



## **Student Learning Outcome Assessment**

Business Management

Fall 2018

## What did you like about this program?

I like the support that this program has and the amount of working as a team that helps prepare you for the future of working as a team with other management.

This program was great, the courses and experiences are pretty sweet. I'd definitely recommend this program to individuals.

I liked how there are instructors who have experience in the business management field. It provides real life examples on how the business world functions. I also like the classes provided. It covers so much even more than business management so students can explore career options.

## What would you change about this program?

I feel some of the classes are a bit rushed and so much information is packed in really quickly, I would change this.

There wouldn't be much I'd change.

Nothing. I loved this program

**As a result of this program:** I have learned effective communication skills.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	0.00%	0
5	Strongly Agree	100.00%	3
	Total	100%	3

**Provide any comments you have on effective communication skills you learned.**

I learned so much about soft skills and non verbal communication and how effective it can be.

**As a result of this program:** I am able to apply mathematical concepts.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	33.33%	1
5	Strongly Agree	66.67%	2
	Total	100%	3

**Provide any comments you have on mathematical concepts you learned.**

I learned about financial math equations and I can use those in my career every single day.

**As a result of this program:** I learned how to transfer social and natural science theories into practical applications.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	33.33%	1
4	Agree	0.00%	0
5	Strongly Agree	66.67%	2
	Total	100%	3

**Provide any comments you have on transferring social and natural science theories into practical applications.**

I learned about how there is psychological studies on the workplace and it provides me with information I can use in my career.

**As a result of this program: I learned critical thinking skills.**

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	0.00%	0
5	Strongly Agree	100.00%	3
	Total	100%	3

**Provide any comments you have on critical thinking skills you learned.**

I learned how to think very critically. All the steps it requires and it broadens my knowledge on how to think critically.

**As a result of this program:** I have learned to use technology effectively.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	33.33%	1
5	Strongly Agree	66.67%	2
	Total	100%	3

**Provide any comments you have on what you learned about using technology effectively.**

We used technology in every single class from all the Microsoft programs in our homework assignments.

**As a result of this program:** I have learned to value myself and work ethically with others in a diverse population.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	0.00%	0
5	Strongly Agree	100.00%	3
	Total	100%	3

**Provide any comments you have on what you learned about valuing yourself and working ethically with others in a diverse population.**

In my business classes we always worked in groups and I learned how to work with everyone.



**As a result of this program:** I am able to make decisions that incorporate the importance of sustainability.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	0.00%	0
5	Strongly Agree	100.00%	3
	Total	100%	3

**Provide any comments you have on what you learned about incorporating the importance of sustainability in decisions you make.**

In my operations management class we had a class session where we learned about sustainability and how to apply it to our lives.

**As a result of this program, I learned to:** plan the operations of a business across functional areas.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	0.00%	0
5	Strongly Agree	100.00%	3
	Total	100%	3

**Provide any comments you have about learning this program outcome.**

My operations management class and our case study gave me information about how a business can be run.

**As a result of this program, I learned to:** organize resources to achieve the goals of an organization.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	33.33%	1
5	Strongly Agree	66.67%	2
	Total	100%	3

**Provide any comments you have about learning this program outcome.**

**As a result of this program, I learned to:** control business processes.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	66.67%	2
5	Strongly Agree	33.33%	1
	Total	100%	3

**Provide any comments you have about learning this program outcome.**

In our simulations we learned about all the processes of a business which I really enjoyed.

**As a result of this program, I learned to:** direct individuals and/or processes to meet organizational goals.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	33.33%	1
5	Strongly Agree	66.67%	2
	Total	100%	3

**Provide any comments you have about learning this program outcome.**

**As a result of this program, I learned to:** apply principles of corporate responsibility.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	0.00%	0
5	Strongly Agree	100.00%	3
	Total	100%	3

**Provide any comments you have about learning this program outcome.**

**As a result of this program, I learned to:** model customer service principles for a business.

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neither Agree nor Disagree	0.00%	0
4	Agree	33.33%	1
5	Strongly Agree	66.67%	2
	Total	100%	3

**Provide any comments you have about learning this program outcome.**

I learned about customer service in most of my classes and how important it can be

**CONCLUSION** Please use this space to share any other feedback, comments, or suggestions about your experience at Western Technical College.

Great teachers!