

2016 Fall Business Management Student SLO Assessment Survey

Q3 - What did you like about this program?

I enjoyed the teachers and their willingness to help, but they also pushed us when needed.

I liked that our instructors have had excellent business experience before teaching us. I liked how the program was accurate to the shift towards technology.

I liked working in groups and spending time with the class as a whole.

Great instructors!

I liked that the teachers were real world professionals and knew what it takes on the job so they could prepare us well.

I liked working in groups and getting to know my classmates over the course of the two years.

Hands on experience Applying the things we learned to the real world

I loved how helpful the instructors were. They all had outside business experience before teaching it, which is vital to me.

I liked how it made sure what I wanted to do. It helped me learn more about myself and find motivation. I also learned how to make my professional profile better.

I liked the well rounding of classes that I took which I feel has prepared me well. I like that fact that this program requires you to get out of your comfort zone and do things you normally wouldn't. The curriculum was well thought out and challenged us to get better everyday we showed up.

I enjoyed the relationships I was able to develop with my peers and my instructors. It made my two years very beneficial in more ways than not. Additionally, I liked most aspects and discussions in each class. They were always relevant, educational, and enjoyable.

Learned a lot about business and managing people.

I liked how we learned a little bit about all aspects of business. We got to take classes to learn about marketing, human resources, and more. It let me see what parts of business I liked and which parts I did not.

I liked the balance this program gave me between work and school and I gained a lot of knowledge that will help me progress as a business management professional.

I liked the course material and unique service learning project experience and got to do things I have never done before.

I really enjoyed the instructors. They were all very personable and I felt like they truly wanted me to be successful. I also enjoyed all of the hands-on activities. These include the online simulations and in-class activities. It made me remember the information more and made class enjoyable.

I really enjoyed all of this program. It was very interesting and I feel like it will help me thrive as a member of management.

The courses and how they pulled together.

I liked learning more about business. I feel like this program gave a good overview of all business aspects.

I liked that it got me prepared for the future

It was very informative and prepared me for the real business world.

I liked the core classes that were included in the program. I believe that each course applied a lot of real life scenarios and situations, which will help students well after they're done with the program. Also, the coursework in most classes was relatively simple and easy to attain knowledge on, but with enough challenge that it kept coursework interesting. I enjoyed how hands on the teachers were, and that they actually know their students and are willing to collaborate with each individual to ensure success in the program.

I liked how every teacher was hands on. This gave me a new style of learning and definitely developed my skills greatly over the time I've been at Western.

There was a lot of useful information that I will take with me to my future jobs.

I thought a majority of the program was very hands on learning. In ways it was very beneficial learning from instructors who have the experience in the courses they are teaching. I liked that a majority of the courses were either offered in person or online, which was quite flexible. I thought all the concepts and competencies that were focused on in the program are beneficial and relevant to field of business and I am sure they will come in use when I look for an entry level job.

I liked that this program even though was online was still had hands on projects.

The thing that i enjoyed most about the program was being able to work around my own schedule to get everything done that I needed. I was really hesitant about taking all online classes at first, but all the instructors were very helpful and did a great job. Personally I owe this program to obtaining a new job in a brand new career path. It helped prepare me for the interviewing and built the confidence and knowledge I need to be successful.

I liked the simulations.

I liked the simulations. They allowed the chance to see how making certain decisions affected a business. I also liked my instructor Xxxxx's availability to help out in the Business Management online program. He made himself available in many different ways and was flexible to meet by any method chosen by the student including video conferencing.

This program is a great overall learning experience. I have learned more about myself in this program than I ever thought I would have. There are many courses that I enjoyed such as entrepreneurship, business management capstone and e-commerce. I really enjoyed the context of these classes, they pushed me out of my comfort zone while also learning about things I enjoy and am good at. I really want to express two instructors that have really made a difference in my life Xxxx and Xxxx. Both have given me great challenges to overcome and plenty of "breaks" when needed and for that I thank them.

I liked that the program referred to more real life situations. Each core class had objectives and concepts we would go over and these were all identified in the syllabus as well as throughout. We had many simulations in each of our classes as well. Sometimes I didn't feel like these were really real life, but there was a lot that did relate and that was very helpful. It made the program more hands on. We had many opportunities to work in group projects as well as work on our own.

That I was able to continue my learning through a big move that I had. I was able to take classes both in person and online. That it was interactive and had real-life applications.

I enjoyed the interactive simulations, activities, and real-world applications of the information we were learning. This helped me to absorb the information and see how it is put to use instead of just being told what to do but not experiencing it for myself. I feel that these experiences have set me up for a less challenging transition into the workforce after graduation.

The instructors were all very helpful and always seemed to make time to help out if I needed it. Some of the classes were very beneficial.

This program introduced me to the business world. I am on my way to being a business owner and I will be able to take the knowledge i have learned in this program and apply it to my future.

Interesting courses, broad range of topics, I feel very knowledgeable upon completing the program.

I really enjoyed all of the teachers in my program. They all had a great deal of experience in the field and I learned a great deal from them. I also enjoyed the fact that most of the classes were online which allowed me to continue to work full time.

I really enjoyed the services that were provided within the capstone course. The opportunity to evolve as a business individual and improve your current skills was my favorite part of this semester. The group work was outstanding and the topics that were covered were very influential and crucial to my overall understanding of the business management program here at tc.

Q4 - What would you change about this program?

Nothing

I would like to have more organization, and a black and white schedule that means what it says and says what it means. Many class periods said we did not have class, but in fact had to be there. We all showed up every time, but it was very confusing and caused undue stress.

Not all students can change their schedule on a weeks notice. Multiple weeks we had events to attend that weren't brought to our attention only a week in advance. For students who have jobs, other classes, and obligations cannot change their schedule on a weeks notice. This should not hurt a students grade because of the professor changing the class time.

Nothing at the time. I enjoyed all the instructors as they made the program very fun and relatable.

I would change some of the curriculum so that all of the classes require the same amount of work if they are worth the same amount of credits.

I would change the Capstone and Professional development classes for this course. Almost all of our points or grade was derived from events outside of class time or creating binders from made up data. First of all, most students have a set schedule prior to the start of the semester and events that are NOT during class time should not hurt our grades. This was extremely frustrating for those of us who had work and other obligations and lost points because of it. Secondly, our business plan and simulation portfolio accounted for 2/3 of our grade and it was all based on how well we create fictional information. Backing made up numbers with research is not only very hard to do, but very easy for the teacher to dock you points if they think the numbers are fake (Which they always are). Our group received failing grades such as 3/15 or 5/15 on most sections of the business plan even though we completed the assignment to the best of our knowledge and skills. This was unfair teaching, and very poor leadership from the head of the Business Management program.

Busy work

I would have liked a budgeting class.

I would change the final class the capstone because it seems to be geared toward creating your own business and not towards the management aspect. Otherwise I like everything else about the class.

Making sure people don't take too many core classes in one semester so they do not feel overloaded.

One thing I would change is to offer more times for the Business Management Capstone and Professional Profile Development classes as there are only one time offering, but two different instructors.

I would change some of the ways that the classes were taught. Some were taught better than others.

I would offer more online classes especially the general classes.

Something I would change about the course is maybe changing the simulation to a real world scenario where you can make decisions.

Something I would change about this program is offering Capstone and Professional Profile at different times. I was only able to take them on Wednesday and it was very inconvenient for me.

The amount of discussion boards. They often felt forced and unnecessary.

more online offerings

I would change the way that some of the classes were taught. I feel as though we taught ourselves in a few of the classes.

nothing

Nothing.

One thing that I would change is the order the classes go in. Some classes are required to be taken before others, which makes sense, but I feel as if students could be more successful with related courses paired together in a given semester.

Honestly, nothing really because everything was straight forward and had great instructors to get me through each class.

There would be no Xxxx (sp) as a teacher. She would take over a week to reply to my emails. I went to Xxxx with this and he talked to her. She then replied to my email instantly, however she also posted an announcement after saying she would be slow to respond for the next several weeks. How helpful... not. Xxxx never ended up doing anything more about it which I was not happy with either. I got an A in the course but that was not my concern. She made homework that much more stressful by not answering any of my questions. Absolute disappointment.

I felt that the instructors could have worked more with the students, particularly in online courses. Two of the most important classes needed in the program were only offered online in the fall semester. These courses were Business Management Capstone and Professional Profile Development. These courses are challenging in general, but to have them only online meaning all outside work with other students located in various places made it even more difficult. If the program is going to offer students the option of graduating and completing the program in the Fall semester, then offer more options for the most important courses such as blended or in person as well. Just offering the online versions was not fair to the student.

I wouldn't change anything about this program.

There is not really anything that I would want to change about the program. The curriculum felt appropriate and the information gathered seems to be very useful. One thing that did bother me was the purchasing of books that I felt to be unnecessary. Multiple courses had required books that were barely referenced if even used at all.

I did not like doing group projects in an online setting - it made collaboration very time consuming and difficult.

I think that more classes should make the discussion board a resource to ask other students and instructors questions in a place where others can see it. I am sure that many students would have the same questions so this would be a useful resource.

I really enjoyed this program however my second year I went from traditional courses face to face to all online and for me that was a really difficult transition. The recent courses this past fall have been really difficult due to my move to California. Being all online has really taken away some of the learning experiences for me and I would have rather preferred to work in groups face to face. The communication would be better. But for the majority of the time it has worked out well for me and I have learn a lot throughout the year and a half in this program.

One thing I would change about this program is not having multiple assignments in one week to cover the same concept. Some classes were really good about this, while others we had 3-4 assignments on the same competency. I didn't feel that was necessary. If a student didn't perform an assignment to the level expected they should get another opportunity to correct it to meet that competency.

There were times were the amount of course work was over-bearing, especially this final semester. There is probably not much that can be done, but is something to possibly keep in mind.

At the beginning of this program when I was taking classes on campus, it felt that the classes were a lot of information to take in all at once and having 5-6 classes a semester. Since the trimester switch I do understand that some classes were shifted around, dropped, added, or changed. I had talked with a teammate who was still taking 4-5 classes this semester. This final semester was a very stressful and took a lot of focus and I only took the two final core classes (Personal Profile Development & Business Capstone). This probably cannot be changed much, but is something that I know quite a few people struggled with.

Some of the classes were the same thing over and over again. We would take one class, go to the next class the next semester and do it all again. The curriculum should not have the same stuff, this annoyed me. And, some of the classes were way to easy and made me feel like I was in middle school.

I found that there were many online simulation programs I had to do throughout this program and I feel they were repetitive and too leading. I would recommend replacing many of the online simulations with something that will make students think more critically and creatively.

Some topics get repetitive, paying for the simulations in addition to tuition and books, I personally do not agree with the "every assignment must be completed to pass" rule.

I honestly not sure that I would change very much about this program. I think the accounting class was the most difficult but I did take it online and thus it was more difficult.

There were no specific things that I would change about this program. I appreciated the online format and the availability for independence. Without those factors this program would have been very difficult to complete for individuals that are unable to be on campus a consistent amount of time.

Q6 - As a result of this program: I have learned effective communication skills.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	2.70%	1
4	Agree	37.84%	14
5	Strongly Agree	59.46%	22
	Total	100%	37

Q7 - Provide any comments you have on effective communication skills you learned.

I have written enough papers throughout my many classes that I now know how to effectively write to peers as well as professionals that I will have to write to in my future.

We had a lot of exercises where collaboration and communication were vital.

Professional profile was a great course to end with as it taught professional skills and communications.

I was shy. This program forced me to open up and become more social.

I dealt with various tough assignments where group communication was vital.

I have learned how to communicate better with employees and work well with in teams.

Public speaking and communicating in a group.

I have become more confident with communication.

I learned a lot about effective communication and how important it is to be a good communicator. All of the skills that I learned can be used in any job that I might have right now and in the future.

I found some of the classes to be very repetitive when it came to learning SOFT skills and effective communication skills

My technical reporting and Capstone courses really helped me. Writing a whole business plan really helped improve my communication skills. Also, presenting in a professional manner helped me stop saying "um" and other words while presenting. I feel much more confident now.

I am more confident in my speaking skills.

I learned about both verbal and nonverbal communication. Eye contact and body language are so important when communicating and send important messages about a person.

Just being a little more comfortable with presenting in front of peers and networking with employers.

I struggle with communication. I do not feel that my courses improved my ability.

I have learned throughout the program to constantly email and communicate with students, professionals, and instructors. I learned the importance of communication throughout my courses and have come to the realization that communicating well and effectively benefits not only the classroom but also the workplace. It makes tasks run smoother and reduces stress.

It helped my build the confidence and knowledge on how to be a professional speaker and great active listener.

Working in groups helped my communication skills.

Many required courses required group assignments. At first it was a challenge in online classes but we learned how to timely and effectively communicate using technology.

Communication has always been something that I was never the best at but with these classes they have pushed me out of my comfort zone and really showed me how important communication is.

We learned how to communicate effectively through many different forms. This included face-to-face as well as through e-mail. I thought it was very beneficial as communication is key in every job.

I have felt a difference in the way that I communicate with other around me, especially in professional situations. I give a big thank you to this program for clearly explaining what to say and why, as well as practice it repeatedly.

I think this program really stressed the importance of effective communication.

The mock interviews that were conducted along with the group work that was assigned helped me to better perfect my communication skills within a team setting and on an individual basis.

Q8 - As a result of this program: I am able to apply mathematical concepts.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	5.41%	2
4	Agree	64.86%	24
5	Strongly Agree	29.73%	11
	Total	100%	37

Q9 - Provide any comments you have on mathematical concepts you learned.

I have always been quite good at math, the classes I had to take in this program were really a review.

I will definitely be tapping into my notes on excel, business math, accounting, and financial analysis.

Most math concepts were learned in generals, although finance did contribute to a better understanding of business finance.

Accounting made me cry. But it taught me a lot.

I have learned a lot more in accounting and has helped me much how to balance and also know how to apply concepts to real life situations.

Accounting, Financial Analysis, Business Math, etc. were all beneficial to my learning.

The math with business apps class taught me a lot about doing math that relates to business. I was also able to learn the basics of accounting and how to perform financial analysis problems.

I took this class online and I must say it was very difficult. I would try to make sure students understand the difficulty of this math class before deciding to take it online or in a classroom environment.

Although I did not gain much knowledge from Math With Business Applications, I think accounting was much more helpful. I took away a lot of concepts I can use in every day life.

I am confident in using my math skills learned in the workplace.

From Math with Business apps, to Accounting, to Financial Analysis, I learned a lot on the basis of each course.

If there was an option that was in between, I would have chose that because my mathematical skills aren't too great.

I thought the mathematical concepts and courses offered int he program were very beneficial. They are used in everyday businesses and are essential to know in order to get a business type job. I thought some of the courses

were difficult, but important. I hope that Western would offer more math courses in the program to expand on the mathematical concepts and ensure that their students know the basics of accounting and business math.

Accounting and Business Math taught me many different useful equations in helping with my current career.

I learned how to use decimals and fractions and I apply that in my current job. I also used mathematical functions on Excel.

I have learned basic mathematics that I am finding useful in my current job. For example, I have learned how to work with percentages and decimals, standard deviation, financial forecasting, using Excel for math and formulas, etc.

I am not going to lie, accounting and financial analysis were the two most difficult classes for me but they have taught me so much about business and most importantly these classes have taught me that there are no short cuts. It's long and hard but putting in the work is very rewarding.

I thought our Math with Business Apps class was a great math class to relate to the business world. We went over different concepts that directly related with things we would encounter in the real world.

Math has always been a strong suit of mine, but this program helped me to realize that accounting isn't as scary as I previously thought. It is just a system of patterns with find and plug information.

I think the mathematical concepts were the most difficult part of this program. More examples and how to do certain problems would have helped me to understand this better.

The financial documents that were required were essential to the overall success of this course. While these documents were very time consuming and challenging they were very beneficial to me as a business student and helped to connect previous courses to this one.

Q10 - As a result of this program: I learned how to transfer social and natural science theories into practical applications.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	8.11%	3
3	Neither Agree nor Disagree	13.51%	5
4	Agree	51.35%	19
5	Strongly Agree	27.03%	10
	Total	100%	37

Q11 - Provide any comments you have on transferring social and natural science theories into practical applications.

We need to incorporate business into the community to promote a positive image and give back to those who support us.

I can apply different social experiments to learn what is trending and what to appeal people.

We always learned and discussed relevant, recent topics that will undoubtedly be beneficial to me in my future career endeavors.

I do not feel I learned much about science theories in this program.

I felt we learned various ways to deal with different social situations.

I don't feel as though I learned about social or natural science theories.

This was something that wasn't with my program.

I only took psychology and sociology at Western since I was a transfer student. I felt that Western did a good job of highlighting the key topics and concepts and making them applicable to everyday or real world situations. I thought the instructors made the classes interesting. I was also pleased that Western offered these classes in person, blended, or online and offered them in the summer. It was very convenient for me.

Psychology and business ethics are great classes that offer unlimited amount of useful knowledge and tactics on understanding not only people but cultures and ethics as well. All great tools to have in the world of business.

Throughout the courses there have been many simulations to really help me understand real life situations.

Q12 - As a result of this program: I learned critical thinking skills.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	44.44%	16
5	Strongly Agree	55.56%	20
	Total	100%	36

Q13 - Provide any comments you have on critical thinking skills you learned.

In many of my classes, the teacher gave us a small amount of instructions and we were to finish the assignment. I had to use a lot of critical thinking and problem solving.

Instructors provided out of the box concepts and made learning topics relatable. This increased my critical thinking skills to venture outside of the box and come up with untraditional solutions that I would never have thought of.

Capstone and professional profile development had no class time for at least 4 weeks of the semester, even though we received poor grades due to uncertainty, it certainly did generate critical thinking as to why we received less than half the points for assignments we did to the best of our knowledge when no instructor was present.

I still have to think things through quite a bit.

I have learned how to solve problems fast and critical think through situations.

I developed these skills and was able to use them often, constantly enhancing my abilities.

Some teachers made me think critically in class, which really helped me think about topics in different ways.

This program in its entirety took a lot of critical thinking skills.

Shannon had us do a lot of critical thinking. It was great!

Each course offered ways to promote critical thinking.

I believe that the general coursework in each class involved critical thinking at some point and that really polished my critical thinking skills.

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I thought some of the courses at Western were very challenging and certainly made me put time and effort into the coursework. I especially thought the Capstone Class and Professional Profile Development were challenging and required critical thinking skills. I also thought the team building and problem solving course required much critical thinking as well. We were required to think outside the box and work with business professionals.

Many reports called for the use of our critical thinking and problem solving skills.

The simulations helped me learn to think critically.

College is all about critical thinking but being in this program really pushed me to give it my all. I can sit here and explain all the times where I was to put all my critical thinking skills into play but its too much. School isn't a breeze for me, but I really pushed my self.

We practiced critical thinking skills in several of our classes. We had to complete a lot of case studies which I feel covered this concept really well.

Q14 - As a result of this program: I have learned to use technology effectively.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	2.70%	1
4	Agree	37.84%	14
5	Strongly Agree	59.46%	22
	Total	100%	37

Q15 - Provide any comments you have on what you learned about using technology effectively.

I was not confident with workbooks on excel, but I feel confident in my ability to work effectively in the future.

I've learned about many other networking technology services out there and how to market effectively via social mediums.

Already knew how pretty well. This allowed me to improve on my skills.

I can use the computer well and the applications. I can use word and powerpoint and excel very easily.

Software Apps was a great class. I enjoyed learning more about Excel and enhancing other skills throughout the program.

Software apps has taught me how to use the basics of technology that I can use in the workplace.

I think that I have better knowledge on Microsoft programs now.

I feel confident in my knowledge with various technological programs.

The Software Applications course played a huge role in my learning of technology. I learned a lot more about excel especially, which is going to be beneficial to me in my future job.

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Xxxx did a great job teaching the software applications course I took. I learned more in that course than any other course and all of the information is extremely useful as well.

I was very satisfied with Western and their concepts and competencies regarding technology. Technology is so important to know when looking for a job. I thought Western did a great job addressing the most common types of software and applications to teach the student and make them more knowledgeable about technology. I never felt comfortable with Microsoft Excel. I thought it was great that it was covered in Software Applications and used in a majority of the assignments in Capstone and Financial Analysis, Intro to HR, Principles of Management, and Operations of Management. It helped me become more comfortable with Excel.

I have never been better at using Microsoft Office and the many tools they provide.

I learned a lot about Excel in the Software with Business apps class.

There wasn't a day where I haven't used my computer. Everyday it was either word or excel but it really has taught me so much about both as well as other applications.

Everything was done through Blackboard for all of my classes. We also had many simulations that were done through the computer as well as different projects.

Q16 - As a result of this program: I have learned to value myself and work ethically with others in a diverse population.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	2.78%	1
4	Agree	38.89%	14
5	Strongly Agree	58.33%	21
	Total	100%	36

Q17 - Provide any comments you have on what you learned about valuing yourself and working ethically with others in a diverse population.

We certainly had many simulations that helped us deal with adversity and diversity.

While group projects can suck, it's a part of life.

I know to value everyone and make sure I included everyone and not to discriminate.

Group work was a major part of the program, and I am now very confident in doing so.

It is important for me to value myself and make ethical decisions. We learned a lot about ethics in a bunch of the classes that I took. It was good to be knowledgeable on what decisions are ethical and what decisions might not be so ethical.

My teachers always made me feel like I was valuable and that I will succeed in life.

We were put in many different situations to work with different personalities.

Service Learning Project, Simulations, and Business Plan.

I enjoyed how diverse Western was and all the different types of people I was able to work with. It was great getting to know my classmates and I felt that Western was very welcoming and accepting of all students. I have certainly learned to value myself for working hard and accomplishing my goal of graduating. I was able to do it 1.5 years.

Multiple group projects both online and in the class room allowed me to have a much better understanding and appreciation for the diversity of the world.

The thing with Western Technical College that I really appreciate is how much group work is encouraged. Throughout my time in this program I have done many group projects from small class period ones to ones that take the full 15 weeks to complete and I have worked with many different students.

I worked with several different people in group projects through the program. I learned how to work with different types of people and how to value myself.

I understand that working in groups is an important thing to learn but I believe there were too many group projects. I am an independent person and I do not like relying on other people. I would prefer to take on more of a work load and do things myself, this way I am learning more and taking more responsibilities making me more reliable, intelligent, and independent.

This program stressed the importance of ethics in the workplace.

Q18 - As a result of this program: I am able to make decisions that incorporate the importance of sustainability.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	5.41%	2
4	Agree	48.65%	18
5	Strongly Agree	45.95%	17
	Total	100%	37

Q19 - Provide any comments you have on what you learned about incorporating the importance of sustainability in decisions you make.

We need to take responsibility for our impact on the environment.

I know I need to make sure to apply sustainability to situations.

We learned a lot throughout the program on sustainability.

I think many of my classes covered this topic.

I feel each course focused on sustainability in our communities and workplace.

I recall learning about sustainability in Operations Management, and doing a small presentation on the subject. I had little knowledge on sustainability before the course, but feel that I am well educated on it now.

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I thought many of the courses covered the concepts and competencies of sustainability and businesses being socially responsible. I think this is very relevant and important for students to learn about in business. It's becoming a bigger issue everyday and I think it was great how instructors emphasized this importance.

Its very important to ensure the community ensures a long lasting sustainable economy while also focusing on the social impact on the actions of businesses.

Q21 - As a result of this program, I learned to: plan the operations of a business across functional areas.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	2.78%	1
3	Neither Agree nor Disagree	0.00%	0
4	Agree	44.44%	16
5	Strongly Agree	52.78%	19
	Total	100%	36

Q22 - Provide any comments you have about learning this program outcome.

I understand the concepts of what goes in a business plan and operating your own business. The simulation provided were as relatable as they could be in a virtual setting.

I loved operations management with Jennifer, she really knows how to get a class involved in the work and makes it fun throughout the semester.

I have learned each aspect of different areas of the business.

Operations Management was very educational.

Business capstone helped me greatly with this.

Operational Management course has helped me out more than I anticipated.

The Operations Management and also Entrepreneurship Business Canvas courses helped with this outcome.

Operations Management, Business Management Capstone, and Professional Profile Development.

I did not realize how much went into a business and managing/operating a business until taking classes at Western. The program did an excellent job of informing the students of all the topics and tasks involved when running a business. I certainly feel more prepared after graduating and entering the workforce and feel more knowledgeable and comfortable when looking at all aspects of a business.

I had a hard time retaining some information that would have allowed me to do this. I think that things should be revisited more throughout the curriculum, and not just at the end.

Although I have another semester I am prepared to continue to learn even outside of the school's atmosphere. I don't plan to stop learning and I will take the advice from others around me.

We hit on different parts of the operations of a business, which most of them make sense, but I still find some of these operations to be confusing.

This program really prepared me for the operations of a business through the simulation games.

Q23 - As a result of this program, I learned to: organize resources to achieve the goals of an organization.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	38.89%	14
5	Strongly Agree	61.11%	22
	Total	100%	36

Q24 - Provide any comments you have about learning this program outcome.

I have learned how to make sure everyone is on track to achieve the company's organization.

This was covered numerous times throughout the program.

I had to use resources and research in almost every class I had.

We worked on utilizing resources for a common goal within a group.

There were many courses that contributed to this, and I feel comfortable obtaining resources to achieve the goals of an organization after the program.

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I thought Western did a good job of emphasizing the importance of organizing resources to achieve business goals and what skills or steps are needed in order to organize these resources.

Another great thing about Western Technical College is that I now have many great referrals and resources to help me with my future! I not only have people references but I also have business plans and other work to help as resources.

We had to provide many goals throughout the program and establish how we would get to these goals. This will help in my future career.

Q25 - As a result of this program, I learned to: control business processes.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	8.33%	3
3	Neither Agree nor Disagree	0.00%	0
4	Agree	47.22%	17
5	Strongly Agree	44.44%	16
	Total	100%	36

Q26 - Provide any comments you have about learning this program outcome.

I have learned to be able to be in control and control the business.

This was one of my favorite parts of the program.

I learned when it is important to take charge and be a leader. This can be useful at work during times where I might have to step up my game.

I learned about this, but do not feel confident.

We learned to focus on specific processes.

-

The program did an excellent job of teaching students how to control business processes as well as the importance and outcomes of controlling a business well. I believe Principles of Management, Management Capstone, Intro to HR, and Accounting Principles emphasized this well.

Many classes have taught me how to control a business and everything that goes into starting a business from the business plans created. The one that I learned from the most is business management capstone where we were to start a clothing company and create a business plan. This takes a great deal of time and there is so much put into it but very much worth it in the end. I have Western to thank.

Q27 - As a result of this program, I learned to: direct individuals and/or processes to meet organizational goals.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	47.22%	17
5	Strongly Agree	52.78%	19
	Total	100%	36

Q28 - Provide any comments you have about learning this program outcome.

I am able to tell people what they need to do and make sure everything is done.

I have learned to delegate and assist others to meet goals.

We learned a lot about process flows.

This was used in operational management.

-

The program at Western did an excellent job of teaching students the most up to date and current methods and strategies used in businesses to help direct individuals/processes to meet business goals and objectives.

Throughout Western we have participated in many group projects and this taught me so much about directing individuals and how to stay organized. Directing individuals has never come easy for me because I am better when someone tells me what to do but western has pushed me to be a leader and I am better for it. It's important to be a strong leader because that means organizational skills are intact.

Q29 - As a result of this program, I learned to: apply principles of corporate responsibility.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	41.67%	15
5	Strongly Agree	58.33%	21
	Total	100%	36

Q30 - Provide any comments you have about learning this program outcome.

I know to be responsible and keep up with ethics.

This was discussed many times in many classes.

We talked about this in several classes.

-

A majority of my classes brought up the topic and concepts regarding social and corporate responsibility. I thought this was very beneficial because it is a more current issue that businesses are focusing on more so. It is helpful because when I am looking for a job I hope to find a job that shares the same values as I do and I hope to find a job that promotes and focuses on social and corporate responsibility.

Being in college and completing your classes is all about responsibility, working with other students and being in classes is just an added bonus.

Certainly this program stressed the importance of how a business has a corporate responsibility to the community.

Q31 - CONCLUSION Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

This is a wonderful program!

Great core instructors. Xxxxx, Xxxx, Xxxx, and many other instructors at Western made the experience very enjoyable and memorable. I learned a lot from them and their teaching methods definitely helped to make the experience that much better than other colleges. I strongly believe that it's not always about the topic that instructors are teaching but also how they teach it and relate to their students. These instructors did an amazing job and explaining details on all subjects in a form that made them interesting and effective for students to see themselves in after school. I have attended other colleges and these instructors are what makes Western stand out from the crowd. They fully contributed to my success in the program!

The business capstone and professional profile development classes were really a stressful mess this semester. I know I speak for others when I say there was lack of guidance and unfair teaching and grading practices. By the end of the semester it became very clear to my group and other groups as well, your grade relies very much on how well Xxxx likes you and your group. When you don't have class for a third of the semester and you only have announcements in blackboard to go off of it is not only confusing, but extremely frustrating to receive poor grades when you don't understand what is wanted. (Especially when you have such a particular professor)

This has been a very fast-moving two years with the trimester system. I can't believe how quickly I got in and out.

Overall it was great!

My time at Western and in the Business Management Program has been a wonderful experience. I am sad to leave, but I am so excited to start a career with the new knowledge, skills, and abilities this college and this program have provided me with.

I really enjoyed this program and I am glad that I chose business!! I would recommend it to anyone who wants to further their knowledge in business and possibly want to own/manage their own business.

I enjoyed the unique experience Western offered compared to other schools as I have been to Madison area college and believe the teachers and atmosphere offered here are much much better!

I really enjoyed this program. The instructors are great and the classes taught me concepts I can use in every-day life.

I truly believe this is a great program and I learned far more than I imagined I would.

I feel this was a great program. I am a working adult and found it hard to coordinate on campus courses with my schedule. I was in the understanding that this program was offered online. I was forced to sacrifice a loss of income to make this semester work.

I really enjoyed my experience here at Western and can use what I learned in the future

I think WTC is a great place to get an education, however I did not like that in some of my classes I ended up with teammates that did not do any work and basically rode other teammates coattails.

The instructors of the core classes were very consistent and it was clear they truly cared about their students. I really enjoyed my experience at Western, and throughout the course of the Business Management program. I feel that I accomplished personal goals because of this program, and learned a lot about myself.

My experience at Western has been amazing. My first year wasn't too bad, but this second year I really had to buckle down and stay on top of tasks more. Nothing wrong with that, but it just was frustrating at times.

I thought the program overall was good and has made me ready to enter the workforce after graduating. I am however continuing for my Bachelor's Degree at Viterbo University. The only complaints I have regarding the program would be making sure to offer the most important courses (Business Management Capstone and Professional Profile Development) in forms other than online for BOTH fall and spring terms. I really do think both courses need to involve some face to face interaction since both involve working on large group projects. I am aware this is the first term they have offered the courses online. I recommend from now on they only recommend the course in blended, in class forms.

I have not yet completed my degree, I had to take some courses out of order. I have about 5 more to go.

School has not always been easy for me but Western Technical College has been the greatest experience for me. I have learned and grew so much and am continuing to learn more every day. I am prepared to graduate and walk out of Western into the real world knowing I will succeed! I am proud to take my knowledge to lead others and I am proud to be a cavalier! Thank you for everything. The business management program is truly a great program for anyone thinking about business.

Overall, I enjoyed completing my degree through Western Technical College. We definitely got a lot for our money. Most of the teachers were very knowledgeable in what they were teaching which made classes a lot easier. They tended to be very helpful when you asked for help.

Thank you for the great experience! I am looking forward to using the knowledge I learned at Western to reach all of my goals.

Overall I have enjoyed my time at Western and was blown away at the seamless transition I was able to make to going fully online to finish out the program, because I moved halfway across the country. It has been a pleasure being a student and I cannot wait to see what I can do with this degree under my belt.

I feel that a lot of important business concepts were taught, but not the very important ones. I can say that I did not think that I have been taught 100% how to be a manager. The simulations were for business owners, not managers. I thought the simulations were not that effective in teaching me how to manage a business. Otherwise, I liked my teachers and this school.

Great college! I recommend it to everyone!

I loved the simulation games. Group work is challenging with online classes, less group work. I enjoyed all of the professors in this program. The last two classes were challenging but I feel like it helped to bring everything that I have learned at WWTC together. I would recommend this school to anyone, and really enjoyed my experience here at WWTC.

Overall, I really enjoyed this program and felt that it gave me the necessary skills that were needed to continue on with my education and carry on within the business world. The instructor encouraged communication and helped to thoroughly explain assignments while maintaining a level and independence that was required to complete the assignments.