



## **Student Learning Outcome Assessment**

Automotive Technician  
Spring 2018

Published: 05/18/2018

### Q3 - What did you like about this program?

I liked that it was really organized

This program was very well executed and organized. The instructors love to teach about automotive and offered a very positive learning atmosphere. Resources were plentiful and available within a walk in the building. A great program to learn a field that will prepare you for a successful career.

That the amount of lab work and classroom work were evenly split. All the instructors were very nice and outgoing and was always there to help.

The way it is set up for people of every skill level. From people who barely know how to change a spare tire, to people who already work in the industry, the classes are set up so everyone will take away a lot of useful information.

That we got to work on our own vehicle and the instructors were willing to get our vehicle in even if it didn't have to do with the section.

I enjoyed how much knowledge the instructors had about the field, and how enthusiastic the instructors were about it. They all really love what they are doing. It was a very well taught program.

The instructor base and all the labs

The ability to connect with the instructors due to low student count. Allowed for more one on one time. The class being 1 hour of lecture and 3 hours of hands on lab work was amazing too

The subject

#### Q4 - What would you change about this program?

I think there are a few courses that should get more time, like hybrids and automatic trans

Offer a an option to go slightly more in depth with added classes. I want to cover advanced topics also.

nothing, I think this program was very laid out.

I think if there was a way to incorporate the service writing section of trade sim into the other classes throughout the course, it would help students get more familiar with that part of the industry.

nothing

The summer being off, but I understand there is alot of materials that need to be covered

Applied communications

More opportunities for those with poor internet/lack of internet to be able to do class work after hours

Nothig

**Q6 - As a result of this program: I have learned effective communication skills.**

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
5	Strongly Agree	44.44%	4
3	Neither Agree nor Disagree	11.11%	1
2	Disagree	0.00%	0
4	Agree	44.44%	4
	Total	100%	9

**Q7 - Provide any comments you have on effective communication skills you learned.**

Our applied communications teacher wasn't the best

I have learned how to use the technical knowledge I have to talk to people who don't know anything about cars to help diagnose issues.

**Q8 - As a result of this program: I am able to apply mathematical concepts.**

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	44.44%	4
5	Strongly Agree	55.56%	5
	Total	100%	9

**Q9 - Provide any comments you have on mathematical concepts you learned.**

Our math teacher was awesome

The math course was very defined on automotive concepts and helped significantly with mental math while doing a job.

The applied math class was good for using in each of the lab classes in the course

**Q10 - As a result of this program:** I learned how to transfer social and natural science theories into practical applications.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	22.22%	2
4	Agree	44.44%	4
5	Strongly Agree	33.33%	3
	Total	100%	9

**Q11 - Provide any comments you have on transferring social and natural science theories into practical applications.**

The class work we did was easy to transfer into the practical lab setting

**Q12 - As a result of this program: I learned critical thinking skills.**

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	33.33%	3
5	Strongly Agree	66.67%	6
	Total	100%	9

**Q13 - Provide any comments you have on critical thinking skills you learned.**

Process critical thinking was taught heavily, and was cemented in to my learning.

Now i know how to diagnose and track down a complex concern with a vehicle.

**Q14 - As a result of this program:** I have learned to use technology effectively.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	44.44%	4
5	Strongly Agree	55.56%	5
	Total	100%	9

**Q15 - Provide any comments you have on what you learned about using technology effectively.**

I am much more familiar with computers and technology now than I was at the beginning of the course.



**Q16 - As a result of this program:** I have learned to value myself and work ethically with others in a diverse population.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	55.56%	5
5	Strongly Agree	44.44%	4
	Total	100%	9

**Q17 - Provide any comments you have on what you learned about valuing yourself and working ethically with others in a diverse population.**

**Q18 - As a result of this program:** I am able to make decisions that incorporate the importance of sustainability.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	12.50%	1
4	Agree	50.00%	4
5	Strongly Agree	37.50%	3
	Total	100%	8

**Q19 - Provide any comments you have on what you learned about incorporating the importance of sustainability in decisions you make.**

**Q21 - As a result of this program, I learned to:** demonstrate professionalism appropriate for the auto service industry.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	55.56%	5
5	Strongly Agree	44.44%	4
	Total	100%	9

**Q22 - Provide any comments you have about learning this program outcome.**

**Q23 - As a result of this program, I learned to:** perform diagnosis, service, and repair of automotive internal combustion engines.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	44.44%	4
5	Strongly Agree	55.56%	5
	Total	100%	9

**Q24 - Provide any comments you have about learning this program outcome.**

**Q25 - As a result of this program, I learned to:** perform diagnosis, service, and repair of automotive automatic transmission/tranaxle systems.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	44.44%	4
5	Strongly Agree	55.56%	5
	Total	100%	9

**Q26 - Provide any comments you have about learning this program outcome.**

**Q27 - As a result of this program, I learned to:** perform diagnosis, service, and repair of automotive manual drive train and axles systems.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	33.33%	3
5	Strongly Agree	66.67%	6
	Total	100%	9

**Q28 - Provide any comments you have about learning this program outcome.**

**Q29 - As a result of this program, I learned to:** perform diagnosis, service, and repair of automotive steering and suspension steering systems.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	55.56%	5
5	Strongly Agree	44.44%	4
	Total	100%	9

**Q30 - Provide any comments you have about learning this program outcome.**

**Q31 - As a result of this program, I learned to:** perform diagnosis, service, and repair of automotive electrical/electronic systems.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	44.44%	4
5	Strongly Agree	55.56%	5
	Total	100%	9

**Q32 - Provide any comments you have about learning this program outcome.**



**Q33 - As a result of this program, I learned to:** perform diagnosis, service, and repair of automotive heating and air conditioning systems.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	44.44%	4
5	Strongly Agree	55.56%	5
	Total	100%	9

**Q34 - Provide any comments you have about learning this program outcome.**

**Q35 - As a result of this program, I learned to:** perform diagnosis, service, and repair of automotive engine performance systems.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	55.56%	5
5	Strongly Agree	44.44%	4
	Total	100%	9

**Q36 - Provide any comments you have about learning this program outcome.**

**Q37 - As a result of this program, I learned to:** explain environmental and legal constraints relating to automobile repair practices.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	55.56%	5
5	Strongly Agree	44.44%	4
	Total	100%	9

**Q38 - Provide any comments you have about learning this program outcome.**

**Q39 - CONCLUSION** Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

I loved being at western tech, it was an awesome experience. If I had to do it again I wouldn't hesitate.

I had a good experience. I wouldn't change anything. I feel you are doing a pretty good job.