pretty much all of my academic career. However, I now feel comfortable using Word and Excel and am even more proficient in Power Point which will be necessary in the workplace.

Statistic

Total Responses

Value

2

13. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I have learned to value myself and work ethically with others in a diverse population.	0	0	0	2	8	10

14. Provide any comments you have on what you learned about valuing yourself and working ethically with others in a diverse population.

Text Response

I feel as if I have become more accepting of others of differing ages, but I believe this is more so due to working with a variety of ages in the classroom rather than the material discussed. I confess that I used to be somewhat of an ageist, but now I am entirely the opposite, and I am extremely thankful for that.

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Statistic	Value
Total Responses	1

15. As a result of this program:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
I am able to make decisions that incorporate the importance of sustainability.	0	0	3	5	2	10

16. Provide any comments you have on what you learned about incorporating the importance of sustainability in decisions you make.

Text Response

Sustainability was covered randomly in some courses, but I do not feel as if there were ever courses that placed a key emphasis on or made it a core requirement to understand. I do have some idea of how to make sustainable decisions in the workplace, but I do not think I can owe that entirely to this program.

Sustainability was mentioned but not stressed during the classes.

Statistic	Value
Total Responses	2

17. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
manage employees and participate in a team environment.	0	0	0	5	5	10

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18. Provide any comments you have about learning this program outcome.

Text Response

I feel more comfortable setting up teams if the opportunity is provided to me once I get a management position, but still feel uncomfortable about ensuring that those teams remain effective and how to exactly "scold" team members who are not as active as they need to be. (Holding team members accountable as individuals, per se.)

Statistic	Value
Total Responses	1

19. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
apply continuous improvement strategies to the supervision process.	0	0	0	7	3	10

20. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

21. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
manage processes and systems to maximize organizational productivity and quality.	0	0	0	7	3	10

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22. Provide any comments you have about learning this program outcome.

Text Response

Managing For Quality was a very interesting course, but 7 weeks is not enough time to cover all of the material. I highly advise covering quality in other classes even more so in addition to Managing For Quality.

Statistic	Value
Total Responses	1

23. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
apply effective leadership skills.	0	0	0	4	6	10

24. Provide any comments you have about learning this program outcome.

Text Response

I have taken leadership roles in a couple of team projects in various classes that helped me build these skills.

I feel more confident in myself and in my skills since being in this program. I am very pleased with the type of person I have developed into due to this program and for that, I am eternally grateful!

Statistic	Value
Total Responses	2

25. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
ensure legal compliance to all laws regarding employer/employee relationships and safety.	0	1	0	8	1	10

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26. Provide any comments you have about learning this program outcome.

Text Response

I have the resources to help make sure that I am in compliance with laws and know to always be on my toes and to make sure that I am following the policies and procedures within an organization and of course in agreement with federal and state laws.

Statistic	Value
Total Responses	1

27. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
evaluate employee performance.	0	0	0	4	6	10

28. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

29. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
facilitate change in an organization.	0	0	0	5	5	10

30. Provide any comments you have about learning this program outcome.

Text Response

I know how necessary research and planning are in order to help make change possible in an organization and I also know how to assess the risks of making such changes.

Statistic	Value
Total Responses	1

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31. As a result of this program, I learned to:

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses
apply ethical standards to the workplace.	0	0	0	4	6	10

32. Provide any comments you have about learning this program outcome.

Text Response

Statistic	Value
Total Responses	0

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33. CONCLUSION - Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

Text Response

Western Technical College gave me the opportunity to discover skills and motivation in myself that I did not know I ever had. This has been a life changing time for me and I am grateful for the life experiences.

I think this is a useful and effective program. Western should look at condensing this and taking it on the road to businesses for refreshers for those organizations that want a pick-me-up.

I do not feel as if this program was the best choice for me since I am not in a management position. Most organizations want management experience, not necessarily a graduate of a management program without experience. I do not regret being in this program but I am somewhat upset that I am not finding work. I have utilized a variety of web resources, even the Tech Connect website in addition to Jobs Of Wisconsin, Linked In, Monster.Com, and so on. This program does teach you how to be a more resourceful person though and makes you think outside of the box. You are forced to do creative thinking and that's not something that I always got to do in other classrooms. All in all, this program is a great one, but I do believe that it should be noted somewhere that this program is more geared towards individuals who are already in management or management-like positions that want to expand their knowledge/broaden their horizons. I do not plan to seek out a bachelor's degree so I am primarily relying on this degree to help get me to where I want to be.

The supervisory management program is the first for me to actually complete. The staff has been there and was very supportive towards many of my fellow students that were also returning to school at an older age. They made it easy to return and feel comfortable. This program has also really helped with my communication skills at work and also my confidence on how to handle any situation that comes up. I appreciate everything they have done.

I enjoy my experience at WTC. I had a great group of people that inspired me to make it thru the course. My first instructor gave me a very good impression of what to expect

I think Western is a great school however I do wish there were more programs available for those who are already out in the workforce. I work during the day and the other program I wanted to complete requires classes during that time that are not offered in the evening or online.

Statistic	Value
Total Responses	6