

# Spring 2017 Medical Assistant Faculty SLO Survey

## **Q3 - What do you think your students liked best about your program?**

Hands on skills, instructors with real occupational experience, face-to-face courses, and hours classes meet.

## **Q4 - What do you think your students would like to see changed in your program?**

Less administrative skills-courses, longer time at some clinical sites, and the 10 week semester longer.

## **Q5 - How many students will graduate from your program this trimester?**

18

## **Q7 - How many graduates are able to use effective communication skills?**

18

**Q8 - Provide any comments you have on effective communication skills taught in this program.**

It is always a challenge to teach effective communication to all students. Some students just don't adapt well to working in teams and communicating well with teams. Soft skills continue to be an issue for some students.

**Q9 - How many graduates are able to apply mathematical concepts?**

18

**Q10 - Provide any comments you have on the application of mathematical concepts taught in this program.**

**Q11 - How many graduates are able to transfer social and natural science theories into practical applications?**

18

**Q12 - Provide any comments you have on transferring social and natural science theories into practical applications, and how it is taught in this program.**

**Q13 - How many graduates are able to use critical thinking skills?**

18

**Q14 - Provide any comments you have on critical thinking skills taught in this program.**

Critical thinking skills are imperative to functioning in a healthcare setting. We need to continue to do more incorporation of critical thinking skills in the program before students go out to the clinical sites.

**Q15 - How many graduates are able to use technology effectively?**

18

**Q16 - Provide any comments you have on how using technology effectively is taught in this program.**

We are continuing to use online resources like SIM chart.

**Q17 - How many graduates are able to value themselves and work ethically with others in a diverse population?**

18

**Q18 - Provide any comments you have on how valuing one's self and working ethically with others in a diverse population is taught in this program.**

**Q19 - How many graduates are able to make decisions that incorporate the importance of sustainability?**

18

**Q20 - Provide any comments you have on how incorporating the importance of sustainability in the decisions one makes is taught in this program.**

**Q22 - How many graduates are able to perform medical office administrative functions?**

18

**Q23 - Provide any comments you have about teaching this program outcome.**

**Q24 - How many graduates are able to provide patient care in accordance with regulations, policies, laws, and patient rights?**

18

**Q25 - Provide any comments you have about teaching this program outcome.**

**Q26 - How many graduates are able to perform medical laboratory procedures?**

18

**Q27 - Provide any comments you have about teaching this program outcome.**

**Q28 - How many graduates are able to demonstrate professionalism in a healthcare setting?**

18

**Q29 - Provide any comments you have about teaching this program outcome.**

**Q30 - How many graduates are able to demonstrate safety and emergency practices in a healthcare setting?**

18

**Q31 - Provide any comments you have about teaching this program outcome.**

**Q33 - Consider this class of graduating students, what was most challenging for the faculty in your program?**

Some students felt they knew-it-all before going to clinical. It was difficult to instruct these students in safe and best practices and professionalism. However, after the last meeting today the students admitted we were right. Sometimes there are just those personalities mixed in certain cohorts. This group was also very diverse in backgrounds, ages, experiences, and bases of knowledge. Those factors are always challenging for faculty.

**Q34 - Please use this space to share any other feedback, comments, or suggestions about your experience teaching in this program this past trimester.**