



Student Learning Outcome Assessment

Dental Assistant
Spring 2018

Q3 - What did you like about this program?

How it was on the small side and there was always an opportunity for extra help.

How short it is and that we do clinicals throughout

I liked that it was very informational both in class and in clinical. I learned so much in clinical, doing everything hands on. Clinical experience is definitely beneficial for this program.

Learned a lot within the year

That it is condensed into 9 months.

It was very hands on and we got the opportunity to go out to clinical right away.

The wide variety of activities. It was nice to learn about something in class and then go into lab and practice what we learned in class. It was always the same both Barb & Lisa mixed it up

All the hands on experience. I like that we were able to do clinical from the beginning of the program. I feel like that helped to incorporate the lecture portion to real scenarios.

I enjoyed how hands on this program is from the beginning. I also liked how it's a smaller program so you develop great friendships along the way.

All of the information learned.

I learned the necessities for dental assisting and information on furthering my education past Western.

I liked the variety of skills that you get to learn. Compared to other Dental Assisting programs, this one gives you a lot more valuable educational experience.

Learned a lot, but not as much as I wanted to learn hands on wise

Hands on learning experience Intimate class sizes

Q4 - What would you change about this program?

I would change the format of taking rad quizzes. I think the material should be reviewed before the quiz, not after. The schedule or timeline and make sure we spend enough time for each topic. I think some things that are important for us to cover were not stressed enough

Even though it was nice to have it put into a year course, I feel like I was cramming and learning so much in such a short period of time. There is so much to learn, it's do-able in this amount of time for me, but for some it was very stressful.

Less credits for first semester.

Expanded function option available since there are surrounding states nearby that have different requirements.

The content... we didn't learn a majority of the things we could have.

Overall nothing we learned a lot in a short amount of time! I found it hard to communicate with Barb. She talked down to us and make us feel "dumb" Lisa on the other hand was easy to talk with and was always willing to help us learn

Generals should be required before start of the program. Integrating the general class in with all dental assisting classes was probably one of the most stressful parts of first semester. Jumping back and forth between two campuses made it difficult for office hours to get help from barb and Lisa.

I would change some expectations the radiography course has in the second semester. It's hard to get a pediatric bitewing at a general office so maybe take that out or make sure each student gets a chance at a pediatric office rotation.

I liked it the way it was and loved how long our days were. I would prefer barbs teaching style, it's nice and structured.

Having courses offered in the summer time so the first semester has less in school time.

I would change the number of instructors; there doesn't seem to always be a lot of consistency.

Talk to each other so you don't have to repeat things at differnt times of the semester. Like talk about implants at the same time, not one in week 5 and the other in week 12 or whatever

The fact that that radiography is a fail out class. With what I've learned in clinical the focus is set too heavy on it.

Q6 - As a result of this program: I have learned effective communication skills.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	6.67%	1
4	Agree	73.33%	11
5	Strongly Agree	20.00%	3
	Total	100%	15

Q7 - Provide any comments you have on effective communication skills you learned.

I have learned how to communicate with patients in an educational fashion.

Going out into clinics of the greater la crosse area helped me to develop a sense of patient education and gave me a chance to talk with patients and integrate that into their routine.

I've learned effective communication skills from getting to do clinical rotations from the beginning of the program

To be mindful of your tone of voice and facial expressions.

Being able to communicate with a variety of different people with varying ability levels.

You can't teach that

Q8 - As a result of this program: I am able to apply mathematical concepts.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	6.67%	1
4	Agree	73.33%	11
5	Strongly Agree	20.00%	3
	Total	100%	15

Q9 - Provide any comments you have on mathematical concepts you learned.

N/A

We used mathematics a lot in radiography lecture as well as lab. We also used math quite a bit in materials and lab procedures while taking impressions and pouring them up. We also used mathematics for prescription dosage worksheets to help us get an understanding of how a prescription is written.

The scales were cool to use.

Mixing the right amount of water and powder for cements and pour ups

Q10 - As a result of this program: I learned how to transfer social and natural science theories into practical applications.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	80.00%	12
5	Strongly Agree	20.00%	3
	Total	100%	15

Q11 - Provide any comments you have on transferring social and natural science theories into practical applications.

N/A

Q12 - As a result of this program: I learned critical thinking skills.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	86.67%	13
5	Strongly Agree	13.33%	2
	Total	100%	15

Q13 - Provide any comments you have on critical thinking skills you learned.

N/A

both instructors were always asking us questions instead of giving us an answer right away which helped me think through what ever I was questioning.

When having PPE's on seeing items that are contaminated and knowing what to touch and what not to touch.

You have to think through ever procedure

Q14 - As a result of this program: I have learned to use technology effectively.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	6.67%	1
4	Agree	60.00%	9
5	Strongly Agree	33.33%	5
	Total	100%	15

Q15 - Provide any comments you have on what you learned about using technology effectively.

The process of learning the dental software is all becoming more familiar.

our Clinical sites have cad cam machines that they use and it would be nice if the school got one to teach the students how to use what they use before they go out into the working field.

Open dental and suni for X-rays was beneficial.

There is different technologies used

Q16 - As a result of this program: I have learned to value myself and work ethically with others in a diverse population.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	6.67%	1
4	Agree	60.00%	9
5	Strongly Agree	33.33%	5
	Total	100%	15

Q17 - Provide any comments you have on what you learned about valuing yourself and working ethically with others in a diverse population.

N/A

Q18 - As a result of this program: I am able to make decisions that incorporate the importance of sustainability.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	6.67%	1
4	Agree	66.67%	10
5	Strongly Agree	26.67%	4
	Total	100%	15

Q19 - Provide any comments you have on what you learned about incorporating the importance of sustainability in decisions you make.

N/A

Q21 - As a result of this program, I learned to: perform a variety of advanced supportive dental procedures.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	60.00%	9
5	Strongly Agree	40.00%	6
	Total	100%	15

Q22 - Provide any comments you have about learning this program outcome.

Chairside and Chairside Advanced was full of dental procedures. I didn't realize how many procedures could be done in a dental office

Q23 - As a result of this program, I learned to: manage infection and hazard control.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	46.67%	7
5	Strongly Agree	53.33%	8
	Total	100%	15

Q24 - Provide any comments you have about learning this program outcome.

This is what we do the most of because it's so important to understand

Q25 - As a result of this program, I learned to: produce diagnostic intraoral and extraoral radiographs on a variety of patients.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	60.00%	9
5	Strongly Agree	40.00%	6
	Total	100%	15

Q26 - Provide any comments you have about learning this program outcome.

Was hard at first but after all the practice I am comfortable.

Radiography was very hard!

We are really drilled on doing this the First semester and it carry's on into the second semester

Q27 - As a result of this program, I learned to: perform advanced dental laboratory procedures.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	53.33%	8
5	Strongly Agree	46.67%	7
	Total	100%	15

Q28 - Provide any comments you have about learning this program outcome.

I loved labs

Q29 - As a result of this program, I learned to: demonstrate professional behaviors, ethics and appearance.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	66.67%	10
5	Strongly Agree	33.33%	5
	Total	100%	15

Q30 - Provide any comments you have about learning this program outcome.

Q31 - As a result of this program, I learned to: perform dental office business procedures.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	13.33%	2
4	Agree	66.67%	10
5	Strongly Agree	20.00%	3
	Total	100%	15

Q32 - Provide any comments you have about learning this program outcome.

Q33 - CONCLUSION Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

I'm glad I participated in this program!

I think there should be a higher graduation rate for this program. There must be some things that can be fixed to change that

The dental assistant program is great for those wanting to get into a career very quickly!

Staff is very friendly and willing to help.

The program is great but some homework assignments didn't tie in with what we were learning

I think coming to Western for my education was very smart because the cost is affordable and the classes are small which I favor rather than a large lecture class.

Overall Western has been a positive educational experience.

Sometimes we really don't care about people's personal life. Also I suggest at the beginning of the semester you ask what specialties we are more interested in and focus on those instead of spending 3 weeks on a subject no one wants to get into and 1 week on the 2 most popular specialties