



Student Learning Outcome Assessment

Accounting
Spring 2018

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Q3 - What did you like about this program?

I liked that this program offered both day and night courses so people that are already in the professional work force have the opportunity to go to class when the work day is over and not have to worry about missing any work for school. I also like that there is more than one professor able to teach the majority of the courses. That way, if a student prefers one professor over another, they have the opportunity to take the professor they prefer over the other, making for a more enjoyable experience.

Hands on experience

The amount of knowledge I've gained by manually doing accounting with paper and pen.

I found the program very well run and truly learned a lot though taking the accounting courses in the after hours accounting program. I had XXXX XXXX as my instructor for all of my accounting classes and he/she was very knowledgeable on all of the material, never failed to respond to an email question, even on weekends, and not only taught the material well, but made it enjoyable to be in class.

How hands on it can be.

I really enjoyed the hands on approach this project and class brought forth. Creating a business and completing the process from start to finish gave me a boost to my confidence. I realized how much information I have absorbed throughout the program.

I liked the fact that we had hands-on experience. I enjoyed the projects that we had to use everything we had learned so far. The instructors were always willing to help with questions.

The instructors were all top-notch accountants, as well as very nice. It felt like family from the first semester. The classes built on each other, culminating in a project that included all aspects of the education.

I like that the program is hands on and includes projects. I got a better understanding of the accounting concepts by doing the projects.

I really like the hands on aspect of the program. Being able to work through everything that we go through and work with is helpful. I also enjoyed having the Case Analysis class. My writing and grammar was not the best but going through that class was helpful and improved my skills in those areas.

How hands on it can be.

I loved the instructors for this program the most. They made a lot of the material fun to learn. I also feel that I am prepared for life after graduation.

I enjoyed doing the accounting process from the very beginning to the very end.

I loved this program. I was very happy with the variation on class availability. While I was mainly a night student, if I was able to take a class during the day, there was always a section.

I can do it while working a full-time job

I had the opportunity to work with some great instructors. The program's evening program fit well with my schedule as a working adult.

I liked that it gave a hands on experience to using the cost accounting principles we used in class. It challenged you to use your skills in a real life scenario.

I liked how I was able to stay on task. My experience getting this degree felt very focused. That was very different from when I tried to go after my bachelor's degree. Maybe it's just I have fewer distractions now that I'm older with older kids.

What I liked most about this program is how classes built off one another. It is nice to see how everything comes together completely in the end of the program and how everything ties together.

The accounting classes were challenging and each pertained to another.

I liked that our core classes had the same instructor. It is nice to have the same teachers all the way through.

The instructors were very knowledgeable and had real-world experience. CAP allowed me to put everything I learned to use.

I felt that most the teachers did an excellent job on explaining the material very well and took the time to make sure all students were up to speed before moving forward.

I liked putting together all of the items that I learned in the 2 year project.

I feel like the accounting program is very well rounded in the course selections taught. I like that all instructors bring a different background to their teaching.

This program was all around good. The amount of homework wasn't overloading, but was enough to ensure we learned what was needed. The projects in every class always made it interesting and was a good way to test our knowledge. It was good to see what we were excelling in and what needed more work.

Learning all aspects of the accounting system.

Flexibility of night classes. Generally, great instructors.

It was very educational to see how everything works putting it together.

I liked the freedom to work at our own pace.

Q4 - What would you change about this program?

I would change the general courses required for the program. I am an accounting student, so I feel that I should not have to take psychology. Psychology students don't have to take an accounting class, so I feel I should not have to take a psychology class.

Nothing

I wouldn't change a thing.

As a older student (53), I found some of the courses a little elementary for the program. Orientation, Software with Business Apps, and Professional Development come to mind, but I can see where they are valuable for someone fresh out of high school or with little computer experience. I don't know how it could be separated, but in the after hours program made up mostly of adult students, do these need to be required?

The course load. Some semesters would have a lot of credits, which can be overwhelming. There is also a lot of homework that can become overwhelming as well.

I would only change the options for students to manufacture a product. As a fictitious business, the students should be able to manufacture anything including food and other perishable items.

I do not think there would be much to change. The only thing would if someone comes in with experience, there would be an option to test out of some classes.

I would like to see further focus on computerized accounting.

I wouldn't change anything.

How much the credit load could be and how much homework was given. Way too much.

I would have a few less electives, such as technical reporting and sociology.

There isn't much I think needs changing. I think either way it is a rush to get things done and completed.

The thing I would change about this program would be some of the "introductory" courses. Being a non-traditional student, I found the Orientation to Accounting and Professional Development courses to be unnecessary. I can only imagine the number of students enrolling in this program, and it would be difficult to assess who needs/does not need to take these classes. But, I feel this is something that can be addressed when the student is meeting with his/her advisor to create an academic plan.

More class experience with software- not just quickbooks and excel

I would have preferred more accounting curriculum and less general education courses.

I would suggest having instructors that actually know how to teach cost accounting. The instructor we had for this class was new to cost accounting and was not able to answer questions or explain processes. I did not feel I learned as much as I should have in the cost accounting course prior to this CAP project.

i would not have the final project be a group experience. it was not a good experience.

I think that the structure of how classes are listed as a suggestion under our programs should be re-evaluated. I think when meeting with our instructors to schedule classes they should look closer at how classes will affect one another.

Only offering 2nd year classes during the evening hours. This was a challenge and hindered my learning. Considering additional credits required and require additional classes.

Cost accounting was very confusing, but it was our instructors first time teaching it. I am sure it will get better.

Separate the Word and Excel classes into separate classes. I feel more information could be covered.

I felt that some classes that were required should of been online and some classes that were online should have been classroom classes.

Our cost accounting teacher did not really know her material at all. I would be appreciated if he/she brushed up on that in order to teach the program to future students.

There were multiple big projects that really helped to tie everything together. They were beneficial but they could be the determination between passing or failing the course. Also, some instructors were not familiar with courses they were teaching. I feel like I did not get anything out of the class and unfortunately wasted time and money.

I don't think anything needs to be changed with the program.

More time to do some areas of the project.

Cost accounting textbook was terrible.

More time.

Maybe more examples would be helpful.

Q6 - As a result of this program: I have learned effective communication skills.

#	Answer	%	Count
5	Strongly Agree	40.00%	12
4	Agree	56.67%	17
3	Neither Agree nor Disagree	0.00%	0
2	Disagree	0.00%	0
1	Strongly Disagree	3.33%	1
	Total	100%	30

Q7 - Provide any comments you have on effective communication skills you learned.

I have learned how to give better presentations to classmates, which will help me give better presentations to colleagues. I have already had

I learned to communicate with my fellow group members and take into consideration their lives and schedules

I learned how to properly address a business audience.

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There was surprisingly a lot of writing in this program (Case Analysis and Info Systems). Both of these classes really made me focus on professional writing and I feel I have improved immensely due to these courses.

By having to do the project in a team environment, and each member being assigned different tasks that tied together, we had to either work together or fail together.

the case analysis class helped with communication skills in the business setting. that was helpful to get advice on how to be concise. the five sentence rule for paragraphs in other classes felt absurd at times.

I have learned to be more confident speaking in front of groups of people and explaining myself thoroughly.

We were made to get in front of the class to give presentations, which almost no one is a fan of. However, I think this was good for all of us.

Communication is key!

Q8 - As a result of this program: I am able to apply mathematical concepts.

#	Answer	%	Count
1	Strongly Disagree	3.33%	1
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	33.33%	10
5	Strongly Agree	63.33%	19
	Total	100%	30

Q9 - Provide any comments you have on mathematical concepts you learned.

I've always been a pretty advanced math student so there really wasn't much else to learn. However, I never really was advanced in Excel. This program, specifically the Accounting Spreadsheets class gave me the ability to easily make equations, links, and statements in a shorter amount of time than I ever thought I could do them.

No new math skills, mostly process flow skills.

So many mathematical concepts in accounting. While much of it is arithmetic, it is the concepts behind what you are doing that matters.

The accounting courses were very thorough in the way they covered the way calculations were made for different processes. things were explained in an easy to understand manner and the text book used was very easy to follow.

i am presently taking intermediate algebra, and my accounting makes more sense now. i think students should have to take intermediate algebra.

I already really enjoy math, so as long as I know what formulas to use for what I am trying to find, I am confident that I can do whatever I need.

Interest rates, sales discounts, depreciation

It was a good refresher.

Q10 - As a result of this program: I learned how to transfer social and natural science theories into practical applications.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	33.33%	10
4	Agree	56.67%	17
5	Strongly Agree	10.00%	3
	Total	100%	30

Q11 - Provide any comments you have on transferring social and natural science theories into practical applications.

I don't believe it's applicable

the courses provided a very good over view of all types of social issues.

i don't think that applies here.

Q12 - As a result of this program: I learned critical thinking skills.

#	Answer	%	Count
1	Strongly Disagree	3.33%	1
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	50.00%	15
5	Strongly Agree	46.67%	14
	Total	100%	30

Q13 - Provide any comments you have on critical thinking skills you learned.

I was surprised to learn how important critical thinking is in accounting. A large part of what accountants do is take information provided to them and form analyses. Whether it is looking at financial records or perhaps a case, critical thinking is so important.

having to work with so many different types of accounting procedures offers a lot of opportunity to use critical thinking skills.

i learned about finance and accounting concepts i previously had little to no knowledge of. i think that i will be able to apply these new ideas to my personal financial life and benefit my employer.

Case analysis really helped with critical thinking. You have to work your way into something and think differently than you would have previously.

As much as I disliked Case Analysis - in the end it provided to be extremely beneficial.

It is important to be able to analyze a situation and develop a solution.

Q14 - As a result of this program: I have learned to use technology effectively.

#	Answer	%	Count
1	Strongly Disagree	3.33%	1
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	36.67%	11
5	Strongly Agree	60.00%	18
	Total	100%	30

Q15 - Provide any comments you have on what you learned about using technology effectively.

Had previous experience with technology

i used the blackboard for online classes for the first time ever at WTC. this shows me that i can do so. now i am a little less nervous to think about pursuing a bachelors degree in an online setting.

I am no computer guru, but I am comfortable using outlook, excel, word and power point which I am sure will come into play in my future. Blackboard was wonderful.

Had only basic skills with Word and Excel and I feel much more confident with them now.

I learned so much in the excel program and I use it every day at work

Q16 - As a result of this program: I have learned to value myself and work ethically with others in a diverse population.

#	Answer	%	Count
1	Strongly Disagree	3.33%	1
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	6.67%	2
4	Agree	46.67%	14
5	Strongly Agree	43.33%	13
	Total	100%	30

Q17 - Provide any comments you have on what you learned about valuing yourself and working ethically with others in a diverse population.

I learned a lot about myself when I returned to WTC for my accounting degree. Mostly what I learned is that I am a very dedicated and hard working student. I pride myself on completing great work, and also on the grades I earn. Bringing all of this into play while working with others, I can appreciate what I do and still not fault others for not thinking the same way I do.

My education has helped my self esteem.

Q18 - As a result of this program: I am able to make decisions that incorporate the importance of sustainability.

#	Answer	%	Count
1	Strongly Disagree	3.33%	1
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	13.33%	4
4	Agree	56.67%	17
5	Strongly Agree	26.67%	8
	Total	100%	30

Q19 - Provide any comments you have on what you learned about incorporating the importance of sustainability in decisions you make.

just today i thought about whether or not it is worth it for me to take a job that's over an hour away at \$16.50 an hour. i think because of my accounting education and my math skills i was able to work through that problem i was having. i had to know if taking that job would be a sustainable thing for my family budget.

Q21 - As a result of this program, I learned to: process financial transactions throughout the accounting cycle.

#	Answer	%	Count
1	Strongly Disagree	3.33%	1
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	30.00%	9
5	Strongly Agree	66.67%	20
	Total	100%	30

Q22 - Provide any comments you have about learning this program outcome.

previously i had basically NO idea about accounting. now i have a much better idea. i'm not an ace, but i am most certainly in a better position than i was. i will become better as i work with these skills in the real world.

We learned how to follow a transaction from start to finish and how it effects the financial statements of a business as well as how to analyze those statements.

I journalize transactions at work every day!

Q23 - As a result of this program, I learned to: analyze financial and business information to support planning and decision making.

#	Answer	%	Count
1	Strongly Disagree	3.45%	1
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	48.28%	14
5	Strongly Agree	48.28%	14
	Total	100%	29

Q24 - Provide any comments you have about learning this program outcome.

I would have found some business management curriculum a nice fit with this program.

as i said earlier about considering about the personal decision to take a job at 16.50 an hour one hour away from my home, i was able to think through that problem because of what i learned in the accounting program and my math class. it was very beneficial.

Analyzing those statements helps you to see what is going on and lets you make informed decisions on what to do next.

My education helps me to make business decisions.

Q25 - As a result of this program, I learned to: perform payroll preparation, reporting, and analysis tasks.

#	Answer	%	Count
1	Strongly Disagree	3.33%	1
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	30.00%	9
5	Strongly Agree	66.67%	20
	Total	100%	30

Q26 - Provide any comments you have about learning this program outcome.

payroll was my favorite class. i felt like learned some excellent concepts in that class. the final project is what really brought it home. the final project put it all together. i learned about things i hadn't previously understood in my own working life. i never really understood what the W-4 was about. now i can teach my family!

I absolutely loved payroll. Who knew?

I feel very comfortable with payroll.

Q27 - As a result of this program, I learned to: perform cost accounting preparation, reporting, and analysis tasks.

#	Answer	%	Count
1	Strongly Disagree	3.33%	1
2	Disagree	6.67%	2
3	Neither Agree nor Disagree	16.67%	5
4	Agree	36.67%	11
5	Strongly Agree	36.67%	11
	Total	100%	30

Q28 - Provide any comments you have about learning this program outcome.

I know that cost accounting is not my forte, and not going to be my field of choice when I begin my job search.

i had a new teacher for this class. the textbook had several typos. get a new one!

I think it would have been more beneficial to everyone who was in my cost class if our teacher would have understood ahead of time how to both teach the class and use the IDL system.

The cost accounting lessons I received were far from where they should have been. Requiring an instructor to teach the course which barely had any cost knowledge herself extremely hindered our learning. This created major deficiencies while trying to complete the CAP course that requires the cost I foundation. I am satisfied with my learning at Western aside from the Cost Accounting course. My peer and I spent money to be taught how to correctly account for costs in in a service and manufacturing business and unfortunately most of us passed the course simply so the instructor's ability to teach the course wasn't frowned upon.

Cost was difficult, but I think I get the jist of it.

I struggled with the concepts in Cost Accounting. I feel there could be a better textbook used.

Unfortunately, I do not feel like I really learned what I should have in Cost Accounting. The instructor was unfamiliar with the course which was not her fault. The students paid the ultimate price.

We struggled with our cost accounting class.

Q29 - As a result of this program, I learned to: perform organization and/or individual tax accounting preparation, reporting, and analysis tasks.

#	Answer	%	Count
1	Strongly Disagree	3.33%	1
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	43.33%	13
5	Strongly Agree	53.33%	16
	Total	100%	30

Q30 - Provide any comments you have about learning this program outcome.

I always had an interest in tax accounting, and my income tax class solidified that. I absolutely love tax accounting and hope to one day work in that environment.

Paul was passionate about tax accounting and did a great job explaining a very challenging topic with many parts.

Taxes are hard, but again, I think I have a better understanding of it now that I have had the class.

Doing the vita workshop really helped with the tax understanding and application.

Q31 - As a result of this program, I learned to: identify internal controls to reduce risk.

#	Answer	%	Count
1	Strongly Disagree	3.33%	1
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	43.33%	13
5	Strongly Agree	53.33%	16
	Total	100%	30

Q32 - Provide any comments you have about learning this program outcome.

Internal controls are very important to a business. It was very good that we covered these.

Internal controls are strictly enforced at my job.

Q33 - CONCLUSION Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

Although my time at Western was long, I would not take any of it back. I have gotten to know some amazing people and professors in my time here at Western and that is what I loved the most. I've learned some life lessons, gotten back in touch with people I grew up with but was never friends with, and I grew as a person. I recommend Western to anyone that may not exactly know what they're doing in life and are looking for a way to get started on the path to their future career.

By doing manual accounting on paper and pen I learned how to make and fix mistakes. This degree unfortunately will not be utilized because the only position you can get with an associates degree is monkey work.

I truly enjoyed the program, and learned so much over the past three years, even though I had a self-taught background in accounting as a former business owner. I would strongly recommend this program to anyone interested in going into accounting, and just as strongly recommend Kristi Ellwanger as an instructor and student adviser. She was always knowledgeable in the material, able to teach it well, and managed to make class an enjoyable experience.

This class is vital to the effectiveness of the entire program as a whole. Students need to make it through the hands on approach to declare themselves prepared for the real life situations ahead of them.

I had a good learning experience here at Western. I enjoyed the instructors. I liked that they were willing to work together and help when I did not understand something.

I had a wonderful experience at WTC. Not only did I love this program, but my instructor really made this such a great experience. I hope this is allowed, but Kristi Ellwanger really made my time at Western the valuable experience it was. She was a great teacher, so knowledgeable and insightful. She legitimately cared about every student in her classes, and she is a big reason why I was able to finish this program. Returning to school again after so many years was a difficult thing to do, and Kristi understood that. So, thank you to Kristi, and Western, for such a wonderful time.

My experience at Western was great. I am excited to be done, yet sad. If I was younger, I believe I would consider continuing on to earn a 4 year degree or possibly add a finance degree from Western. I had to opportunity to work with some amazing instructors and made some great friends in the process. I only regret not doing it sooner.

I had a great experience with Western. Would come again if I was to continue education'

i'm really glad i came here overall. thank you WTC and staff. it feels good to attain this goal.

I think Western Tech College has done a great job helping prepare me as a student to achieve my goals and completion of my degree.

My experience at WWTC has been educational. I have learned how to reach out for help if needed and most the teachers were able to provide information and materials that allow everyone to learn at their own pace.

This was a great project and the instructor was available when needed. He answered questions about variances that I was unsure of and addressed issues as the arose.

Paul is a great instructor and wants us to learn. Thank you!

We were a little rushed at the end, because of a couple of weather closures, but we made it through.