



## **Student Learning Outcome Assessment**

Supervisory Management  
Spring 2018

### Q3 - What did you like about this program?

I liked how there was night classes avail. I liked all of the instructors. The classes were quick and to the point. Made the course go by quick it seemed.

I liked how it was online. I have been working full time and it is the only way I would be able to complete this program. I also appreciate the classes that had consistent due dates for assignments that had them all due the same day of the week. Being as busy as most people are, it makes it much more simple.

This program enhanced the things I already knew in a deeper matter.

### Q4 - What would you change about this program?

I would only change that the hours of the program are from like 6-8:30 sometimes it felt we did nothing for the last hour.

Like I said above, most of my classes had consistent due dates; however, there were a couple that had a couple different days of the week with assignments due. Working as much as I do, it makes it much more simple to know all assignments are due on the same day of the week each week.

I would like to see some of the classes offered at 15 weeks instead of 7. Some classes had plenty more for us to learn.

**Q6 - As a result of this program: I have learned effective communication skills.**

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	66.67%	2
5	Strongly Agree	33.33%	1
	Total	100%	3

**Q7 - Provide any comments you have on effective communication skills you learned.**

I strengthened my belief in communicating my thoughts even if they weren't in agreeance with others, including the instructors.

**Q8 - As a result of this program: I am able to apply mathematical concepts.**

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	33.33%	1
4	Agree	66.67%	2
5	Strongly Agree	0.00%	0
	Total	100%	3

**Q9 - Provide any comments you have on mathematical concepts you learned.**

My math instructor went to fast and was impatient. Didn't care for his methods.

**Q10 - As a result of this program:** I learned how to transfer social and natural science theories into practical applications.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	50.00%	1
4	Agree	50.00%	1
5	Strongly Agree	0.00%	0
	Total	100%	2

**Q11 - Provide any comments you have on transferring social and natural science theories into practical applications.**

**Q12 - As a result of this program: I learned critical thinking skills.**

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	33.33%	1
5	Strongly Agree	66.67%	2
	Total	100%	3

**Q13 - Provide any comments you have on critical thinking skills you learned.**

I think about things and why things happen way more than I have ever thought before.

Because of some of the subjects, you had to think about the situation and how to apply different methods to each.

**Q14 - As a result of this program: I learned to use technology effectively.**

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	33.33%	1
5	Strongly Agree	66.67%	2
	Total	100%	3

**Q15 - Provide any comments you have on what you learned about using technology effectively.**

I learned how to use powerpoint more in depth, how to have a good resume/cover letter.

I appreciated the instructors knowledge and willingness to teach the different technologies available. I felt I learned quite a bit more than what I already knew which will be and has been very helpful.

**Q16 - As a result of this program:** I have learned to value myself and work ethically with others in a divers population.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	33.33%	1
4	Agree	33.33%	1
5	Strongly Agree	33.33%	1
	Total	100%	3

**Q17 - Provide any comments you have on what you learned about valuing yourself and working ethically with others in a diverse population.**

I am noticing that I am more comfortable speaking to people whether they are patients co workers management etc..

I have spent the last 40 years working ethically and with a diverse population, so coming back to school again made it easier for me to work well with my classmates and instructors. I have learned to value myself even more.



**Q18 - As a result of this program:** I am able to make decisions that incorporate the importance of sustainability.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	66.67%	2
5	Strongly Agree	33.33%	1
	Total	100%	3

**Q19 - Provide any comments you have on what you learned about incorporating the importance of sustainability in decisions you make.**

**Q21 - As a result of this program, I learned to:** manage employees and participate in a team environment.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	33.33%	1
4	Agree	33.33%	1
5	Strongly Agree	33.33%	1
	Total	100%	3

**Q22 - Provide any comments you have about learning this program outcome.**

Team Building exercise really helped me feel more comfortable with talking to others and putting myself out there in terms of bringing up ideas I had that I may have not felt comfortable sharing to begin with.

**Q23 - As a result of this program, I learned to:** apply continuous improvement strategies to the supervision process.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	66.67%	2
5	Strongly Agree	33.33%	1
	Total	100%	3

**Q24 - Provide any comments you have about learning this program outcome.**

As a manager and team leader in the past, this program has enhanced my ability to perform even better.

**Q25 - As a result of this program, I learned to:** manage processes and systems to maximize organizational productivity and quality.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	66.67%	2
5	Strongly Agree	33.33%	1
	Total	100%	3

**Q26 - Provide any comments you have about learning this program outcome.**

Although I can keep getting better I am showing up early to things that I would normally be late for which proves I found the importance of organizing and productivity.

**Q27 - As a result of this program, I learned to: apply effective leadership skills.**

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	66.67%	2
5	Strongly Agree	33.33%	1
	Total	100%	3

**Q28 - Provide any comments you have about learning this program outcome.**

**Q29 - As a result of this program, I learned to:** ensure legal compliance to all laws regarding employer/employee relationships and safety.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	33.33%	1
4	Agree	33.33%	1
5	Strongly Agree	33.33%	1
	Total	100%	3

**Q30 - Provide any comments you have about learning this program outcome.**

**Q31 - As a result of this program, I learned to: evaluate employee performance.**

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	33.33%	1
4	Agree	33.33%	1
5	Strongly Agree	33.33%	1
	Total	100%	3

**Q32 - Provide any comments you have about learning this program outcome.**

I find myself watching other employees and thinking to myself what I like that they do or things I would do differently.

**Q34 - As a result of this program, I learned to: facilitate change in an organization.**

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	33.33%	1
4	Agree	33.33%	1
5	Strongly Agree	33.33%	1
	Total	100%	3

**Q35 - Provide any comments you have about learning this program outcome.**

With managing for quality I was able to bring up to my leaders ways to change how they were checking people in which has been helpful.



**Q36 - As a result of this program, I learned to:** apply ethical standards to the workplace.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	33.33%	1
4	Agree	33.33%	1
5	Strongly Agree	33.33%	1
	Total	100%	3

**Q37 - Provide any comments you have about learning this program outcome.**

**Q33 - CONCLUSION Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.**

I have never had such a good experience in the classroom. I felt safe, and I felt important. This was a great program.

I enjoyed coming back to WTC, it helped to strengthen and reinforce my already gained knowledge from my work experience.